

# FIFA Club World Cup 2025™ Fan Of User Guide for Club Fans





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Please note that all images in this document are illustrative.



## **1. Ticketing Portal**

This portal is the official and preferred hub for buying FIFA Club World Cup 2025™ tickets. To purchase Club Fan tickets for the FIFA Club World Cup 2025™ please follow the link below.

https://clubfans-fcwc25.tickets.fifa.com/





### 2. FIFA Account

If you already have an account on FIFA Ticketing Portal, please sign in with your credentials.

If you don't have an account on FIFA Ticketing Portal, please create one by clicking "SIGN UP".

You will be asked to complete your account details by filling in the required information. Then click "CONTINUE".

Sign Up	
Step 1 of 2 Personal details	
First Name	
Last Name	
Mobile	
Email This will be your FIFA ID	
Date of Birth Day ~ Month	🗸 Year 🗸
Country of Residence Choose country	
Gender Select your gender	
Preferred Communication Language Choose language	



After clicking "CONTINUE", you will be prompted to create your password. Next, review and accept FIFA legal documents.

	$\circ ullet$	Already have an account? Sign in	
	Sign Up		
	Step 2 of 2 Create a password		
	Create your Password Password must contain at least 8 characters		
			Ø
	Confirm Password		2
			Q
	I would like to receive updates on the latest a about FIFA and FIFA events in accordance wi	news, products, and future events from or th FIFA's <u>Privacy Policy</u> .	
	I would like to receive news, marketing, and a partners.	special offers from FIFA's carefully selected	
/	✓ I have read and agreed to the <u>Terms of Serv</u>	ice	
	CREATE ACCOUNT		



After clicking on CREATE ACCOUNT, please check your email inbox, and confirm your email address. If you don't see the confirmation email right away, please be sure to check your junk email folder.

Open the email you received and click the button "CONFIRM YOUR EMAIL".



Once you have confirmed your email, you can click "Close".





Congratulations! Now, you have access to your FIFA ticketing account.

Please confirm that you are over 18 years old by ticking the box below, and then select the club you are a fan of.

All fields marked with "\*" are mandatory.

	Complete your account
	<ul> <li>Please complete all mandatory fields.</li> <li><u>City</u></li> <li><u>Zip Code</u></li> <li><u>Address line 1</u></li> <li><u>State</u></li> <li><u>I confirm I'm older than 18 years old</u></li> <li><u>Fan OF FCWC25</u></li> </ul>
	Customer contact number: 182818
	Login
	Your email address (login) * jamessmith@clubfans.testinator.com
	Personal details
	First name *
	■ Smith
	I confirm I'm older than 18 years old *
	Preferred language English
	Please contact us if you need to change this information.
<b>_</b>	Fan OF FCWC25 *



Please provide your address details and mobile number, as shown below: All fields marked with "\*" are mandatory.

City * Zip Code * Country * United States ~ State * ~ Mobile number +1 ~ 2345678901		Address (max 36 char) *
City * Zip Code * Country * United States ~ State * ~ Mobile number +1 ~ 2345678901	_	_
City * Zip Code * Country * United States State *  Mobile number +1   2345678901		
Zip Code * Country * United States ~ State * ~ Mobile number +1 ~ 2345678901		City *
Zip Code * Country * United States State *  Mobile number +1  v 2345678901		
Country * United States State *  Mobile number +1    2345678901		Zip Code *
United States		Country *
State *  Mobile number +1  V 2345678901		United States 🗸
		State *
Mobile number +1 ✔ 2345678901		( <b>v</b>
+1 🗸 2345678901		Mobile number
		+1 🗸 2345678901
		Save

Once your personal details are saved, you will be redirected to the below page to view available events.

Click on "Buy" to see all the available matches.

Please note that when a user registers a new account, it may take up to 15 minutes for the system to update their profile. During this period, you may not see any matches. After this period, tickets for Club Fans supporters become visible and accessible, as you can see in the image below:

Thank you for your interest in FIFA Club World Cup 2025 <sup>™</sup> Tickets for Clu	b Fans, please note that you are able to access these tickets
because you meet the eligibility requirements of a Club Fan of a club tear	m participating in the FIFA Club World Cup 2025 <sup>™</sup> , as
For the FIFA Club World Cup 2025 <sup>16</sup> , each club has implemented a limit of	n the number of tickets per match. For more information on
the maximum number of tickets you can purchase per match, please con	tact your respective club.
As a club ran, you may have received an access code from your club. If your available ticket(s).	so, please enter your access code in the field below to view
If you do not have an access code as a Club Fan, your available ticket(s) minutes.	will appear in the "Events" section below after a few
Access Cod	le
ок	
Offers	Events
Exclusive   Auckland City FC - Club Fans	
Auckland City FC	
	DUV NOW



# 3. Adding Tickets To Your Order

Click on the match you want to attend to see the tickets available for purchase.

#### Auckland City FC

🛱 Sunday, 15 June 2025 - Sunday, 13 July 2025

/enue	Team	
Any venue	✓ Any team	
M2	FC Bayern München	😨 Auckland City FC
M21	vs SL Benfica	😨 Auckland City F(
M377	Auckland City FC	CA Boca Juniors
\$36.00	Auguland City 50 up 1	To be determined
1/8 Date and place to be confirm team progress \$214.00	med depending on	ro be determine
1/4 Personal offer Date and place to be confirm team progress \$279.00	Auckland City FC vs	To be determine
1/2 Date and place to be confirm team progress	Auckland City FC vs	To be determine
Final Date and place to be confir	Auckland City FC vs	To be determine



Select the number of tickets and click "Add to cart". Please note that you can add up to 10 tickets per match.

<b>M2</b> A	JCKLAND CITY FC - MATCH 2	5 💿 12:00 💿 TQL Stadium
CKet selectic ase indicate the numb ch. Seat Category	on er of tickets you want for each category. The number of	tickets is limited to 6 per customer for this Unit Price Quar
Club Fans lower tier	Ticket Price Auckland City FC - Club Fans	\$107.00 2
Club Fans upper tier	Ticket Price Auckland City FC - Club Fans	\$45.00 0
Easy Access Standard - Category 1	Ticket Price Auckland City FC - Club Fans	\$107.00 0
Easy Access Standard - Category 2	Ticket Price Auckland City FC - Club Fans	\$45.00 0
Wheelchair & Easy Access Amenity - Category 1	Ticket Price Auckland City FC - Club Fans	\$107.00 0
Wheelchair & Easy Access Amenity - Category 2	Ticket Price Auckland City FC - Club Fans	\$45.00 0



Once you have added all your tickets to your cart and you want to proceed with the payment, please click "Buy now" to finalize the order.

If you wish to add more tickets to your cart before proceeding with the payment, you should click on "Continue shopping".





### 4. Buying Tickets

Review your Ticket Purchase Summary, Delivery Method and Billing Information.





Once you have read and accepted the FIFA legal documents, please click "PROCEED TO PAYMENT" to buy your tickets.

Billing Information	
This is your billing contact and address	
Mr RAUL	
Miami FL 33185 United States	
Do you want to be seated next to your family or friends?	
We noticed you have another file (1438) that contains tickets that could be seated with the curre automatically linked those files together.	ent one. The system has
Ticket Purchase Number	
Please enter a Ticket Purchase Number	Submit
The Ticket Purchase Number(s) 1493 (R.L.) were requested to be seated together. Please note that FIFA Ticketing all seating requests can be accommodated but CANNOT guarantee groups linked through Ticket Purchase Number	g will make their best efforts to ensure ers will be seated together.
ALL TICKET SALES ARE FINAL AND CANNOT BE CANCE REFER TO OUR LEGAL TERMS FOR FURTHER DETAILS.	ELLED. PLEASE
	AMOUNT DUE \$169.00
I acknowledge that the ticketing terms and conditions may have been modified since the time that I created read, accepted and hereby agree to comply with the most current versions of the <u>Ticket Terms of Use</u> , the <u>Q</u> <u>Public</u> , the <u>Stadium Code of Conduct</u> , the <u>Refund and Cancellation Policy</u> , the <u>Ticket Resale Policy</u> , the <u>Terms</u> , <u>Policy</u> made available to me here.	I my ticketing account and that I have inline Ticket Terms of Sale for General .of Service and the <u>Data Protection</u>
CANCEL	PROCEED TO PAYMENT



Enter your payment card details, then click on "PAY NOW" to proceed with the payment.

~		3 Paymer	nt 4
Amount due: Ticket purchase number:	\$1776 1446		
Credit / Debit card	I		
Please enter your payment care	d details		
This is a secure, encrypte	ed payment.		
VISA Other payment me	thods		
Payment card number *			
Please enter your payment ca	ard number here		
Expiration date *			
	•	Year	
Month			
Month Name on payment card *			
Month Name on payment card * Please insert your name here	as indicated in the payment card		
Month Name on payment card * Please insert your name here Security code (CVV) *	as indicated in the payment card		
Month Name on payment card * Please insert your name here Security code (CVV) *	as indicated in the payment card		
Month Name on payment card * Please insert your name here Security code (CVV) *	as indicated in the payment card		

Once you have completed the payment process, you will see the ticket purchase confirmation message and you will receive your ticket confirmation by email.

