Keeping people Safe at Chelsea Football Club





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Introduction



This information is about how Chelsea Football Club (Chelsea FC) keeps adults safe.



Keeping adults safe is very important to us at Chelsea FC and Chelsea Foundation.



Chelsea Foundation is the part of Chelsea FC that works with the local community and young people.



This information will tell you:

What we do to keep adults safe and well



What to do if you are w



 What we will do if we are worried about your safety

Safeguarding



Safeguarding means:

 Making sure people are safe and doing things to keep them safe



 Listening to people who speak to us



- Supporting people so they can:
 - Choose things for themselves



Decide things for themselves



• Be the best they can be



Adults at risk

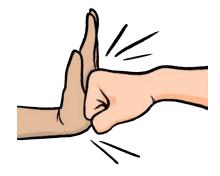
An adult at risk is someone who is 18 or over and may need support to:

Do things for themselves



Stay safe from harm or abuse

What is abuse?



Abuse is when someone does or says things to another person to:

Hurt them



Upset them



Make them feel frightened



Abuse can be:

 Done on purpose or done by someone who wasn't thinking



 Something that happens just once or that happens more often



A crime



We want to keep people safe from abuse.



Types of abuse

There are different types of abuse:



 Physical abuse. This is something that hurts your body like being hit, kicked or slapped



 Emotional abuse. This is something that hurts your feelings like being made fun of



Sexual abuse. This is when you are made to take part in something sexual that you don't want to do



Stealing from you, or making you give something away



 Neglect. This is when you are not given the help that you need



 Discrimination. This is when you are treated differently because of your:





 Gender - male or female or something else



 Sexuality. This means because you are gay, lesbian, straight or something else



Disability



 Race. This can be your skin colour or features based on where your family comes from



 Religion or not having a religion



 Domestic abuse. Abuse that happens at home from someone in your family



Who might be abused?

Anyone could be abused at anytime.



We are ready to support anyone to keep them safe.



Where does abuse happen?

Abuse can happen anywhere. It can happen in places like:

College



At home



When you are out and about



Who might abuse you?

Anyone could abuse you. It could be:

Your partner or someone in your family



A friend or neighbour



A carer or volunteer



Another person who uses services



Someone you trust



A stranger

What we do to keep adults safe and well



All staff at Chelsea FC must:

 Listen to people who want to tell them something



 Do something when someone is worried



 Help everyone to work in a safe way



We have some staff who are responsible for helping to make everyone safe. They are:

Safeguarding Leads and Officers.
 There are Safeguarding Leads and Officers in:



• The stadium



 The work we do with adults in the community



Both the boys Academy and girls Academy



 The places we work around the world



There are other people at Chelsea
 FC who help to keep everyone safe:





 Independent Safeguarding Specialist. They are a professional who helps us to understand how to maker things safer



The Safeguarding Hub.
 This is a group of staff who have been trained to deal with safeguarding issues

Your personal information



We keep personal information about people who are involved with the club.



We keep this information so that we can help them to have a good time and be safe at the club.



We keep information like:

Your name



Your address



Your date of birth



Your telephone number



We keep this information safe. We don't share it with anyone.

Pictures of you



We will ask you if we can take photos of you.



We use photos to show people what we do.



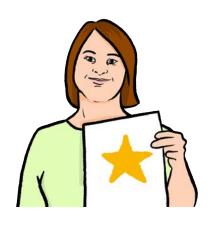
If you don't want us to take your photo, please tell us.

We will only do it if you want.



We make sure that all photos:

Show people in a good way



Show people doing something good



 Show people fully dressed in the right clothes



We will listen if you are worried about certain photos.



We follow the law about how to keep photos and other information safe.

Social Media



Social media is a way that many people communicate online. Some examples are Facebook, Twitter and Instagram.



We will not try to follow you on social media.



Our staff will only contact you by email or telephone.



They may sometimes contact you by text.



Staff have been trained to communicate with people in a safe way.



If you want staff to communicate with you in a certain way, we will listen to you.



If you are worried about something you have seen online, speak to someone you trust.

What to do if you are concerned?



If you are worried about anything you should speak to someone.



You could speak to:

A member of staff at the Club



A friend



A family member



A social worker



Any adult that you trust

What happens if you are worried about something



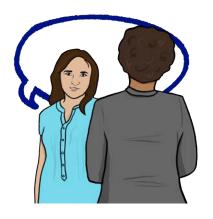
If you speak to a member of staff about something that is worrying you, they will talk to someone at the Safeguarding Hub.



The people in the Safeguarding Hub are specially trained to help.



They will speak with you and help you think about what you would like to happen next.



The Safeguarding Hub may need to speak to other people who can help.



They will ask your permission before they do this.



There may be times the Club has to share information without your permission to keep other people safe.



If we have to do this, we will always talk to you about why.



Anything you tell Chelsea Football Club will be kept safe.

Useful contacts



If you speak to a member of staff about something that is worrying you, they will talk to someone at the Safeguarding Hub.



At Chelsea Football Club

Head of Safeguarding:

Eva Bari

Email:

Eva.bari@chelseafc.com



Safeguarding Coodinator:

George Richardson

Email:

George.richardson@chelseafc.com



Safeguarding Manager:

Nancy Nicholas

Email:

Nancy.nicholas@chelseafc.com

Other organisations



Premier League

Website:

https://www.premierleague.com/safeguarding



Football Association

Website:

www.thefa.com



Mind

Website:

www.mind.org.uk

Telephone: 0300 123 3393



Women's Aid

Website:

www.womensaid.org.uk



Mencap

Website:

www.mencap.org.uk/advice-andsupport



Age UK

www.ageuk.org.uk



Sense

www.sense.org.uk

For more information



If you need more information please contact us by:



Email:

safeguarding@chelseafc.com



Telephone:

01932 588 227 01932 596 188



Website:

https://www.chelseafc.com/en/about-chelsea/about-the-club/safeguarding



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