

Party Pass – Terms & Conditions

1. Booking & Payment

All bookings must be made via [DublinAirport.com](https://dublinairport.com). This product is not available on the Dublin Airport App.

Full payment is required at the time of booking to confirm your group's reservation.

Bookings are subject to availability and are confirmed only upon receipt of payment and confirmation email.

2. Group Size

Party Pass is available for groups of 6 to 12 passengers.

All guests must be part of the travel group.

3. Arrival & Timing

We recommend arriving at least 2 hours before your flight to enjoy the full Party Pass experience.

The 90-minute table reservations begin at the booked The Garden Terrace entry time.

Your booking is tied to a specific timeslot which covers both Fast Track access and Garden Terrace entry. Customers are permitted to enter Fast Track up to 1 hour prior to The Garden Terrace entry time.

4. Cancellations & Modifications

Cancellation and amendment can be made up to 24 hours prior to the selected entry date and time through [Manage Booking](#) page.

Cancellation and amendment requests made less than 24 hours before the scheduled experience are not eligible for a refund or change.

Partial cancellations or refunds are not permitted. Refunds, if applicable, will be processed to the original payment method within 7–10 business days.

Groups may arrive separately, however, the 90-minute table duration begins at the booked entry time.

5. Special Requests & Dietary Requirements

If you need to contact The Garden Terrace team regarding your Allergies or Dietary requirements, please email both of the following addresses to ensure your message is received.

- Takdir.hossain@ssp.uk.com
- Juliana.vahldick@ssp.uk.com

Phone: +353857054522

Requests must be submitted at least 24 hours in advance and are subject to approval and availability.

6. Identification & Access

A digital confirmation email with unique QR codes will be provided to the lead booker.

It is lead booker's responsibility to distribute QR codes to all members of the group prior to the arrival. Each guest must present their unique QR code for Fast Track access

The booking reference and booking confirmation must be presented by the lead booker or group member to The Garden Terrace staff for The Garde Terrace table access.

No printed documents are required.

7. Behaviour & Conduct

All guests are expected to behave respectfully and responsibly at all times. Dublin Airport and its partners reserve the right to refuse service to any group or individual engaging in disruptive or unsafe behaviour.

8. Liability

Dublin Airport and its partners are not responsible for missed flights, delays, or changes to airline schedules.

Guests are responsible for monitoring their flight departure time, we accept no liability if guests miss their flights.

Guests participate in the experience at their own risk. We are not liable for any loss, injury, or damage incurred during the experience.

9. Force Majeure

Dublin Airport and its partners reserve the right to cancel or modify the experience due to unforeseen circumstances beyond our control, including but not limited to weather, security alerts, or operational disruptions.

10. Party Pass Package

The following is included in the experience

- Access to priority Fast Track T1 security lanes for everyone in your party
- Reserved table at The Garden Terrace with party setup, props, and party games (for use on-site only)
- Food and drink offering, based on package selection

All props, decorations, and games are for use on-site (The Garden Terrace) only and are not to be taken away.

All decorations and food & beverage are provided by The Garden Terrace. Outside food, drinks, or alcohol are not permitted.

Dublin Airport and its partners reserve the right to, without notice, modify the experience.

11. Promotional Codes

Promotional codes are not valid for this product. Any promotional pricing will be applied automatically at the time of purchase. If a booking is made using a promotional code, we

reserve the right to cancel the booking. In such cases, affected customers will be notified, and any payment made will be refunded in accordance with our standard refund policy.