



AWAY SUPPORTERS GUIDE 2025/2026

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Wrexham AFC 2025/2026 Guide

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INTRODUCTION

STōK Cae Ras (The Racecourse) is home of Wrexham Football Club.

This guide has been designed to help away team supporters get the most out of a visit to STōK Cae Ras. It contains information to ensure you have a great time here, including directions, parking information and more.

Our aim is that visitors have an enjoyable experience, irrespective of the result on the day!

We really hope this guide helps with your planning and enjoyment of the time you intend to spend with us.



When attending a football fixture involving Wrexham AFC, we are happy to accommodate supporters irrelevant of race, gender, age, religion, disability or sexual orientation. We would however point out that we do have a minimum age restriction (14 years) for unaccompanied youths as per our Safeguarding policy.

We want every supporter to have an enjoyable match day experience irrespective of the result.

Wrexham AFC look forward to welcoming you to STōK Cae Ras and wish you a safe journey to and from the venue.

If you have any questions about attending a match and can't find the answers within this guide, please contact us via email at info@wrexhamafc.co.uk

HOW TO GET TO US

By Car: The STōK Cae Ras is located on Mold Road. The postcode is LL11 2AH. By car, take the A483 from Chester or Oswestry to Wrexham. Exit at the 'Mold' junction and then follow signs for 'Town Centre' and the STōK Cae Ras will come quickly into view.

By Train: Wrexham General Train Station is located just next to the STōK Cae Ras. Upon exiting the station, turn right and cross the bridge and the stadium will be in front of you. Please plan your journey in advance. The train station will be significantly busier than normal on a match day, with a large number of supporters expected to arrive by train.

By Bus: Wrexham bus station is located in the centre of town. From the bus station, head towards the prominent multi-storey car park and turn right along Mold Road. The ground will be located on the right-hand side, just after you cross the bridge over the railway tracks, about half a mile along this road.

PARKING

Parking is available in the adjacent Wrexham University car park, with accessible blue-badge parking also available. The car park is owned by Wrexham University and managed by Big Parking, <https://www.bigparking.co.uk/wrexham-afc-parking/> with parking priced at £12 per car, £10 for Blue Badge holders.

Wrexham AFC is not liable or responsible for the management or operation of the car park, nor the belongings/vehicles parked within.

Do not park in permit zones around the stadium. We ask all visitors to be respectful and mindful of our neighbours.

Do not block driveways, and do not park in an inconsiderate manner. Alternative parking can be found in the City Centre which is a 15-20 minute walk to the Stadium.

Visit the Wrexham County Borough Council website for more information on car parks: www.wrexham.gov.uk/service/parking/Find-car-park

Please note: There are no provisions for parking at Wrexham General Railway Station on a match-day.

STADIUM MAP



Away supporters:

Wrexham Lager Stand Exit Gates 1 - 2, Turnstiles 1 – 4, Seats Y1 – Y3 (upper section) LY1-LY3 (Lower section). LY1 is our away accessible platform

ENTERING THE STADIUM



Firstly, you will need to have purchased a ticket for the relevant fixture. Tickets are not usually available to buy on a match day, therefore, please do not turn up hoping to get in to see the match without a ticket.

Entrance to the ground for away supporters will be via Turnstiles 1 – 4 behind the away seating on the view of the ground.

When you arrive at your turnstile:

- Have your physical ticket or mobile phone digital ticket ready when approaching the turnstile.
- Please ensure you know whether you are in the Upper Level (Y1-Y3) or Lower Level (LY2-LY3)
- The lower level and accessible use Turnstiles 1 and 2 and Exit Gate 1, the upper level uses Turnstiles 3 and 4.
- Place your ticket or phone up against the scanner within the turnstile
- Once your ticket is read proceed through the turnstile into the stadium.
- Enjoy the event and your time with us at Wrexham AFC STōK Cae Ras

In the event of any issues with your tickets, stewards are available to assist.

DISABLED SUPPORTERS

We have stewards available to help support and assist disabled supporters.

Kerry Evans is Wrexham AFC's Disability Access Officer (DAO) and can be contacted at

Email: Kerry.evans@wrexhamafc.co.uk

- Unfortunately, at Wrexham AFC we have no blue badge parking at all, this is down to lack of space. However, we are adjoined to Wrexham university car park and they offer parking independently to us and the coach drop off is within that car park, where there is a very short distance to the away stand. Details are all in the attachment.
- We offer audio descriptive commentary service to both home and away fans Free of Charge. If the person requiring the service email myself: kerry.evans@wrexhamafc.co.uk or wxmdsa@gmail.com and makes us aware of their seating location I will get a box delivered to them in their seat. Some away fans prefer to collect in person and the collection point is 1864 suite reception, this is the glass doorway entrance to the right of the turnstiles on Mold Road - Macron stand
- We have step free access ambulant disabled seating in the away end on Row F LY2 lower tier where there are 28 seats that can be accessed completely step free.

The access is via the lift to the wheelchair upper tier platform.

- We have Row A LY2 extra leg room seating for 28 fans.
However, to access this seating there are 6 x Steps to go down to this seating.
- Wheelchair user fans can access a 2-tiered platform with 6 wheelchair spaces and a companion seat beside. 12 spaces in total. Row A is flat access through the access gate, Row F is the 2nd tier and can be access via a small lift.
- In the away end the refreshment bar is down a few steps, we total realise this is not ideal, but companions can easily access it. But we also offer a QR code to wheelchair users on arrival, where they can order all their refreshments through the QR code, and they are then delivered in the first half of the fixture direct to their seating.
- We also have new for this season a mobile changing places toilet facility that can be used by both home and away fans. It's located on the main road outside the club, outside macron stand for 2 hours prior to kick off and an hour after the fixture ends. It can be accessed by away fans at any time during the fixture, if they make a steward aware they need to use the changing places facility they will be allowed out and back in .
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- We also offer out blankets to the away wheelchair users.
- We offer sensory boxes to be used in your seat if requested.
- A supporter requiring an assistance dog would be best seated either on the wheelchair viewing platform if space allows or on Row A of LY2 seating. We DO NOT currently have a spending area at Wrexham AFC. We do request prior knowledge of an assistance dog attending a fixture , so that we can offer and best accommodate the dog for the best match day experience. A water bowl will then be provided.

FOOD & DRINK

There are bars available to away supporters selling a variety of snacks, drinks and alcohol. Wrexham AFC has a bar outside the Turnstiles that away supporters use, this is outside and uncovered. Once entering the stadium this bar is only available to lower section ticket holders at halftime.

Inside the lower section there is a concourse bar selling non-alcoholic beverages and snacks.

Upper section ticket holders do have their own bar inside the stadium as part of the concourse bar.

BANNERS, FLAGS & SIGNS

The STōK Cae Ras does not have a dedicated area for the display of flags and therefore is extremely limited. Small display flags may be permitted at the discretion of the Safety Officer depending upon available space. Flags will only be permitted if:

- They have an appropriate fire certificate
- They are not placed in the eyesight of other visitors
- They do not obstruct any signage or advertising
- They are not of a discriminatory, commercial, political, contentious or obscene nature
- They are not likely to cause alarm or distress to other visitors, supporters or groups/football clubs, its directors and /or staff

The Safety Officer reserves the right and sole discretion to deny permission to bring into, or display within STōK Cae Ras any banner, flag or sign.

MUSICAL INSTRUMENTS & MEGAPHONES

A request for these must be submitted to the safety officer prior to the day of the match

SAFETY & SECURITY

We request that all supporters arrive with plenty of time before kick-off. Allowing time to pass through stadium security controls prior to entry.

Please avoid bringing bulky items or large bags with you, bags above A4 size are not usually accepted, all bags are thoroughly searched, and some items may not be allowed.

It is our objective to provide a safe, secure and welcoming environment for your visit.

