

The following Product Terms apply to the Solution: SMARTShip

Description of the Solution

SMARTShip is a digital platform that can connect the entire fleet. It collects live high frequency data and provides real time analytics (decision support) that can improve operational efficiency, prevent incidents/accidents and breakdown of machineries.

SMARTShip is based on state-of-the-art technology that can process over 5000 data points from various systems on board. The data collected, combined with weather overlay and statutory and regulatory information enables users to harvest unique insights that boost performance. Intuitive applications mean Customer can monitor and diagnose operational issues in real time, get an overview of critical assets via the dashboard, and enjoy real-time location monitoring that keeps the Customer connected with its vessels anytime and anywhere.

Technical requirements

For vessels not equipped with data acquisition systems, a set of hardware needs to be installed onboard to interface with various Systems/equipment (such as VDR, AMS etc.). For vessels already digitalised and high frequency data is available on the cloud, API needs to be established to acquire the data and offer the analytical applications.

It is the responsibility of Customer that:

- equipment/system along with associated sensors are installed on the relevant vessels and are fully functioning and is compatible with the Software and the Solution (unless the equipment is provided by Supplier in connection with the Equipment and Installation Terms);
- the necessary licenses and consents as applicable for the equipment/system to be interfaced with SMARTShip are obtained; and
- that a stable connection between the Cloud Service and Equipment is established and that data is flowing uninterrupted.

Data

Supplier requires the following data from Customer to deliver the Solution and related Cloud Services:

- Vessel specifics

If additional data is required for the Solution, Supplier will inform Customer.

Third party software or data

Auth0 is used to facilitate login and authentication to the Solution.

Special conditions

Customer authorises and allows for Supplier to access, collect and store all data collected by the Equipment and the Software and to use such in accordance with Supplier's T&Cs.

The Solution is dependent on the Equipment being fully functioning on board of the vessel, if the Equipment ceases to work (for other reasons than due to the failure of Supplier under the Agreement), Supplier shall be excused from providing this Solution to Customer (without liability).