

Public Exhibition Event 1 Feedback Summary June 2022

HFL HOMES FOR



Event 1: Feedback Summary

Location:

Central Hill Day Services and The Rathbone Youth and Community Centre

Saturday 21st and Monday 23rd May 2022

Event date:

No. of resident households who attended the events:

No. of resident households who provided feedback following the events:

26

26

Total no. of resident households who took part in 52 the consultation:

52 of 462 (11%)

PURPOSE OF THE EVENT

- Meet the design and wider team
- Invite residents to discuss what they like and dislike about their estate with the design team
- Early discussion on residents' key priorities about their area, streets, open spaces and homes
- Present the project timeline, upcoming events and milestones
- Invite residents to join the Resident Engagement Group

FEEDBACK TECHNIQUES

- Exhibition boards
- Sticky notes
- Feedback questionnaires
- Conversations with the design team and PPCR (ITLA)





Event 1: Feedback Summary

FEEDBACK RECEIVED

- 35 comments collected at the exhibition on Saturday
- 55 comments collected at the exhibition on Monday
- 34 total completed feedback questionnaires
- 9 respondents have expressed interest in joining the Resident Engagement Group (REG)
- 9 respondents have noted they want to know more about the REG

FEEDBACK QUESTIONNAIRE

Have you found today's exhibition informative?



Questionnaire respondents at events: 9

The majority (89%) of residents that filled in the feedback questionnaire noted that they found the exhibition informative.

Top residents' priorities as selected on the feedback questionnaires received

The majority of respondents agreed with the priorities below, shown in order of popularity, across the four categories: your area, your streets, and your home:

	Having a private garden or balcony
S'E	Child-friendly spaces
	Secure refuse areas
G	Street trees and planting
ANN	Provide more facilities for young people
	More energy efficient homes
*:	Choice of open or separate kitchen/living room
	Quieter spaces to sit and relax
	Big windows / good natural light
	Increased storage
Ŕ	Walkable and accessible routes
Ś	Cycle routes and cycle parking
<u>نب</u>	Flexible layouts for home working
	Noise insulation between homes
	Secure parking

Questionnaire respondents: 34

Respondents also added priorities: maintenance, having places for older people to meet, rubbish-free, mice/rodent-free, noise control and clear activities in the open spaces. Residents will be invited to build on these priorities in the upcoming workshop events.



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POST-IT NOTE COMMENTS

Key findings from the 90 comments collected at both exhibition events

Residents were given the opportunity to actively participate in the exhibition event and go through all materials presented with members of the design team. Respondents highlighted what they like and dislike about the existing Central Hill estate, as well as general comments and concerns. Below are the key themes that were highlighted in order of popularity:

LIKE

Importance of open spaces and greenery Private outdoor space My home Maisonette typology Play spaces for children Parking No high-rise buildings Local area Facilities Comfortable Peaceful

DISLIKE

Poor condition of buildings Lx Ė Lack of accessibility and walkability across the estate Lack of maintenance **(5)** Frustration with refuse management and lack of cleanliness \bigcirc Poor safety and security ക്രി Anti-social behaviour ? Want to know what is happening now Want a bigger property (\bigcirc) Void properties



Timeline and next steps

The indicative summary timeline was presented to residents at the Meet the Team events in May 2022.

The timeline covers different steps of the masterplan development:

- **Step 1:** Meet the team
- Step 2: Understand residents priorities and co-create a vision for Central Hill

JULY

2022

AUGUST

2022

SEPTEMBER

2022

OCTOBER

2022

NOVEMBER

2022

DECEMBER

2022

JANUARY

2023

FEBRUARY

2023

MARCH

2023

APRIL

2023

MAY

2023

JUNE

2023

JULY

2023

- Step 3: Explore and co-design with residents the initial masterplan options for Central Hill
- Step 4: Develop the masterplan options



KEY

Resident Engagement Group

A BIG THANK YOU to everyone that came to the Meet the Team events wanting to find out more about joining the Resident Engagement Group (REG)

What is the latest on the REG?

We are really pleased that 13 residents' from across Central Hill Estate have come forward, including Tenants, Leaseholders and Temporary Accommodation residents.

We have a wonderful mix of residents who have lived on the estate for a number of years and newer residents, which will ensure that your REG is representative of the estate.

What will the role of the REG be?

The REG will aim to make a positive difference for Central Hill by ensuring that the residents voice is at the heart of the masterplanning process, working collaboratively with Homes for Lambeth and Architects PRP to develop a community vision for the estate.

There is an exciting opportunity for the REG to oversee the Social Value offer for Central Hill, ensuring that residents' benefit from the social value initiatives.

Can I still join?

It's not too late to join. If you are a Central Hill resident and passionate about your area and want to be part of an exciting new group to look at the future masterplan for Central Hill, please come forward.

How can I join or find out more?

PPCR, are supporting the REG and holding two workshops, for interested residents to find out more about the REG, including what residents want out of the group and the application process and next steps.

If you are interested in finding out more, or would like an informal chat, please contact Mo or Pamela from PPCR.



