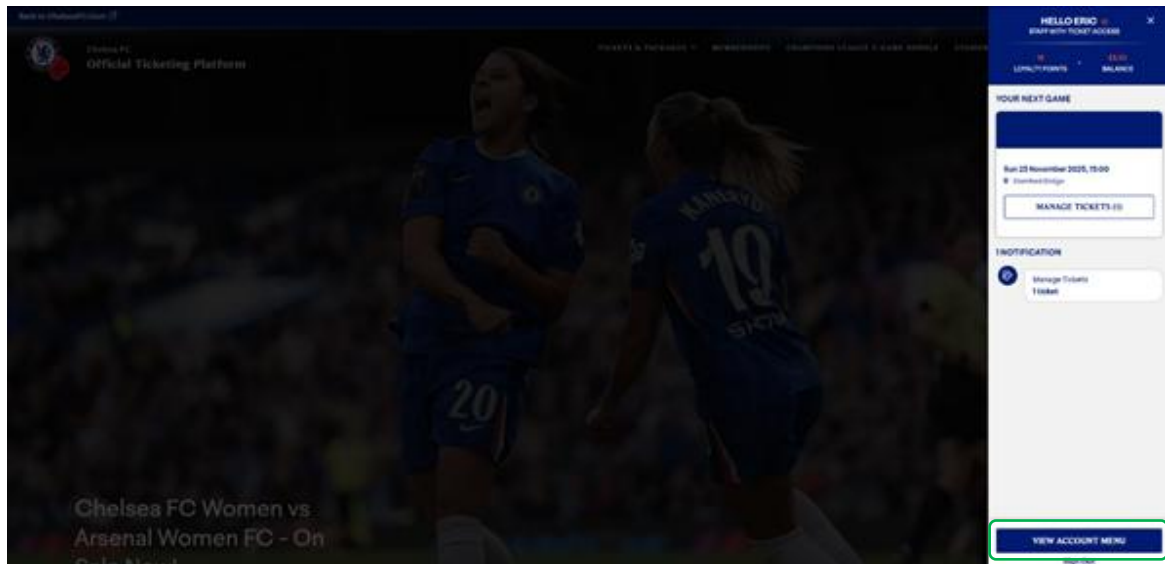


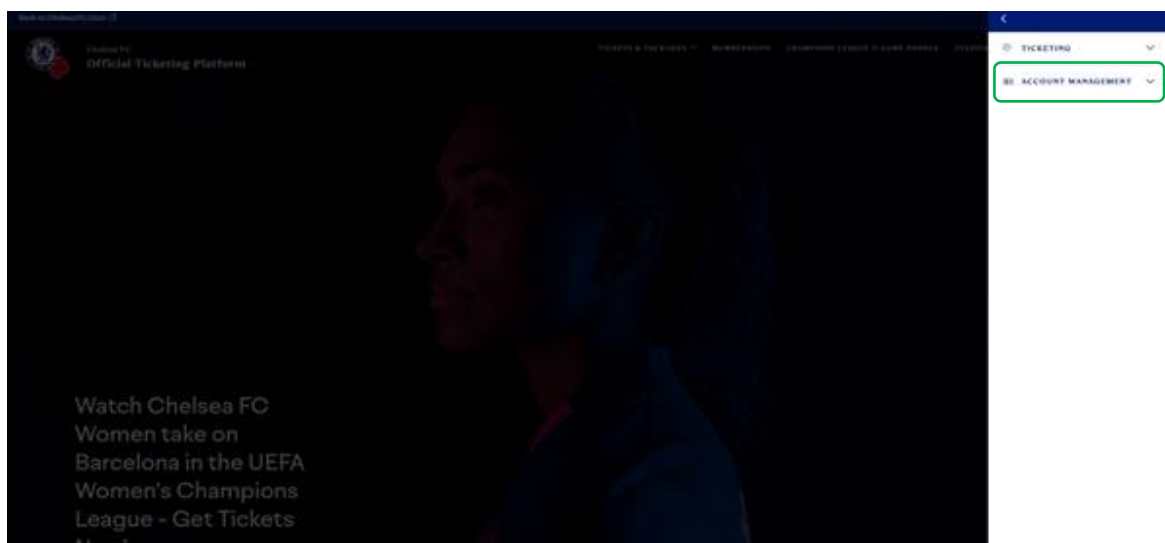
HOW TO GUIDE FOR TICKET EXCHANGE PROCESS

In order for you to submit your account information, please follow the below steps

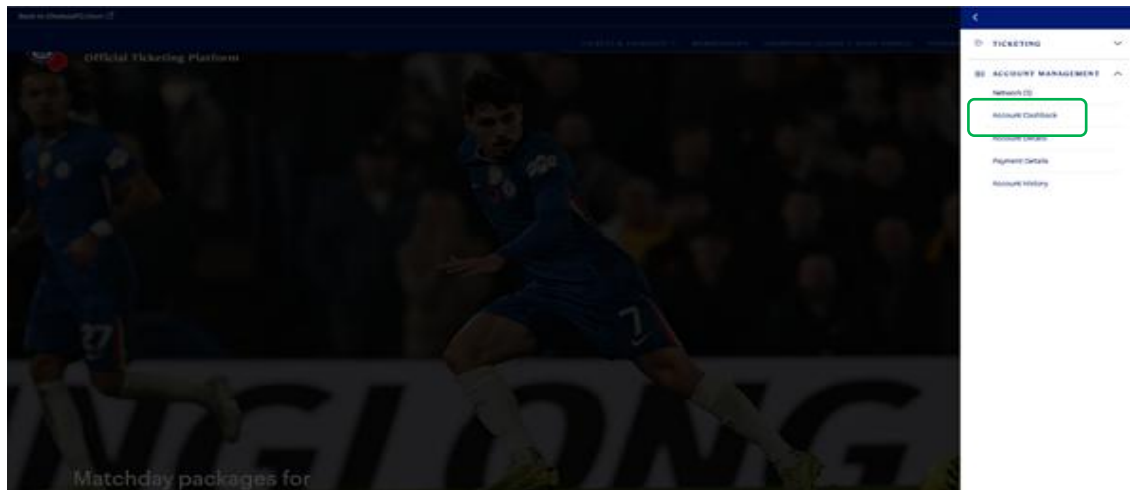
While logged in select 'VIEW ACCOUNT MENU'



Select 'ACCOUNT MANAGEMENT'



Select 'ACCOUNT CASHBACK'



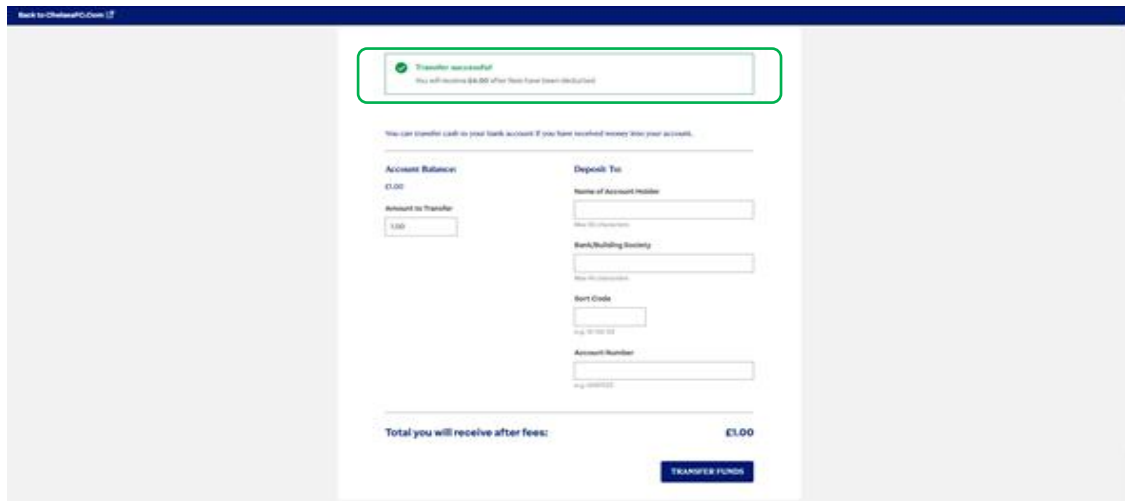
Enter the Amount to Transfer and bank account details to Deposit To

A screenshot of the 'ACCOUNT CASHBACK' form on the Chelsea FC Official Ticketing Platform. The form is titled 'ACCOUNT CASHBACK' and has a sub-header 'You can transfer cash to your bank account if you have received money into your account.' The form is divided into two main sections: 'Account Balance' and 'Deposit To'. The 'Account Balance' section shows '£5.00' and a text input field for 'Amount to Transfer' with '5.00' entered, highlighted by a green box. The 'Deposit To' section contains fields for 'Name of Account Holder', 'Bank/Building Society', 'Sort Code', and 'Account Number'. At the bottom, it shows 'Total you will receive after fees: £5.00' and a blue button labeled 'TRANSFER FUNDS'.

Once details are entered click on 'TRANSFER FUNDS'.

A screenshot of the 'ACCOUNT CASHBACK' form, similar to the previous one, but with the 'Amount to Transfer' field set to '4.00'. The 'TRANSFER FUNDS' button at the bottom right is highlighted with a green box. The 'Total you will receive after fees' is now '£4.00'.

Once complete supporters will get a **‘TRANSFER SUCCESSFUL’** message



Back to ChelseaFC.Cash

Transfer successful
You will receive £4.00 after fees have been deducted

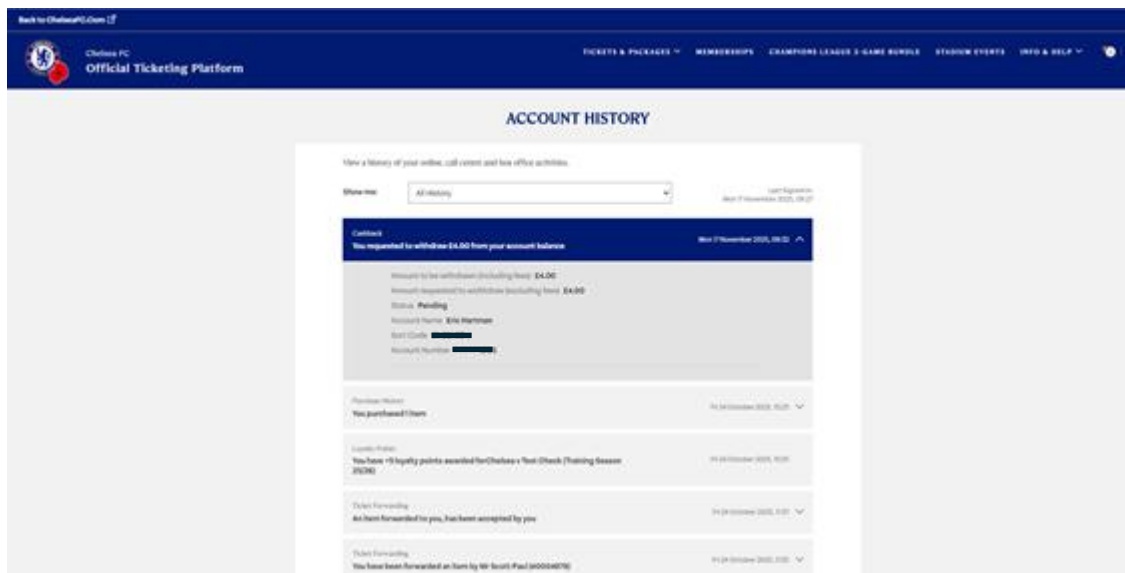
You can transfer cash to your bank account if you have received money into your account.

Account Balance £1.00	Deposit To:
Amount to Transfer 1.00	Name of Account Holder
	How do I know this?
	Bank/Building Society
	How do I know this?
	Sort Code
	How do I know this?
	Account Number
	How do I know this?

Total you will receive after fees: £1.00

TRANSFER FUNDS

Supporters will then receive an email confirmation of their cashback request. If supporters go to the **‘ACCOUNT HISTORY’** section they can see confirmation of their cashback.



Back to ChelseaFC.Cash

Chelsea FC
Official Ticketing Platform

TICKETS & PACKAGES MEMBERSHIPS CHAMPIONS LEAGUE & GAME BUNDLE STADIUM EXPERIENCE INFO & HELP

ACCOUNT HISTORY

View a history of your online, call centre and box office activities.

Show as: **All history** Last registered: 26/11/2025 10:00

Cashback You requested to withdraw £4.00 from your account balance	26/11/2025 09:32
Amount to be withdrawn (including fees): £4.00 Amount requested to withdraw (including fees): £4.00 Status: Pending Account's Name: Wm Hartman Sort Code: 12345678 Account's Number: 1234567890123456	
Payment Method You purchased 1 item	24/10/2025 10:00
Points History You have 19 legacy points awarded for Chelsea's Test (Check Training Session 2024)	24/10/2025 10:00
Ticket Forwarding An item forwarded for you, has been accepted by you	24/10/2025 10:00
Ticket Forwarding You have been forwarded an item by Wm Smith (900000000)	24/10/2025 10:00