

# CERTIFICATE OF REGISTRATION

Information Security Management System  
ISO/IEC 27001:2022

## Emplifi, Inc.

**A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2022. The scope and boundaries of the ISMS is as follows:**

The scope of Emplifi's ISMS is limited to the infrastructure, software, people, procedures and data necessary to provide its services and that directly support the Emplifi SaaS "Customer Experience Platform" (Agent, Knowledge, BOT, VOC, Live Commerce, UGC, R&R, SMC) provided to customers.

The Emplifi headquarters in Columbus, Ohio is included as a mailing/business registration address only. The scope of this certification includes the following subsidiary organizations operating within Emplifi's ISMS:

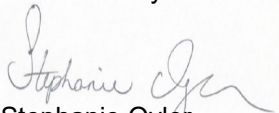
- Emplifi Czech Republic a.s.
- Emplifi Canada, Inc.
- Pixlee TurnTo, Inc.
- Sym-Sys Ltd.
- Astute Solutions B.V.
- Socialbakers Germany GmbH

<b>Certificate</b>	ISMS-EM-112224	<b>Certification Date</b>	November 22, 2024
<b>Version</b>	1.0	<b>Expiration Date</b>	November 22, 2027
<b>Statement of Applicability</b>	Version 17 (August 2, 2024)		

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888.702.5446  
info@a-lign.com



Authorized by:

  
Stephanie Oyler  
EVP of Attestation Services

A-LIGN.COM

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Information Security Management System and requirements of ISO/IEC 27001:2022 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



**A-LIGN**

Emplifi, Inc.  
Certificate Number: ISMS-EM-112224

## Emplifi, Inc.

### IN-SCOPE LOCATION

HQ: 4200 Regent Street, Suite 200,  
Columbus, Ohio, 43219,  
United States of America

### REGISTERED ACTIVITY

Mailing/business registration address only. The in-scope activities performed by remote personnel includes: Software Development, DevOps, IT Operations, Human Resources, Finance

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