Blue Cross Community MMAI (Medicare-Medicaid Plan)℠

2023

Over-the-Counter (OTC) Benefit Catalog

A Complimentary **BENEFIT** Designed for You.

Download the Mobile App

Order Online:
www.getblueil.com/otc

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REMEMBER TO KEEP THIS CATALOG

You will want to reference this catalog each time you place your order.

As a member of **Blue Cross Community MMAI (Medicare-Medicaid Plan)℠**, you have an Over-the-Counter (OTC) benefit every quarter.

This benefit allows you to get OTC products you may need. Simply order online, use the OTC-Anywhere app, call 1-855-891-5274 (TTY:711) Monday - Friday from 7 a.m. to 10 p.m. CST, or mail your completed order form. Your order will be shipped directly to your door.

Be sure to use your benefit amounts before the end of every quarter (March, June, September and December).

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HOW TO ORDER

ONLINE

You may place an order online using your Blue Cross Community MMAI (Medicare-Medicaid Plan) website at **www.getblueil.com/otc.**

Remember to save your username and password to order again during your next benefit period.

MOBILE APP

Download on the App Store | GET IT ON Google Play

You can place orders and manage your account from the convenience of your mobile phone (Apple and Android). To get started, just download the OTC-Anywhere mobile application. Similar to your OTC website, the mobile application is fast, easy, and secure. There is no charge to download or use the app. Internet access is required. Data rates may apply. Sign in with the same username and password that you set up when you registered on the OTC website. If you do not already have a username and password, you will need to first register and set up your account on the OTC website.

MAIL

You may place your order by mailing in the order form to the OTC Servicing Center, PO Box 526266, Miami FL 33152-9819.

If the end of the benefit period is approaching and you do not think your order form will be received in time, you may order online, through the mobile app, or call us.

PHONE

If you have questions or would like to place your order over the phone, OTC Advocates are available Monday – Friday from 7 a.m. to 10 p.m. CST at 1-855-891-5274 (TTY: 711). Please have your item number ready when you call.

ORDER GUIDELINES

- You must use your full quarterly benefit amount in one order. Unused benefits will not carry over into the next quarter.
- Your order total may not exceed your benefit amount. Cash, checks, credit cards or money orders are not accepted under this OTC benefit.
- Your order total will be applied to the benefit period in which the order is received.
- OTC products are intended for member use only to help with a health or medical need. **Blue Cross Community MMAI** (Medicare-Medicaid Plan) prohibits the use of this benefit to order OTC items for family members and friends.
- The products are personal. For this reason, we don't allow returns or exchanges. Please call within 60 days of placing your order if:
  - You haven't received your order.
  - You received a defective or damaged item.
- This product list is subject to change. Items, quantities, sizes, and values may change depending on availability. For the most up-to-date listing of OTC products available, go to **www.getblueil.com/otc** or your OTC-Anywhere mobile application.
- OTC items are available through home delivery only. Products may not be purchased at a local retail pharmacy, submitted for reimbursement or through any source other than your **Blue Cross Community MMAI℠** OTC benefits listed above.
- In the event of market shortages, we reserve the right to limit quantities.
- All product and company names are trademarks™ or registered® trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them.

Note: For delivery, please allow 5-7 business days from the time your order is placed.

HOW TO USE YOUR OTC WEBSITE

Online Access to Your OTC Benefit is Fast, Easy, and Secure!

Your OTC benefit website offers you many convenient features. You are able to...

- Browse the OTC products that are available to you
- Access a digital copy of your OTC catalog
- Monitor your available balance while you shop
- Track your order and view your order history
- Manage your account
- And more!

If you have already created an account online, just log in to get started!

If it's your first time ordering online, you will need to register and set up your account.

Registration is easy and takes only a few minutes to complete.

Access your **Blue Cross Community MMAI** (Medicare-Medicaid Plan) OTC website at **www.getblueil.com/otc**, indicate that you are a first-time user by clicking on the Create Account button, and enter your information exactly as it appears on your member ID card. You will need the following:

- First and last name
- Member ID number (if your ID number contains any special characters, such as a hyphen (-) or an asterisk (*), enter only the numbers)
- State
- Date of birth as MM/DD/YYYY
- Current email address

You will then create a unique username and password for your account. You will be asked to choose and answer some security questions, so if you forget or misplace your username or password, we can recover your login information. Now you can log in and access your OTC benefit online, 24/7.

If you need any assistance, please call the Order Fulfillment Center Monday – Friday from 7 a.m. to 10 p.m., CST at 1-855-891-5274 (TTY: 711). Our friendly and knowledgeable advocates are happy to help you take full advantage of your OTC benefit.

Note: Orders for the benefit period must be placed prior to midnight Eastern Time of the last day of the period.

HOW TO GET AND USE OUR NEW OTC-ANYWHERE MOBILE APP

OTC-Anywhere Mobile App

available on:

GET IT ON Google Play

Download on the App Store

Download Now

Get the App:

Find our new OTC-Anywhere mobile app in the Apple or Google Play app store. There is no charge to download or use this new app. Data rates may apply.

Sign In:

Sign in with the same username and password that you set up when you registered on the OTC website.

If you don't already have a username and password, you will need to first register and set up your account on the OTC website or through the OTC anywhere mobile app.

The new OTC-Anywhere mobile app is available for use on mobile devices with Apple or Android operating systems. Once you've completed the steps above you can sign into the OTC-Anywhere mobile app using either your smartphone or tablet to place an order, search for products, manage your account, and more. The new OTC-Anywhere mobile app is fast, easy, and safe.

If You Need Help: If you need help finding, downloading, signing in, or registering on the OTC-Anywhere mobile app, please call an OTC Advocate Monday to Friday, 7 a.m. to 10 p.m. CST at 1-855-891-5274 (TTY: 711). Our friendly and helpful OTC Advocates will be happy to help you.

Item #	Product Name	Packaging	Strength	Pricing
	ALLERGY			
1927	Benadryl Allergy Liqui-Gels Dye-Free	24 ct	25 mg	$13.25
1090	Cetirizine HCL (Allergy Tablets)	14 ct	10 mg	$7.75
2003	Cetirizine HCL (Allergy Tablets)	45 ct	10 mg	$11.00
1008	Chlorpheniramine Maleate Antihistamine (Allergy Tablets)	100 ct	4 mg	$8.75
2300	Claritin 24HR Tablet 10MG	10 ct	10 mg	$22.00
1009	Diphenhydramine Antihistamine (Allergy Tablets)	24 ct	25 mg	$5.50
1308	Diphenhydramine Antihistamine (Allergy Tablets)	100 ct	25 mg	$11.00
1428	Diphenhydramine HCL (Children's Allergy Liquid)	4 oz	12.5 mg / 5 ml	$6.50
1804	Fexofenadine (Allergy Tablets)	30 ct	180 mg	$17.50
1946	Fluticasone Propionate (Allergy Nasal Spray, 24-hour)	144 sprays	50 mcg	$26.25
2033	Loratadine (Allergy Tablets)	10 ct	10 mg	$6.00
1611	Loratadine (Allergy Tablets)	100 ct	10 mg	$16.00
2020	Loratadine (Allergy Tablets)	365 ct	10 mg	$27.50
1922	Nasal Decongestant Inhaler - Levmetamfetamine	.007 oz	50 mg	$8.75
1091	Nasal Decongestant Spray, 12-Hour	1 oz	0.05%	$6.50
1052	Nasal Spray, Saline	1.5 oz	0.65%	$6.00
1881	Nasacort	60 sprays		$26.25
2303	Zyrtec Tablet (14 ct)	14 ct	10 mg	$27.50
	ANTACIDS & ACID REDUCERS			
1313	Alka-Seltzer	36 ct		$12.00
1006	Antacid / Anti-Gas Liquid	12 oz		$8.25
1346	Antacid Chewables	150 ct	500 mg	$7.75
1314	Effervescent Antacid & Pain Relief	36 ct		$7.75
1949	Esomeprazole Magnesium (Acid Reducer, Delayed Release) *	42 ct	20 mg	$19.25
1108	Famotidine (Acid Reducer)	30 ct	10 mg	$8.25
1800	Simethicone (Gas Relief)	100 ct	80 mg	$8.75
2019	TUMS Ultra Strength	72 ct	1,000 mg	$11.00
	ANTICANDIDAL (YEAST)			
1115	Clotrimazole (Vaginal Antifungal 7-Day Cream with Applicator)	45 gm	1%	$11.00

Item #	Product Name	Packaging	Strength	Pricing
1117	Miconazole (Vaginal Antifungal 3-Day Cream with Applicator)	1 kit	2%	$17.50
1119	Tioconazole (Vaginal Antifungal 1-Day Cream with Applicator)	1 ct	6.5%	$20.75
ANTI-DIARRHEAL, LAXATIVES & DIGESTIVE HEALTH				
1316	Beano	30 ct		$9.75
1128	Bisacodyl (Stimulant Laxative, Enteric Coated)	100 ct	5 mg	$7.00
1969	ClearLax Unflavored Powder Laxative	8.3 oz	17 g	$14.25
1126	Docusate Sodium (Stool Softener)	100 ct	100 mg	$8.75
1130	Docusate Sodium plus Sennosides (Natural Vegetable Laxative)	60 ct	8.6 mg / 50 mg	$7.75
1733	Enema	4.5 oz		$6.00
1124	Ex-Lax	8 ct	15 mg	$8.75
1155	Fiber Tablets ‡	60 ct	500 mg	$11.00
1125	Glycerin Suppository Laxative	25 ct	2 gm	$7.75
1067	Lactase Capsules	60 ct	3,000 FCC Units	$11.00
1133	Loperamide HCL (Anti-Diarrheal Tablets) *	12 ct	2 mg	$6.50
1011	Milk of Magnesia	12 oz	1,200 mg	$7.00
1317	Pepto-Bismol Cherry	12 oz	525 mg / 30 ml	$11.00
1045	Pink Bismuth Chewable Tablets	30 ct	262 mg	$6.50
1318	Pink Bismuth Liquid	8 oz	525 mg / 30 ml	$7.75
ANTI-FUNGAL				
1047	Clotrimazole (Athlete's Foot Cream)	1.5 oz	1%	$10.50
1135	Miconazole Nitrate (Anti-fungal Cream)	1 oz	2%	$9.75
1874	Miconazole Nitrate (Athlete's Foot Spray)	4.6 oz	2%	$11.50
2305	Nail Restore Fungal Formula	0.34 oz		$19.00
1046	Terbinafine HCL (Athlete's Foot Cream)	.5 oz	1%	$12.50
1064	Tolnaftate (Anti-fungal Cream)	1.25 oz	1%	$7.75
BATHROOM & SAFETY				
2306	Antimicrobial Suction Cup Grab Bar, Chrome, 12in	1 ea		$19.75
2307	Antimicrobial Suction Cup Grab Bar, Chrome, 16in	1 ea		$19.75
2310	Bath Seat Cushion	1 ea		$23.75
2308	Toilet Seat Cushion Vinyl	1 ea		$15.75
BATHROOM SAFETY & FALL PREVENTION				
2045	Commode Liner	7 ct		$16.50

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Item #	Product Name	Packaging	Strength	Pricing
2007	Handheld Shower Head	1 ct		$27.50
1983	Nightlight	2 ct		$14.50
1777	Quad Cane, Small Base *	1 ct		$27.25
2008	Treaded Slipper Socks, One Size Fits Most	1 pair		$8.00
COLD & FLU				
1360	Cepacol Sore Throat Lozenges	16 ct	7.5%,5 mg	$8.75
1166	Cough & Cold for High Blood Pressure	16 ct	4 mg / 30 mg	$7.75
1182	Cough Drops, Sugar Free, Cherry	25 ct	5.8 mg	$4.50
1056	Cough Drops, Cherry	30 ct	5.8 mg	$3.25
1833	Cough Drops, Honey Lemon	30 ct	7.5 mg	$3.25
1834	Cough Drops, Menthol	30 ct	5.4 mg	$3.25
1054	Cough Syrup, Expectorant	4 oz	200 mg / 10 ml	$6.50
1323	Diabetic Tussin DM	4 oz	20 mg / 200 mg	$10.50
1180	Guaifenesin (Cough Expectorant)	100 ct	200 mg	$11.00
1965	Mucus Relief DM Expectorant & Cough Suppressant, Extended Release	14 ct	1,200 mg / 60 mg	$16.50
1178	Mucus Relief DM Expectorant & Cough Suppressant (Guaifenesin 400 mg / Dextromethorphan HBr 20 mg)	30 ct	400 mg / 20 mg	$11.00
1357	Multi-Symptom Cold Formula	24 ct	10 mg / 5 mg / 325 mg	$8.75
1931	Nasal Rinse Kit, Saline	1 kit		$19.75
1352	Phenylephrine HCL (Nasal Decongestant PE)	36 ct	10 mg	$7.75
1176	Sore Throat Lozenges, Cherry	18 ct		$5.50
1904	Sore Throat Spray, Cherry	6 oz	1.4%	$7.75
1164	Vapor Rub	4.0 oz	4.8% / 1.2%	$7.75
COLD SORE & MEDICATED LIP PRODUCTS				
1152	Abreva	2 gm	10%	$26.25
1256	Blistex Lip Ointment	6 gm		$5.50
1153	Herpecin-L Lip Balm	.1 oz	1%	$11.00
1359	Releev Cold Sore Treatment	6 ml	0.13%	$24.75
DENTAL & DENTURE CARE				
2312	Antiseptic Rinse	250 ml		$5.25
1818	Biotene Dry Mouth Spray	1.5 oz		$12.50
1817	Biotene Dry Mouth Oral Rinse	16 oz		$14.25
1749	Dental Travel Kit	1 ct		$11.00
1747	Denture Brush	1 ct		$6.50

Item #	Product Name	Packaging	Strength	Pricing
1032	Denture Cleaning Tablets	40 ct		$7.75
1653	Efferdent Plus Mint Tablets	44 ct		$9.75
1842	Effergrip Denture Cream Adhesive	1.5 oz		$7.75
1843	Effergrip Denture Cream Adhesive	2.5 oz		$9.75
1745	Fingertip Tooth & Gum Massager	1 ct		$9.75
1187	Fixodent	.75 oz		$5.50
1748	Interdental Gum Brushes	10 ct		$6.50
1751	Interdental Flossups	90 ct		$6.00
2311	Listerine Original	1 L		$10.75
1454	Orajel Pain Relief	.25 oz	20%	$12.00
1286	Oral Pain Relief	.5 oz	20%	$7.75
1750	Oral Care System Kit	1 ct		$13.75
1324	Polident Denture Cream	3.9 oz		$9.75
1892	Polident Overnight	84 ct		$13.25
1901	Reach Waxed Dental Floss - Cinnamon	55 yd		$4.50
1455	Reach Waxed Dental Floss - Mint	55 yd		$4.50
1902	Reach Waxed Dental Floss - Unflavored	55 yd		$4.50
1746	Tongue Cleaner	1 ct		$6.50
2015	Toothbrush, Battery Powered	1 ct		$22.00
1413	Toothbrush, Colgate, Adult Soft	1 ct		$3.25
1412	Toothbrush, Tek Pro, Angled Soft	1 ct		$3.25
1948	Toothbrush, Soft 2-pack	2 ct		$6.50
1831	Toothpaste, Colgate	4 oz		$6.50
1838	Toothpaste, Crest Sensi-Relief	4.1 oz		$9.25
1903	Toothpaste, Sensitive Teeth	4.3 oz		$5.50
1414	Toothpaste, Pepsodent	5.5 oz		$4.50
1716	Toothpaste, Ultrabrite Advanced Whitening	6 oz		$5.50
1830	Toothbrush, Colgate, Adult Medium	1 ct		$3.25
	DIABETES CARE			
1839	Diabetic Skin Relief Foot Cream	3.4 oz		$13.25
1956	Diabetic Socks, Black, Medium 3-pack	3 pair		$9.75
1957	Diabetic Socks, Black, Large 3-pack	3 pair		$9.75
1958	Diabetic Socks, Black, X-Large 3-pack	3 pair		$9.75
1953	Diabetic Socks, White, Medium 3-pack	3 pair		$9.75
1954	Diabetic Socks, White, Large 3-pack	3 pair		$9.75
1955	Diabetic Socks, White, X-Large 3-pack	3 pair		$9.75
2315	Glucose Gummies Mixed Fruit Flavor	60 ct		$10.50
1997	Glucose Tablets	50 ct		$8.75

* ‡ – See Page 20

Item #	Product Name	Packaging	Strength	Pricing
1959	Ultra Soft Padded Diabetic Sock, Black, Medium 2-pack	2 pair		$12.00
1960	Ultra Soft Padded Diabetic Sock, Black, Large 2-pack	2 pair		$12.00
1961	Ultra Soft Padded Diabetic Sock, Black, X-Large 2-pack	2 pair		$12.00
1962	Ultra Soft Padded Diabetic Sock, White, Medium 2-pack	2 pair		$12.00
1963	Ultra Soft Padded Diabetic Sock, White, Large 2-pack	2 pair		$12.00
1964	Ultra Soft Padded Diabetic Sock, White, X-Large 2-pack	2 pair		$12.00
2320	Zero Sugar Biotin ‡	60 ct	5000 mcg	$14.75
2316	Zero Sugar Diabetic Multivitamin ‡	60 ct		$14.75
2317	Zero Sugar Probiotic ‡	60 ct		$14.75
2318	Zero Sugar Vitamin C ‡	60 ct		$14.75
2319	Zero Sugar Vitamin D ‡	60 ct	125 mcg	$14.75
DIAGNOSTICS				
1794	Fever Strip Thermometer	1 ct		$8.75
1063	Thermometer, Digital 60 seconds	1 ct		$8.75
1697	Thermometer, Flexible Tip, Digital 9 seconds	1 ct		$14.25
1752	Thermometer Probe Covers	30 ct		$3.75
EYE & EAR CARE				
1192	Artificial Tears Drops	.5 oz		$6.50
1194	Artificial Tears Ointment	3.5 gm		$11.00
1199	Clear Eyes Eye Drops	.2 oz		$6.50
1742	Cotton Tipped Swabs	300 ct		$6.00
1841	Ear Pain Relief Ear Drops	10 ml		$14.25
1190	Ear Wax Removal Drops	15 ml	6.5%	$7.75
1363	Ear Wax Removal System with Rubber Bulb	15 ml	6.5%	$9.75
1806	Irritation Relief Eye Drops	15 ml		$10.50
1468	Multi-Purpose Contact Lens Solution	12 oz		$8.75
1061	Redness Relief Eye Drops	15 ml	0.05%	$5.50
1905	Stye Eye Compress	1 ct		$12.00
1906	Stye Eye Ointment	3.5 gm		$12.50
1910	Swim-Ear Ear Drops	1 oz		$8.25
FIRST AID				
2330	A&D Ointment	144 ct		$17.00

Item #	Product Name	Packaging	Strength	Pricing
1344	Adhesive Bandages	100 ct		$5.50
1803	After Bite Relief	.5 oz		$11.00
1200	Alcohol Pads *	100 ct	70%	$6.00
2004	Alcohol Pads *	200 ct	70%	$5.25
1201	Antiseptic Towelettes	100 ct		$8.25
1808	Antiseptic Skin Cleanser	8 oz		$12.00
1020	Bacitracin Ointment	1 oz	500 u / gm	$7.00
2331	Bacitracin Ointment	144 ct		$21.00
1142	Bactine Solution	4 oz		$11.00
1676	Band-Aid Johnson & Johnson Gauze Pad - 2” x 2”	25 ct		$6.50
1926	Burn Relief Spray	4.5 oz	0.5%	$12.00
1144	Caldyphen Clear (Anti-Itch Lotion)	6 oz	1%	$8.75
2042	Cast, Bandage and Wound Protector, Arm	2 ct		$27.50
2043	Cast, Bandage and Wound Protector, Leg	2 ct		$26.75
1669	Cotton Tipped Applicator - 6”	1000 ct		$12.50
1763	Cotton Balls	300 ct		$4.50
1140	Diphenhydramine HCL / Zinc Acetate (Anti-Itch Cream)	1 oz		$6.50
1213	Elastic Bandage - 6” x 5 yd	1 ct		$5.75
1947	First Aid Kit, 20 Pieces	1 ct		$6.50
1215	First Aid Kit, 76 Pieces	1 ct		$11.00
1738	First Aid Kit, 175 Pieces	1 ct		$16.50
1062	Hot/Cold Pack, 1 small & 1 large	1 ct		$9.75
1074	Hydrocortisone 1% Cream	1 oz	1%	$6.50
1228	Hydrogen Peroxide	16 oz	3%	$5.50
1867	Insect Repellent Spray - DEET	2 oz	30%	$9.25
1796	Insect Repellent Spray - DEET	4 oz	30%	$13.25
1868	Insect Repellent Spray - DEET	8 oz	30%	$18.00
1203	Iodine Solution Antiseptic	4 oz	10%	$8.25
1713	Isopropyl Alcohol	16 oz	70%	$6.50
1229	Isopropyl Alcohol, Wintergreen	16 oz	70%	$5.50
1872	Liquid Bandage	0.61 oz		$9.25
1326	Neosporin + Pain Relief	.5 oz		$11.00
1667	Nexcare clear waterproof bandages assorted sizes 50ct	50 ct		$7.75
2328	Nitrile Gloves (Small)	100 ea		$22.00
1840	Nitrile Exam Gloves (Large)	100 ct		$22.00
2329	Nitrile Gloves (XL)	100 ea		$22.00
2018	Petroleum Jelly	4 oz		$7.75

* ‡ – See Page 20

Item #	Product Name	Packaging	Strength	Pricing
1896	Procedural Face Masks with Earloops	50 ct		$19.75
1217	Tape, Paper Surgical - 1” x 10 yd	1 ct		$5.75
1219	Tape, Silk Surgical - 1” x 10 yd	1 ct		$6.00
1221	Tape, Transparent Surgical - 1” x 10 yd	1 ct		$6.00
1819	Tegaderm Transparent Dressing	8ct		$11.00
1014	Triple Antibiotic Ointment	1 oz		$8.75
2332	Triple Antibiotic Ointment	144 ct		$26.50
2333	Vinyl Gloves (Small)	100 ea		$17.50
2230	Vinyl Gloves (Large)	100 ea		$17.50
2334	Vinyl Gloves (XL)	100 ea		$17.50
FOOT CARE				
1784	Bunion Guard	1 ct		$9.75
1238	Callus Remover Pads	6 ct		$8.75
1236	Corn Remover Pads	9 ct		$8.25
2335	Deodorant Foot Powder	6 oz		$9.00
2388	Dr. Scholl’s Float-On-Air Insole Mens	1 ea		$19.75
2389	Dr. Scholl’s Float-On-Air Insole Womens	1 ea		$19.75
1785	Hammer Toe Crest	1 ct		$12.00
1786	Lamb’s Wool Padding	1 ct		$7.75
1240	Medicated Foot Powder	5 oz		$8.25
1782	Moleskin Sheets Plus	4 ct		$7.75
1783	Toe Separator	6 ct		$8.75
1788	Toe Protector, Small	1 ct		$9.75
1787	Toe Protector, Large	1 ct		$9.75
HEMORRHOIDAL PREPARATIONS				
1247	Hemorrhoidal Suppository	12 ct		$7.75
1066	Hemorrhoidal Ointment	2 oz		$9.75
1364	Pre-moist Hemorrhoid Pads	100 ct		$9.75
1248	Preparation H Cream	26 gm		$13.25
1895	Preparation H Medicated Wipes	48 ct		$12.00
HOME AIDS				
2336	Alumnium Reacher with Magnetic Tip Non-Folding 32”	1 ea		$8.75
1732	Cushion, Foam Ring	1 ct		$24.00
1731	Cushion, Lumbar	1 ct		$26.25
1753	Elastic Mattress Cover - 80” x 36” x 6”	1 ct		$8.25
2346	Exercise resistance bands	1 ea		$5.25
2349	Foot Stool with support handle	1 ea		$27.25

Item #	Product Name	Packaging	Strength	Pricing
2130	Generic: Reading Glass Diopter +1.0	1ct	1.0 diopter	$13.50
2133	Generic: Reading Glass Diopter +1.25	1ct	1.25 diopter	$13.50
2136	Generic: Reading Glass Diopter +1.5	1 ct	1.50 diopter	$13.50
2139	Generic: Reading Glass Diopter +1.75	1 ct	1.75 diopter	$13.50
2142	Generic: Reading Glass Diopter +2.0	1 ct	2.00 diopter	$13.50
2145	Generic: Reading Glass Diopter +2.25	1 ct	2.25 diopter	$13.50
2148	Generic: Reading Glass Diopter +2.75	1 ct	2.75 diopter	$13.50
2151	Generic: Reading Glass Diopter +3.0	1 ct	3.00 diopter	$13.50
2154	Generic: Reading Glass Diopter +3.25	1 ct	3.25 diopter	$13.50
2157	Generic: Reading Glass Diopter +3.5	1 ct	3.50 diopter	$13.50
2160	Generic: Reading Glass Diopter +4.0	1 ct	4.00 diopter	$13.50
2347	Hand exercise strengtheners	1 ea		$7.50
1431	Hearing Aid Batteries (Size 10)	8 ct		$8.75
1430	Hearing Aid Batteries (Size 13)	8 ct		$8.75
1429	Hearing Aid Batteries (Size 312)	8 ct		$8.75
2343	Jar opener for seniors	3 ct		$7.25
1756	Kitchen Scale, Dial ‡	1 ct		$8.25
2016	Kitchen Scale, Digital ‡	1 ct		$27.50
2214	Measuring Cup Scale ‡	1 ea		$29.00
2017	Medicine Bottle Opener with Magnifier	1 ct		$11.00
1933	Pill Crusher with Storage	1 ct		$11.00
1932	Pill Cutter with Safety Shield	1 ct		$11.00
2337	Reacher Suction Cup 22”	1 ea		$12.50
2338	Reacher Suction Cup 33”	1 ea		$15.25
1799	Sharps Container, 1 gallon	1 ct		$8.25
2339	Shoe Horn no bend 24”	1 ea		$11.00
2344	Stress ball	1 ea		$7.25
2350	Tray Walker Fold away	1 ea		$17.50
1934	Weekly AM/PM Pill Case	1 ct		$12.00
2348	Wrist and ankle weights	1 ea		$26.25
INCONTINENCE SUPPLIES				
2381	Discreet Men’s Underwear, Small/Medium	20 ea		$24.50
2382	Discreet Men’s Underwear, Large/X-Large	18 ea		$24.50
2383	Discreet Women’s Underwear, Medium	20 ea		$24.50
2385	Discreet Women’s Underwear, Large	18 ea		$24.50
2384	Discreet Women’s Underwear, X-Large	16 ea		$24.50
1300	A & D Ointment	2 oz		$7.75
1510	Adult Briefs, Small – 25” – 34” (Tabs)	24 ct		$19.75

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Item #	Product Name	Packaging	Strength	Pricing
2026	Adult Briefs, Medium - 32” to 44” (Tabs)	24 ct		$19.75
2027	Adult Briefs, Large - 44” to 58” (Tabs)	24 ct		$19.75
2028	Adult Briefs, X-Large - 58” to 63” (Tabs)	20 ct		$19.75
1811	Attends Discreet Men’s Guard	20 ct		$15.25
1812	Attends Discreet Women’s Maximum Bladder Control Pad	20 ct		$22.00
1814	Attends Discreet Women’s Ultimate Bladder Control Pad	20 ct		$24.00
1815	Attends Discreet Women’s Panty Liner	28 ct		$9.75
1302	Barrier Cream	4 oz		$9.75
2010	Bathing Wipes	8 ct		$8.75
1928	Flushable Wipes	24 ct		$8.75
1202	Lantiseptic Skin Protectant Ointment	4 oz	50%	$13.25
1884	No-Rinse Body Wash	8 oz		$13.25
2022	Perineal Wash Rinse-Free	8 oz		$7.75
1477	Underpad, Disposable - 30” x 30”	10 ct		$11.00
1348	Washcloth with Lanolin	64 ct		$9.25
MOTION SICKNESS				
1263	Dimenhydrinate (Motion Sickness Tablets)	12 ct	50 mg	$7.75
1264	Bonine Adult 8’s	8 ct	25 mg	$7.25
1366	Meclizine HCL (Motion Sickness Caplets)	100 ct	12.5 mg	$9.75
NUTRITIONAL SUPPLEMENTS				
2104	Glucerna: Chocolate Shake 8oz each	6 ea		$19.75
2105	Glucerna: Vanilla Shake 8oz each	6 ea		$19.75
PAIN RELIEF AIDS				
1809	Arthritis Hot Pain Relief Cream	3 oz	10%	$7.75
1924	Aspercreme	1.25 oz		$8.25
1944	Cold/Hot Menthol Medicated Patch	5 ct	5%	$11.00
2355	Diclofenac Sodium Topical Gel	3.5 oz	1%	$15.75
1845	Epsom Salt	4 lb		$8.50
1846	Fast Freeze Pain Relief Spray	4 oz		$14.75
1861	Heating Pad, 12” x 15”	1 ct		$28.75
1859	HeatWraps - Back & Hip	2 ct		$12.00
1860	HeatWraps - Neck, Shoulder, & Wrist	3 ct		$12.00
1761	Ice Bag - 9”	1 ct		$11.00
1871	Lidocaine Patch	5 ct	4%	$14.25
1923	Menthol Gel	8 oz	2%	$9.75
1762	Pain Relief Mask	1 ct		$9.75

Item #	Product Name	Packaging	Strength	Pricing
1475	Pain Relieving Muscle Rub	2 oz	2.5%	$6.50
2386	Salonpas Lidocaine Gel Patch	6 ct		$17.50
1739	Salonpas Pain Relief Patches	6 ct		$15.25
1781	Warm or Cold Water Bottle, Rubber Latex	1 ct		$11.00
PAIN RELIEVERS & FEVER REDUCERS				
1423	Acetaminophen (Children's Pain Relief Chewables)	30 ct	80 mg	$7.00
1001	Acetaminophen (Pain Reliever, Regular Strength)	100 ct	325 mg	$7.00
1600	Acetaminophen (Pain Reliever, Extra Strength)	100 ct	500 mg	$7.75
2030	Acetaminophen (Pain Reliever, Extra Strength)	24 ct	500 mg	$4.50
1105	Acetaminophen (Pain Reliever, Extra Strength)	50 ct	500 mg	$6.25
2002	Acetaminophen (Pain Reliever, Extra Strength)	500 ct	500 mg	$16.50
2050	Advil	100 ct	200 mg	$16.50
1311	Arthritis Pain Reliever	100 ct	650 mg	$13.25
1095	Aspirin	100 ct	325 mg	$6.00
1096	Aspirin, Enteric Coated	100 ct	325 mg	$6.50
1002	Aspirin, Enteric Coated, Low Dose	120 ct	81 mg	$6.50
1998	Aspirin, Enteric Coated, Low Dose	500 ct	81 mg	$13.25
1802	Aspirin, Low Dose, Chewables	36 ct	81 mg	$6.00
1720	Bayer Back & Body Pain, Extra Strength	24 ct	500 mg / 32.5 mg	$7.75
1367	Capsaicin (Pain Relief Cream)	2.1 oz	0.025%	$10.50
2031	Ibuprofen (Pain Reliever / Fever Reducer)	24 ct	200 mg	$4.50
1004	Ibuprofen (Pain Reliever / Fever Reducer)	100 ct	200 mg	$8.75
2001	Ibuprofen (Pain Reliever / Fever Reducer)	500 ct	200 mg	$17.50
2032	Naproxen Sodium (Pain Reliever / Fever Reducer)	24 ct	220 mg	$5.50
1041	Naproxen Sodium (Pain Reliever / Fever Reducer)	50 ct	220 mg	$7.75
1097	Naproxen Sodium (Pain Reliever / Fever Reducer)	100 ct	220 mg	$11.00
1365	Pain Reliever Plus (Acetaminophen 250mg / Aspirin 250 mg / Caffeine 65 mg)	100 ct	250 mg / 250 mg / 65 mg	$8.75
1332	Pain Reliever, PM (Acetaminophen, Extra Strength / Diphenhydramine 25 mg)	100 ct	500 mg / 25 mg	$9.75

* ‡ – See Page 20

Item #	Product Name	Packaging	Strength	Pricing
2058	Tylenol Extra Strength	100 ct	500 mg	$16.50
2051	Tylenol Regular Strength	100 ct	325 mg	$13.75
PEDICULICIDE (LICE TREATMENT)				
1271	Lice Treatment Shampoo	4 oz		$12.00
1269	Lice Treatment Rinse (Permethrin)	59 ml	1%	$17.50
SKIN & SUN CARE				
1076	Acne Gel 10% Benzoyl Peroxide	1.5 oz	10%	$9.25
1368	Ammonium Lactate Moisturizing Lotion	8 oz	12%	$13.25
2358	Healing Ointment	3.75 oz		$9.50
2356	Aveeno Daily Moisturizing Body Wash	18 oz		$24.25
1821	Calamine Skin Protectant Lotion	6 oz		$7.75
1065	Hand Sanitizer	8 oz		$6.00
2357	Hydrocortisone Cream	144 ct	1%	$24.25
1893	Moisturizing Body Lotion with Aloe	8 oz		$8.25
1852	Scar Gel	0.7 oz		$16.50
1908	Sunscreen Lotion SPF 30	1.5 oz		$5.50
1284	Sunscreen Lotion SPF 30	4.0 oz		$8.25
SLEEP AIDS				
2363	Melatonin Quick Dissolve Tablet	90 ct	10 mg	$9.50
1724	Nasal Strips, Medium	30 ct		$14.25
1725	Nasal Strips, Large	30 ct		$14.25
2361	Natures Bounty Melatonin Softgel 5mg	90 ct	5 mg	$12.50
2362	Sleep Aid	16 ct	25 mg	$8.50
1276	Sleep Tablets	50 ct	25 mg	$8.25
SUPPORTS & BRACES				
1225	Ankle Support	2 ct		$11.00
2011	Arthritis Knee Sleeve, Small	1 ct		$27.50
2012	Arthritis Knee Sleeve, Medium	1 ct		$27.50
2013	Arthritis Knee Sleeve, Large	1 ct		$27.50
2014	Arthritis Knee Sleeve, X-Large	1 ct		$27.50
1767	Arthritis Gloves, Small	1 pair		$28.50
1766	Arthritis Gloves, Medium	1 pair		$28.50
1765	Arthritis Gloves, Large	1 pair		$28.50
1487	Back Support Elastic - 24” to 46”	1 ct		$25.25
1488	Back Support Elastic with Lumbar	1 ct		$29.50
1770	Carpal Tunnel Brace, Small	1 ct		$27.50
1769	Carpal Tunnel Brace, Medium	1 ct		$27.50

Item #	Product Name	Packaging	Strength	Pricing
1768	Carpal Tunnel Brace, Large	1 ct		$27.50
1241	Cervical Collar	1 ct		$8.50
1398	Compression Knee High Socks, Men's Black, Medium (Shoe Size 8 - 10) ‡	1 pair	15 - 20 mmHg	$19.25
1399	Compression Knee High Socks, Men's Black, Large (Shoe Size 10.5 - 12) ‡	1 pair	15 - 20 mmHg	$19.25
1400	Compression Knee High Socks, Men's White, Medium (Shoe Size 8 - 10) ‡	1 pair	15 - 20 mmHg	$19.25
1401	Compression Knee High Socks, Men's White, Large (Shoe Size 10.5 - 12) ‡	1 pair	15 - 20 mmHg	$19.25
1406	Compression Knee High Socks, Women's Beige, Small (Shoe Size 4 - 5)	1 pair	8 - 15 mmHg	$19.75
1407	Compression Knee High Socks, Women's Beige, Medium (Shoe Size 5.5 - 7.5)	1 pair	8 - 15 mmHg	$19.75
1408	Compression Knee High Socks, Women's Beige, Large (Shoe Size 8 - 10.5)	1 pair	8 - 15 mmHg	$19.75
1409	Compression Knee High Socks, Women's Black, Small (Shoe Size 4-5)	1 pair	8 - 15 mmHg	$19.75
1410	Compression Knee High Socks, Women's Black, Medium (Shoe Size 5.5 - 7.5)	1 pair	8 - 15 mmHg	$19.75
1411	Compression Knee High Socks, Women's Black, Large (Shoe Size 8 - 10.5)	1 pair	8 - 15 mmHg	$19.75
1760	Deluxe Criss Cross Back Support, Small - 28" to 32"	1 ct		$26.25
1759	Deluxe Criss Cross Back Support, Medium - 33" to 37"	1 ct		$26.25
1758	Deluxe Criss Cross Back Support, Large - 38" to 42"	1 ct		$26.25
1224	Elbow Support	1 ct		$16.50
1774	Heel & Elbow Protector, Small	1 ct		$13.25
1773	Heel & Elbow Protector, Medium	1 ct		$13.25
1772	Heel & Elbow Protector, Large	1 ct		$13.25
1775	Heel & Elbow Protector, X-Large	1 ct		$13.25
1465	Knee Stabilizer	1 ct		$25.25
1481	Knee Support, Elastic, Small	1 ct		$12.00
1482	Knee Support, Elastic, Medium	1 ct		$12.00
1483	Knee Support, Elastic, Large	1 ct		$12.00
1484	Knee Support, Elastic, Small with Stays	1 ct		$20.75
1485	Knee Support, Elastic, Medium with Stays	1 ct		$20.75
1486	Knee Support, Elastic, Large with Stays	1 ct		$20.75
1897	Protective Arm Sleeve - Small	1 pair		$22.00
1898	Protective Arm Sleeve - Large	1 pair		$26.50

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Item #	Product Name	Packaging	Strength	Pricing
1899	Protective Arm Sleeve - X-Large	1 pair		$29.75
1457	Rib Belt - Female (one size fits most)	1 ct		$20.75
1456	Rib Belt - Male (one size fits most)	1 ct		$20.75
1778	Thumb Brace	1 ct		$19.75
1230	Wrist Splint	1 ct		$23.00
1227	Wrist Support	1 ct		$11.00
1918	Wrist Compression - Small	1 ct		$15.25
1919	Wrist Compression - Medium	1 ct		$15.25
1920	Wrist Compression - Large	1 ct		$15.25
1921	Wrist Compression - X-Large	1 ct		$15.25
VITAMINS & MINERALS				
1805	Airborne Immune Support Chewables ‡	32 ct		$17.50
2233	Beet Root and Cherry Extract Gummy ‡	60 ct		$9.25
1373	Calcium + Vitamin D3 ‡	60 ct	600 mg / 400 IU	$7.75
1823	Calcium + Vitamin D3 Gummy ‡	60 ct	250 mg / 500 IU	$14.25
1291	Calcium ‡	60 ct	600 mg	$7.75
1945	Calcium Chew, Chocolate ‡	60 ct	500 mg / 1,000 IU	$11.00
1420	Centrum Chewables Adult 50+ ‡	60 ct		$19.75
1827	Cod Liver Oil ‡	110 ct		$9.50
1828	Coenzyme Q-10 ‡	30 ct	100 mg	$15.25
1393	Daily Multivitamin ‡	100 ct		$8.75
1385	Daily Multivitamin with Minerals ‡	100 ct		$9.25
1972	Daily Multivitamin Gummy ‡	120 ct		$14.25
1376	Ferrous Sulfate (Iron Supplement) ‡	100 ct	325 mg	$8.25
1850	Folic Acid ‡	100 ct	800 mcg	$7.00
2236	Iron with Vitamin C Gummy ‡	60 ct		$9.50
1870	Leg Cramps Pain Relief Caplets ‡	100 ct		$18.50
2232	Magnesium Citrate Gummy ‡	90 ct		$9.75
2075	Natural Beta Carotene ‡	100 ct	25,000 IU	$13.25
2091	Natural Biotin ‡	60 ct	5,000 mcg	$15.25
2076	Natural Cod Liver Oil ‡	100 ct		$12.00
2092	Natural Coenzyme Q-10 ‡	45 ct	100 mg	$19.75
2073	Natural Ferrous Gluconate (Iron Supplement) ‡	100 ct	27 mg	$12.00
2093	Natural Folic Acid ‡	100 ct	800 mcg	$9.75
2089	Natural Magnesium ‡	60 ct	482 mg	$11.00
2094	Natural Melatonin ‡	60 ct	5 mg	$13.25
2095	Natural Niacin, No Flush ‡	30 ct	500 mg	$13.25
2074	Natural Vitamin A ‡	100 ct	10,000 IU	$11.50

Item #	Product Name	Packaging	Strength	Pricing
2080	Natural Vitamin B-1 ‡	100 ct	100 mg	$13.25
2081	Natural Vitamin B-6 ‡	100 ct	100 mg	$12.00
2082	Natural Vitamin B-12 ‡	60 ct	500 mcg	$11.00
2083	Natural Vitamin B-12, Sublingual ‡	60 ct	5,000 mcg	$19.75
2079	Natural Vitamin B-Complex ‡	100 ct		$11.00
2084	Natural Vitamin C ‡	100 ct	1,000 mg	$15.25
2085	Natural Vitamin C with Rose Hips ‡	60 ct	1,500 mg	$16.50
2077	Natural Vitamin D3 ‡	100 ct	1,000 IU	$11.00
2078	Natural Vitamin D3 ‡	60 ct	5,000 IU	$13.25
2087	Natural Vitamin E, Soft Gels ‡	30 ct	1,000 IU	$13.25
2086	Natural Vitamin E, Soft Gels ‡	90 ct	400 IU	$13.25
2090	Natural Zinc ‡	100 ct	50 mg	$11.00
1886	One Daily Men's Multivitamin ‡	100 ct		$11.00
1887	One Daily Women's Multivitamin ‡	100 ct		$11.00
1392	Senior Multivitamin ‡	90 ct		$12.00
2234	Turmeric with Ginger and Black Pepper Gummy ‡	60 ct		$9.00
1389	Vitamin B-12 ‡	100 ct	500 mcg	$6.50
1380	Vitamin B-6 ‡	100 ct	50 mg	$6.50
1390	Vitamin D3 ‡	100 ct	1,000 IU	$9.75
1383	Vitamin D3 ‡	100 ct	10 mcg	$6.50
1973	Vitamin D3 ‡	100 ct	5,000 IU	$11.00
1391	Vitamin E, Soft Gels ‡	100 ct	100 IU	$6.50
1978	Vitamin D3 Gummy ‡	120 ct	1,000 IU	$14.25
WART REMOVER				
1288	Dr. Scholl's Wart Removal System	24 ct		$16.50
1075	Wart Remover, Liquid	9 ml	17%	$11.00

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NOTICES

- If you disenroll from Blue Cross Community MMAI (Medicare-Medicaid Plan), your OTC benefit will automatically terminate.
- **Blue Cross Community MMAI** (Medicare-Medicaid Plan) is provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a health plan that contracts with both Medicare and Illinois Medicaid to provide benefits of both programs to enrollees. Enrollment in HCSC's plan depends on contract renewal.
- ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call Member Services at 1-877-723-7702 (TTY: 711). We are available seven (7) days a week. Our call center is open Monday-Friday 8:00 a.m. – 8:00 p.m. Central time. On weekends and Federal holidays, voice messaging is available. If you leave a voice message, a Member Services representative will return your call no later than the next business day. The call is free.
- ATENCIÓN: Si habla español, los servicios de asistencia lingüística están a su disposición sin costo alguno para usted. Llame al 1-877-723-7702 (TTY: 711). Estamos a su disposición los siete (7) días de la semana. Nuestra central telefónica está abierta de lunes a viernes de 8:00 a. m. a 8:00 p. m., hora del centro. Para los fines de semana y días feriados federales, está disponible el servicio de mensajes de voz. Si deja un mensaje de voz, un representante de Atención al Asegurado le devolverá la llamada antes del próximo día laborable. La llamada es gratuita.
- The health information provided in the catalog is general in nature and is not medical advice or a substitute for professional health care.
- Convey Health Solutions, Inc., is an independent company that administers supplemental Medicare benefits such as non-prescription medications and other medical supplies on behalf of Blue Cross and Blue Shield of Illinois.

* Part B/D - Under certain circumstances some items may be covered under either Part B or Part D. When you are eligible to receive these items under Part B or Part D you may not purchase these items through your Part C supplemental OTC benefit. For your convenience, we've marked these items with an (*).

‡ Dual-purpose items are medicines and products that can be used for either a medical condition or for general health and well-being. In order to purchase these items under your plan, your personal physician must recommend them to you for a specific diagnosed condition. Please speak to your physician before ordering these items.

NOTES

Blue Cross and Blue Shield of Illinois complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross and Blue Shield of Illinois does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Illinois:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Blue Cross and Blue Shield of Illinois has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, Office of Civil Rights Coordinator, 300 E. Randolph St., 35th floor, Chicago, Illinois 60601, 1-855-664-7270, TTY/TDD: 1-855-661-6965, Fax: 1-855-661-6960. You can file a grievance by phone, mail, or fax. If you need help filing a grievance, a Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call Member Services at 1-877-723-7702 (TTY: 711). We are available seven (7) days a week. Our call center is open Monday-Friday 8:00 a.m. – 8:00 p.m. Central time. On weekends and Federal holidays, voice messaging is available. If you leave a voice message, a Member Services representative will return your call no later than the next business day. The call is free.

ATENCIÓN: Si habla español, los servicios de asistencia lingüística están a su disposición sin costo alguno para usted. Llame al 1-877-723-7702 (TTY: 7-1-1). Atención disponible los siete (7) días de la semana. El horario de atención por teléfono es de lunes a viernes, de 8:00 a. m. a 8:00 p. m., hora del centro. Servicio de correo de voz disponible los fines de semana y los días feriados federales. Si deja un mensaje de voz, un representante de Atención al Asegurado le devolverá la llamada a más tardar el siguiente día hábil. La llamada es gratuita.

UWAGA: Osoby posługujące się językiem angielskim mogą bezpłatnie skorzystać z pomocy językowej. Prosimy zadzwonić do Działu Obsług Członków pod numer 1-877-723-7702 (TTY: 711). Jesteśmy dostępni siedem (7) dni w tygodniu. Nasza informacja telefoniczna jest czynna od poniedziałku do piątku, w godzinach od 8:00 a.m. do 8:00 p.m. czasu centralnego. W weekendy oraz święta federalne dostępna jest poczta głosowa. W przypadku pozostawienia takiej wiadomości przedstawiciel Działu Obsługi Członków skontaktuje się z Państwem najpóźniej następnego dnia roboczego. Połączenie jest bezpłatne.

注意：如果您說英語，則可以免費使用語言幫助服務。請致電會員服務部，電話：1-877-723-7702（聽障專線 (TTY)：711）。我們的上班時間每週七 (7) 天。我們的服務中心開放時間為週一至週五，上午 8 點至晚上 8 點（中部時間）。在週末和聯邦假日，可以使用語音訊息。如果您使用語音留言，會員服務部代表將在不遲於下一個工作日回電給您。這是免付費專線。

주의: 영어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-723-7702(TTY: 711)번으로 회원 서비스 부서에 전화하십시오. 전화 서비스는 주 칠(7)일 이용이 가능합니다. 당사의 콜센터는 월요일 ~ 금요일 오전 8시 ~ 오후 8시(중부 표준시)까지 영업합니다. 주말 및 연방 공휴일에는 음성 메시지를 남기실 수 있습니다. 음성 메시지를 남기시면 회원 서비스 안내 직원이 다음 영업일 내로 답신 전화를 드릴 것입니다. 이 통화는 무료입니다.

PAUNAWA: Kung nagsasalita kayo ng wikang Ingles, mayroon kayong makukuhang mga libreng serbisyo para sa tulong sa wika. Tumawag sa Member Services sa 1-877-723-7702 (TTY: 711). Matatawagan kami pitong (7) araw bawat linggo. Bukas ang aming call center ng Lunes-Biyernes 8:00 a.m. – 8:00 p.m. Central time. Kapag weekend at Pederal na pista-opisyal, may voice messaging. Kapag nag-iwan ka ng voice message, tatawagan ka ng kinatawan ng Member Services nang hindi lalagpas sa susunod na araw ng negosyo. Libre ang tawag.

انتباه: إذا كنت تتحدث اللغة الإنجليزية، فتتوفر لك خدمات المساعدة اللغوية مجانًا. اتصل بقسم "خدمات الأعضاء" على الرقم -1 877-723-7702 (الهاتف النصي: 711). إننا نعمل سبعة (7) أيام في الأسبوع. مركز الاتصال متاح من الإثنين إلى الجمعة من الساعة 8 صباحًا إلى الساعة 8 مساءً بالتوقيت المركزي. في عطلات نهاية الأسبوع والعطلات الفيدرالية، تتوفر خدمة الرسائل الصوتية. إذا تركت رسالةً صوتيةً، فسيرد ممثل خدمات الأعضاء على مكالمتك في موعد لا يتجاوز يوم العمل التالي. المكالمة مجانية.

ВНИМАНИЕ: Если вы говорите на русском языке, мы можем предоставить вам бесплатные услуги переводчика. Позвоните в отдел обслуживания участников по телефону: 1-877-723-7702 (TTY: 711). Мы работаем 7 (семь) дней в неделю. Наш колл-центр работает с понедельника по пятницу с 8:00 до 20:00 по центральному часовому поясу. По выходным и федеральным праздникам доступна запись голосовых сообщений. Если вы оставите голосовое сообщение, представитель отдела обслуживания участников перезвонит вам не позднее следующего рабочего дня. Звонок бесплатный.

توجہ دیں :اگر آپ اردو بولتے ہیں تو، زبان سے متعلق امداد کی خدمات، مفت میں، آپ کے لیے دستیاب ہیں۔ پر ممبر سروسز کو کال کریں۔ ہم ہفتے میں سات (7)دن دستیاب ہیں۔ ہمارا کال سینٹر (TTY 711) 1-877-723-7702 پیر تا جمعہ سینٹرل ٹائم کے مطابق صبح 8:00 بجے سے شام 8:00 بجے تک کھلا رہتا ہے۔ اختتام ہفتہ اور وفاقی تعطیلات کے دن، صوتی پیغام رسانی دستیاب ہے۔ اگر آپ صوتی پیغام چھوڑتے ہیں، تو ممبر سروسز کا نمائندہ اگلے کاروباری دن سے پہلے آپ کو واپس کال کرے گا۔ یہ کال مفت ہے۔

LƯU Ý: Nếu quý vị không nói Tiếng Anh, luôn có các dịch vụ hỗ trợ ngôn ngữ được cung cấp miễn phí cho quý vị. Hãy gọi cho Dịch vụ Hội viên theo số 1-877-723-7702 (TTY: 711). Chúng tôi làm việc bảy (7) ngày một tuần. Trung tâm chăm sóc của chúng tôi mở cửa từ Thứ Hai đến Thứ Sáu, 8 giờ sáng - 8 giờ tối theo giờ miền Trung. Vào các ngày cuối tuần và ngày lễ của Liên bang, sẽ có tính năng nhắn tin thoại. Nếu quý vị để lại tin nhắn thoại, nhân viên của bộ phận Dịch vụ Thành viên sẽ gọi lại cho quý vị không muộn hơn ngày làm việc tiếp theo. Cuộc gọi được miễn phí.

ATTENZIONE: se parla inglese, sono disponibili per Lei servizi gratuiti di assistenza linguistica. Chiami il Servizio per i membri al numero 1-877-723-7702 (TTY: 711). Siamo disponibili sette (7) giorni su sette. Il nostro centralino è aperto dal lunedì al venerdì dalle 8 alle 20 (fuso orario centrale degli Stati Uniti). Nei fine settimana e durante le festività federali, è disponibile un servizio di segreteria telefonica. Se lascia un messaggio vocale, un addetto del Servizio per i membri La ricontatterà entro il successivo giorno lavorativo. La chiamata è gratuita.

ध्यान दें: यदि आप हिन्दी बोलते हैं, तो आप के लिए भाषा सहायता सेवाएँ नि:शुल्क उपलब्ध हैं। सदस्य सेवाओं को 1-877-723-7702 (TTY: 711) पर कॉल करें। हम सप्ताह में सातों (7) दिन उपलब्ध हैं। हमारा कॉल सेंटर सोमवार-शुक्रवार सेंट्रल टाइम के अनुसार सुबह 8:00 बजे से शाम 8:00 बजे तक खुला रहता है। सप्ताहांतों और संघीय अवकाशों पर, वॉइस संदेश सेवा उपलब्ध है। यदि आप वॉइस संदेश छोड़ते हैं, तो सदस्य सेवाओं का एक प्रतिनिधि अगले व्यापार दिवस से पहले आपको वापस कॉल करेगा। यह कॉल निःशुल्क है।

ATTENTION : si vous parlez français, des services d'assistance linguistique sont disponibles gratuitement. Appelez le Service adhérents au 1-877-723-7702 (service TTY : 711). Nous sommes disponibles sept (7) jours sur sept. Notre centre d'appels est ouvert du lundi au vendredi de 8 h 00 à 20 h 00, heure du Centre. Un service de messagerie vocale est disponible les week-ends et jours fériés. Si vous laissez un message vocal, un représentant du Service adhérents vous rappellera au plus tard le jour ouvrable suivant. L'appel est gratuit.

ACHTUNG: Wenn Sie Englisch sprechen, steht Ihnen kostenlos fremdsprachliche Unterstützung zur Verfügung. Rufen Sie den Mitgliederdienst an unter 1-877-723-7702 (TTY: 711). Wir sind rund um die Uhr sieben (7) Tage in der Woche für Sie da. Unser Call Center ist montags bis freitags von 8:00 – 20:00 Uhr Central Time geöffnet. An Wochenenden und gesetzlichen Feiertagen können Sprachnachrichten hinterlassen werden. Wenn Sie eine Sprachnachricht hinterlassen, werden Sie spätestens am nächsten Werktag von einem Mitarbeiter des Mitgliederdienstes zurückgerufen. Der Anruf ist kostenlos.

ATANSYON: Si ou pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Sèvis Manm nan 1-877-723-7702 (TTY: 711). Nou disponib sèt (7) jou sou sèt. Sant dapèl nou an louvri Lendi-Vandredi 8:00 a.m. – 8:00 p.m. Lè zòn santral. Nan wikenn ak jou ferye Federal, gen mesaj vwa disponib. Si w kite yon mesaj vwa, yon reprezantan Sèvis Manm ap retounen w apèl la oplita nan pwochen jou ouvrab la. Apèl la gratis.

お知らせ：日本語をお話しになる方は無料の言語アシスタンスサービスをご利用いただけます。メンバーサービスまで1-877-723-7702（TTY: 711）にお電話ください。週7日ご利用いただけます。コールセンターの営業時間は月～金曜日の午前8:00～午後8:00（米国中部時間）です。週末と連邦祝日には、音声メッセージサービスをご利用いただけます。音声メッセージを残していただければ、メンバーサービスの担当者が遅くても翌営業日に折り返しご連絡いたします。通話料は無料です。

ATENÇÃO: Se fala inglês, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Ligue para o Serviço de Apoio a Associados através do número 1-877-723-7702 (TTY: 711). Estamos disponíveis sete (7) dias por semana. A nossa central de atendimento está aberta de segunda a sexta-feira, das 8 h às 20 h, horário central dos E.U.A. Aos fins de semana e feriados federais, estão disponíveis mensagens de voz. Se deixar uma mensagem de voz, um representante do Serviço de Apoio a Associados irá devolver a sua chamada o mais tardar no dia útil seguinte. A chamada é gratuita.

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STEP 1 - COMPLETE YOUR INFORMATION BELOW

Member ID (found on plan member ID card)

Date of Birth ___ / ___ / ___

First Name

Last Name and Suffix

MI

Street Number

Street Name

Apt/Suite #

City

State

Zip Code –

Please check box if this is a new address ☐

Email* (Optional) @

Daytime Phone - -

Mobile Phone* (Optional) - -

* By providing your email address/mobile phone number to us, you consent that we may send communication to you via email/text. Mobile service provider's message and data rates may apply.

STEP 2 - PRODUCT SELECTION

Cash, checks, credit cards, or money orders are not accepted under this OTC benefit.

	Item #	Product	Quantity	Unit Price	TOTAL
1				$.	$.
2				$.	$.
3				$.	$.

Subtotal from Other Side $.

Total Order $.

Please mail this completed form to the following address:
OTC Servicing Center, PO Box 526266, Miami, FL 33152-9819

To order additional products, please see reverse. Please mail the completed form back in the postage-paid envelope provided.

If you place your order using an order form, your order total will be applied to the month in which we receive your form. For example, if you mail your order form on June 29th, but we receive it on July 1st, your order total will be applied to your July benefit, not your June benefit.

STEP 2 - PRODUCT SELECTION (Continued)

Cash, checks, credit cards, or money orders are not accepted under this OTC benefit.

	Item #	Product	Quantity	Unit Price	TOTAL
4				$.	$.
5				$.	$.
6				$.	$.
7				$.	$.
8				$.	$.
9				$.	$.
10				$.	$.
11				$.	$.
12				$.	$.
13				$.	$.
14				$.	$.
15				$.	$.
16				$.	$.
17				$.	$.
18				$.	$.
				Subtotal	$.

A new order form will be provided with your shipment and additional forms can be printed at www.getblueil.com/otc.

Please mail the completed form back in the postage-paid envelope provided.

If you place your order using an order form, your order total will be applied to the month in which we receive your form. For example, if you mail your order form on June 29th, but we receive it on July 1st, your order total will be applied to your July benefit, not your June benefit.