Version: 8 September 2023

CHARTER CONNECT API

The following Product Terms apply to the Solution called Charter Connect API.

Description of the Solution

The Charter Connect API enables Customers to automatically extract and categorize information about cargo and vessel positions from email messages. The Solution consists of a backend service that analyses email messages containing information about available vessels and cargo, and is able to automatically parse, categorize and extract information contained in the emails. An API enables Customers of the Solution to submit message data for analysis by the backend service and returns the results of the analysis to the requester. As for cargo positions the results contains information about the type and amount of cargo, where and when the cargo will load, where the cargo needs to be delivered, as well as other information like how long the cargo shipment is expected to take. As for vessel positions the results contains information about where and when the vessel will become available, as well as general information about the vessel such as its size and fuel consumption. A database stores the results of the email message analysis enabling look up of previously analysed messages using the message ID as the identifier.

Technical requirements

Customer is responsible for the delivery of data to the Supplier required for the Solution via the API.

Data

Supplier requires the following data from Customer to deliver the Solution:

Email message data containing:

- Message ID
- Sender
- Subject
- Body
- Optional Attachments (e.g. word documents or PDF documents)

If additional data is required for the Solution, Supplier will inform Customer.

Third party software or data

Auth0 is used to facilitate login and authentication to the Solution.

Special conditions

N/A