

Men's Team Matches Ticketing Policy 2026/27

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1. This Policy

This Policy explains how Chelsea FC Holdings Limited ("**Chelsea FC**") sells general admission only tickets to matches involving the Chelsea Men's Team taking place at Stamford Bridge, Away Grounds and at other places where the Chelsea Men's Team may be playing.

This Policy is subject to change at any time at the sole discretion of Chelsea FC.

By purchasing, holding or using a Match Ticket, you are entering into a contract with Chelsea FC on the basis of the Conditions of Issue which are available for inspection [here](#).

In the event of any conflict between this Policy and the Conditions of Issue, the Conditions of Issue shall prevail.

Capitalised words and expressions used in this Policy shall have the same meanings as those used in the Conditions of Issue.

2. Home Matches

FA Premier League

Match Tickets will be sold subject to an application process, as detailed below, which will generally open approximately 42 days before each fixture as follows:

- Phase one: Members with a True Blue+, True Blue or Junior tier of Membership can apply for one Match Ticket per person;
- Phase two: Members with a True Blue+, True Blue or Junior tier of Membership who have not already purchased a Match Ticket and Members with CFC Blue Membership can apply for one Match Ticket per person;
- Further sales phases may be announced, subject to Match Ticket availability.

For Match Tickets being sold subject to the application process, successful applicants will be selected, subject to any relevant eligibility requirements (e.g. loyalty points or Membership category), by Chelsea FC's official ticketing platform's random selection algorithm. Only those applicants having been successfully selected by Chelsea FC's official ticketing platform's random selection algorithm will have the opportunity to purchase a Match Ticket for the relevant Match.

Domestic Cup

Season Ticket Holders participating in the Cup Scheme for the 2026/27 Season will have their usual seat automatically reserved for the relevant Matches.

Season Ticket Holders not participating in the Cup Scheme for the 2026/27 Season will usually have a period in which they can reserve their usual seat before such Matches.

On sale dates will vary depending on the number of days Chelsea FC has to sell the Match Tickets, but sales will normally be made as follows:

- Phase one: Season Ticket Holders not participating in the Cup Scheme for the 2026/27 Season can purchase their usual seat. Season Ticket Holders who have been moved from the Shed End (e.g. if Chelsea FC is required to make these seats available to the away club), will be able to purchase the seats after the reservation period that have not been taken by fellow Season Ticket Holders;
- Phase two: Members with a True Blue+, True Blue or Junior tier of Membership can apply for (application process as detailed below) one Match Ticket per person;
- Phase three: Members with a True Blue+, True Blue or Junior tier of Membership who have not already purchased a Match Ticket and Members with CFC Blue Membership can purchase one Match Ticket per person;
- Phase four: Season Ticket Holders and all Members can purchase an extra two Match Tickets (maximum of three Match Tickets in total per person);
- Phase five: any remaining Match Tickets will go on general sale (maximum of four Match Tickets per person).

Any discounted pricing structure for these Matches will be subject to agreement prior to

each such Match with the away club, as per competition rules.

For Match Tickets being sold subject to the application process, successful applicants will be selected, subject to any relevant eligibility requirements (e.g. loyalty points or Membership category), by Chelsea FC's official ticketing platform's random selection algorithm. Only those applicants having been successfully selected by Chelsea FC's official ticketing platform's random selection algorithm will have the opportunity to purchase a Match Ticket for the relevant Match.

3. Away Matches

UK Away Match Ticket Scheme

Supporters who participated in the 2025/26 UK Away Match Ticket Scheme will be given the opportunity to renew for the 2026/27 Season.

No applications will be accepted for the 2026/27 UK Away Match Ticket Scheme from Supporters who did not participate in the 2025/26 Season.

FA Premier League

Match Tickets will go on sale approximately 28 days before each Match.

Match Ticket allocation will be split between Season Ticket Holders (70 per cent) and Members (30 per cent) after the allocation for hospitality sales (up to 20 per cent).

The UK Away Match Ticket Scheme allocation has been removed from the overall Match Ticket allocation available.

Match Tickets will be sold as follows:

- Phase one: Supporters who are part of the UK Away Match Ticket Scheme will have their Match Tickets sent out automatically approximately 28 days before each Match;
- Phase two: Season Ticket Holders can purchase one Match Ticket per person;
- Phase three: Members can purchase one Match Ticket per person;
- Phase four: Season Ticket Holders and Members can purchase an extra two Match Tickets (maximum of three Match Tickets per person).

Match Tickets will NOT go on general sale for Away Matches unless otherwise stated by Chelsea FC acting in its sole discretion.

Domestic Cup (excluding FA Cup Final/League Cup Finals and FA Cup Semi-Finals)

Match Tickets for each Match will be sold as follows:

- Phase one: subject to availability, Supporters participating in the UK Away Match Ticket Scheme can purchase a Match Ticket;
- Phase two: remaining Match Tickets will be split between Season Ticket Holders (70 per cent) and Members (30 per cent) after the allocation for hospitality sales (up to 20 per cent), an allocation for Platinum Supporters (as determined in accordance with the Supporters Club Policy) and Supporters participating in the UK Away Match Ticket Scheme have been removed from the overall allocation available.

If demand for a Match outweighs supply, tickets will be sold to Supporters participating in the UK Away Match Ticket Scheme on a loyalty points basis.

Domestic Cup Semi-Final/Final

Match Tickets for domestic cup finals (and semi-finals) will go on sale as follows:

- Phase one: Supporters on the UK Away Match scheme will initially be able to purchase one Match Ticket per person;
- Phase two: Match Tickets will go on sale to Season Ticket Holders with the highest number of loyalty points first. This process will continue until all the Match Tickets are sold or all Season Ticket Holders have had reasonable opportunity to apply for a Match Ticket;
- Phase three: Match Tickets will go on sale to Members with the highest number of loyalty points first.

This process will continue until all the Match Tickets are sold.

4. General

All Match Ticket on sale dates and times are subject to change.

Chelsea FC reserves the right to review the number of Match Tickets and Members and Season Ticket Holders that can purchase Match Tickets on a Match-by-Match basis.

There will be no upgrades or downgrades on Season Tickets or Match Tickets. All Match Ticket sales are subject to availability.

Supporters are reminded that adults cannot use concession Match Tickets or Season Tickets to gain entry to the Ground except as set out herein.

Any Season Ticket Holders who are displaced from their seat in the Home Ground due to outside broadcast or UEFA requirements will be able to purchase an available seat elsewhere in a non-hospitality area within the Home Ground at their current seat price.

Season Ticket Holders' seats will be held for a reservation period during which they will be able to purchase their own seat. Season Ticket Holders who have not purchased a seat within this reservation period or have been moved for outside broadcasting reasons or UEFA requirements will be able to purchase a seat after the reservation

period that has not been taken by fellow Season Ticket Holders, subject to availability.

Chelsea FC may (at its sole discretion and on a Match-by-Match basis as it sees fit):

- (a) post Match Tickets for Away Matches to supporters at an extra cost;
- (b) require Supporters to provide additional information, including by way of a ticket declaration form;
- (c) require Supporters to collect Match Tickets for Away Matches either from the Chelsea FC ticket office with the fully completed declaration form or from a designated location where the Away Match is due to take place; and/or
- (d) require Supporters to submit a transfer request form in order to transfer an Away Match Ticket to a Guest.

Supporters who request to have their Match Tickets sent by post should note that Chelsea FC has complete discretion to decide whether or not to send any such Match Ticket by post and, in the event that Chelsea FC does send a Match Ticket by post, these Match Tickets are sent at their own risk. Chelsea FC will not be liable in the event that these Match Tickets do not arrive, in which case such Match Tickets cannot be duplicated or refunded. This will also apply to any friends and family Match Ticket purchases made online.

Supporters collecting Match Tickets from a designated location in the country where the Away Match is due to take place may need to provide photographic identification, proof of address and/or any ticket collection voucher sent out by Chelsea FC in advance, at the point of collection in order to collect their Match Ticket(s).

All Supporters completing the ticket declaration form may be asked to provide proof of transport booking (non-UK matches only).

All Supporters will be required to be in possession of their Away Match Ticket and photographic ID when attending Away Matches.

Season Tickets are not permitted to be held in a company or business name (as determined by Chelsea FC).

5. Concessions

Senior citizens

To qualify as a Senior Citizen you must be 66 or over as of 31 July 2026.

Juveniles

To qualify as a Juvenile, you must be under 20 as of 31 July 2026. Juveniles under the age of 16 will NOT be permitted entry to the relevant Ground unless accompanied by a person over 18 years of age. All persons under the age of 16 will be required to attend the relevant area of the relevant Ground with, and sit in that Ground next to, a person over 18 years

of age. If a booking is completed without a Match Ticket and/or Season Ticket holder that is aged 18 or over included in the booking and/or which results in a person under the relevant minimum age sitting in the Ground otherwise than next to the accompanying adult, Chelsea FC reserves the right to cancel any such booking(s). Any refunds will be payable in accordance with paragraph 4.12 of the Conditions of Issue.

Under 23's

To qualify for any Under 23's concessions, you must be under 23 and must not qualify as a Juvenile from 31 July 2026.

Family Stand

The Family Stand will operate in the East Lower North Stand and will offer concessionary seating to Juveniles and Senior Citizens.

- Adults/Under 23's seated in the Family Stand must be accompanied by a Juvenile (at a ratio of no more than two adult/Under 23's seats per Juvenile seat).
- Individual adult/Under 23's Match Tickets are not available for purchase within the Family Stand.
- Senior Citizens who wish to sit in the Family Stand can purchase one adult Match Ticket as a guest. If the concession Match Ticket is purchased in the Member's reservation period, then the adult must be a Member.

6. Loyalty point scheme

The loyalty point scheme will operate for Home Matches and Away Matches as set out in the corresponding sections of this Policy.

Loyalty points may be used to determine eligibility for Match Tickets to relevant Matches as set out above (or otherwise at the discretion of Chelsea FC). Reasonable adjustments may be applied to loyalty point eligibility requirements for Match Ticket sales to Supporters with disabilities. Points earned leading up to relevant Matches will be accumulated, giving priority for Match Tickets, subject to availability.

Loyalty points awarded may vary and change (at Chelsea FC's discretion) but will be awarded dependent on the opposition/competition. The following sets out the basis upon which loyalty points are generally awarded for Matches.

- | | |
|-----------|---|
| 1 point: | Arsenal
Liverpool
Manchester City
Manchester United
Tottenham Hotspur |
| 3 points: | All remaining Home Matches and Away Matches in the FA Premier League. |
| 5 points: | FA Cup Matches (excluding the semi-final and final), League Cup Home |

Matches and Away Matches (excluding the final).

Match Tickets for the Arsenal, Liverpool, Manchester City, Manchester United and Tottenham Hotspur Home Matches and Away Matches will be sold on a loyalty points basis where possible.

Away Matches at Bournemouth, Brentford, Crystal Palace, Fulham and Leeds United will also be sold on a loyalty points basis, where possible.

The final Home Matches and Away Matches of the Season will also be sold on a loyalty points basis.

In the event that any Match for which Match Tickets are sold on the loyalty points basis takes place in the first month of the Season or up until the end of the month following the first Chelsea FC FA Premier League Match of the Season, loyalty points accrued during the previous Season may be taken into account. Otherwise, loyalty points accrued during the previous Season will not be taken into account and will be considered to have expired.

Chelsea FC reserves the right to allow Season Ticket Holders a further opportunity to apply for Match Tickets from the Members' Away Match Ticket allocation should they not sell out in adequate time.

Loyalty points will not be awarded for attendance at the League Cup Final, FA Cup Semi-Final and Final.

Loyalty points will only be awarded for attendances at Matches using Match Tickets purchased from the ticket office/hospitality sales department and on the Ticket Exchange, or that have been forwarded.

For Home Match Tickets, loyalty points will be issued for attendance at a Home Match and not for purchasing a Home Match Ticket.

For Away Match Tickets, loyalty points will be issued for purchasing an Away Match Ticket. If the original purchaser sells an Away Match Ticket on the Away Match Ticket Exchange, the original purchaser will retain their loyalty points and the new purchaser (from the Away Match Ticket Exchange) will be issued loyalty points.

A bonus of five loyalty points will also be awarded to any Member who renews their Membership/enrols before 4pm on Friday 31 July 2026. Further loyalty point bonuses may be attached to specific Matches during the Season.

A bonus of ten loyalty points will be awarded to Season Ticket Holder participating in the Cup Scheme during the 2026/27 Season.

Loyalty points may take a minimum of 48 hours to be added to a Season Ticket/Membership once a Match Ticket has been scanned by the attendee at a turnstile at the relevant Match.

7. Supporters with disabilities application process

Chelsea FC reserves the right to request supporting documentation before issuing a Season Ticket or Membership for Supporters with disabilities for the coming Season. All applicants (including Supporters with disabilities Season Ticket Holders and Members renewing) must include supporting documentation valid within the last year from the date of application with their completed application form.

Supporting documentation must include one of the following:

- receipt of the middle or higher rate of the Disability Living Allowance (as defined by the UK Government) (mobility or care component);
- receipt of the standard or enhanced rate of daily living component of the Personal Independence Payment (as defined by the UK Government);
- receipt of the Credibility Access Card (which can be requested at <https://www.accesscard.online/>);
- receipt of the enhanced rate of the mobility component of the Personal Independence Payment (as defined by the UK Government);
- receipt of either the Severe Disablement Allowance, the Employment and Support Allowance or the Attendance Allowance (each as defined by the UK Government);
- a personal letter from a hospital to confirm that the person is in receipt of support services;
- a copy of a local authority blind & visually impaired person's registration card or a certificate of visual impairment document; or
- a copy of an entitlement to War Pensioners Mobility Supplement (as defined by the UK Government) letter.

Please note that receipt of an Orange/Blue badge will not be considered sufficient supporting documentation.

All existing Members or Season Ticket Holders with disabilities will be required to produce supporting documentation.

Chelsea FC requires all Season Ticket and Membership applications (including Season Ticket and Membership renewal applications) to specify the applicant's full home address. For the avoidance of any doubt, Chelsea FC will not accept Membership applications, which specify a mail ticket address or a PO box address, but no home address.

8. Duplicate Match Tickets

Home Matches

Season Ticket Holders who DO NOT bring their Season Ticket with them to a Match must visit the ticket office on the day of the Match. A duplicate Match Ticket may be issued at a cost of £5 per Match Ticket. Photographic proof of ID is required.

Supporters who DO NOT bring their Match Tickets with them to a Match, or where the Match Tickets have not been received, must visit the ticket office on the day of the Match. A duplicate Match Ticket may be issued at a cost of £5 per Match Ticket. Photographic proof of ID is required.

Only the Supporter in whose name the Season Ticket/Match Ticket was issued will be able to collect the duplicate Match Ticket.

Away Matches

Supporters who have purchased but not received Match Tickets for an Away Match must contact Chelsea FC no later than 48 hours before the relevant Match in order to request a duplicate Match Ticket. A request will be sent to the relevant club and a duplicate Match Ticket will be made available for collection at the relevant Away Ground's ticket office. Supporters must attend the relevant Away Ground's ticket office on the day of the Match with photographic proof of ID to collect a duplicate Away Match Ticket(s). Only the booker can collect duplicate Match Tickets.

Supporters who have not received or have lost their Away Match Tickets and have not reported this to the Chelsea FC ticket office during the normal opening times should visit the relevant Away Ground's ticket office with photographic proof of ID. The relevant Away Ground will then contact the Chelsea FC ticket office staff, who will be available to assist them with provision of duplicate Away Match Tickets.

Duplicate Season Tickets

Season Ticket Holders who have lost or damaged a physical Season Ticket must contact the ticket office. A duplicate Season Ticket may be issued by Chelsea FC acting in its sole discretion. A charge may be applied. The duplicate Season Ticket may only be collected from the Chelsea FC ticket office and will not be sent by post. It is important to note that only the relevant Season Ticket Holder will be able to collect the duplicate Season Ticket.

9. Seat moves/name changes

Season Ticket Holders will be able to send in their completed Season Ticket application form stating where they wish to move. Chelsea FC will accommodate seat moves on a first come first served basis, subject to availability. No seat move is guaranteed, and the best available seat will be allocated according to the options stated on the application form.

Season Ticket Holders can change the name on their Season Ticket by sending a letter or email from the original Season Ticket Holder confirming that they wish to relinquish the seat and who they wish to transfer it to. The recipient must be a Member within the

Season Ticket Holder's friends and family network.. Should the name be changed before the Season Ticket is renewed this will be free of charge. However, should a name change take place once the Season Ticket has been renewed there will be a charge of £25.

All seat moves and name changes are at the absolute discretion of Chelsea FC.

10. General sale of Match Tickets

Photographic identification may be required for all Match Tickets sold on general sale. General sale Match Tickets may also be retained at the Chelsea FC ticket office for collection on a Match day only. Photographic identification will be required to collect such Match Tickets. For the avoidance of doubt, Match Tickets can only be collected by the Ticket Holder who placed the Match Ticket order and to whom such Match Tickets were issued.

Supporters with disabilities purchasing Match Tickets on general sale who are not Season Ticket Holders or Members will be required to submit supporting documentation upon application.

Should Match Tickets go on general sale, such Match Tickets **WILL NOT** be sold to non-Members who appear to be supporters of the opposition club.

11. Accessible car parking

Chelsea FC has up to nine accessible parking bays at Stamford Bridge. Allocation is on a first come first served basis and can be booked [here](#). Chelsea FC also has an allocated drop off and pick up point for Supporters with disabilities. This is situated by the main entrance of Stamford Gate. This facility is controlled by stewards on Match days.

12. Purchasing of Match Tickets

Match Tickets may be purchased online at www.chelseafc.com.

The times and dates on which applications for Home Match Tickets will open will be confirmed via www.chelseafc.com.

13. Supporters with disabilities Match Ticket applications

Supporters with disabilities can apply for Match Tickets online during dedicated application windows that will be confirmed via www.chelseafc.com. Applications will also be accepted by phone, although payments will need to be made online once the Match Tickets have been reserved.

Supporters with disabilities may not apply for non-disability Match Tickets if their Supporters with disabilities application is unsuccessful.

Supporters with disabilities will receive a free personal assistant's Match Ticket with each Match Ticket purchased via their Supporters with disabilities application.

14. Refunds

Refunds will only be made in accordance with the Conditions of Issue. Refund requests can only be made no later than 7 working days prior to the relevant Match. Refund requests can only be made during opening hours and not at weekends or bank holidays.

Supporters who have purchased Match Tickets and received physical Match Tickets, which they wish to return, should return them using Royal Mail special delivery no later than 2 working days prior to the Match. Refunds can only be given if the physical Match Tickets are received by Chelsea FC.

Supporters who have purchased Match Tickets and received them via email/mobile app should complete the refund request form which can be found [here](#).

Match Tickets cannot be refunded for League Cup Finals or FA Cup Semi Finals and Finals.

Supporters who purchase Match Ticket packages are unable to request a refund for individual Matches associated with such packages. Chelsea FC may, in its absolute discretion, provide a refund for the entirety of the Match Ticket package if such refund is requested in accordance with the terms of this section before any of the relevant Matches have occurred.

Where the full allocation has been taken for FA Premier League Matches and Domestic Cup Matches (excluding those listed above) Match Tickets cannot be refunded.

15. Match Ticket forwarding

Supporters will be able to transfer Home Match Tickets to other Supporters via the online ticketing platform. This can be utilised by logging into the online ticketing platform and selecting the chosen Home Match Ticket(s) to be transferred and then choosing an eligible Member who is a part of your friends and family network. Your chosen Member(s) must accept the Home Match Ticket transfer via their account on the official ticketing platform to confirm the transfer. If your chosen Member(s) declines the Home Match Ticket transfer, or you opt to recall the Home Match Ticket, it will be returned to you and you will be able to attempt a new transfer.

If your transfer is neither accepted nor declined by the chosen Member, nor has the Home Match Ticket already been recalled by you, the Home Match Ticket will be returned to you 3 hours before the relevant fixture. Chelsea FC will have no liability nor responsibility in respect of any attempted transfers of Home Match Tickets that have not been accepted by the applicable deadline for the relevant fixture.

Chelsea FC may, at its discretion, enable Supporters to be able to transfer Away Match Tickets to other Supporters by notifying Chelsea FC using an Away Match Ticket transfer form. In that event, each Supporter will only be permitted to transfer Away Match Tickets on six occasions during a Season.

Match Tickets can only be transferred to Members listed in your friends and family network.

16. Membership purchases

Names cannot be changed on a Membership unless for legal reasons. Proof and legal basis for the name change will be required. Memberships cannot be held in a business name.

Memberships will be set up to automatically renew each Season. Members will be able to opt out of automatic renewal at any time via the online ticketing platform (when they are logged in).

Supporters cannot hold both a Season Ticket and a Membership.

Membership will expire on 31 May 2027 (subject to automatic renewal for the following Season).

17. Ticket Exchange

All Match Tickets made available for sale on the Ticket Exchange are priced at face value (e.g. the price at which the same Match Ticket would be available for on the Chelsea FC website).

Supporters who list their Match Ticket for sale via the Ticket Exchange will, if that Match Ticket is then sold via the Ticket Exchange, receive online credit (minus any Match Ticket booking fees) which can be used to purchase Match Tickets or against the cost of a Season Ticket for the following Season (if they are eligible for one).

Season Ticket Holders who list their Match Tickets for sale via the Ticket Exchange will, if that Match Ticket is then sold via the Ticket Exchange, receive online credit for the unit cost for their seat which can be used to purchase Match Tickets or against the cost of that Season Ticket Holder's Season Ticket renewal for the following Season (if they choose to renew).

Alternatively, if a Season Ticket Holder or Supporter has not used their online credit to purchase Match Ticket(s) or against the cost of a Season Ticket for the following Season, they can instead request the balance of the online credit (or any portion thereof) to be paid out to them as cash, provided any such request is submitted within a 10 working day period made available by Chelsea FC for withdrawal requests (a **"Withdrawal Request Window"**). Any cash payments payable pursuant to requests submitted by Season Ticket Holders or Supporters for online credit to be paid out as cash during a Withdrawal Request Window will be paid out by Chelsea FC within 10 working days following the end of that Withdrawal Request Window. Withdrawal Request Windows will be made available by Chelsea FC during November, March and following the closure of the Season Ticket renewal window each Season.

Chelsea FC will have no liability in respect of any consequences or losses whatsoever resulting from you using or providing incorrect account details or any incorrect

information in connection with your use of the Ticket Exchange.

Match Tickets sold or purchased on the Ticket Exchange are final and cannot be refunded.

The Ticket Exchange will close three hours before kick-off for the relevant Home Match and 7 working days before the relevant Away Match (if applicable). Any Match Tickets that remains unsold on the Ticket Exchange prior to closure of the Ticket Exchange for the relevant Match will be returned to the original purchaser (or Season Ticket Holder).

FA Premier League Home Matches

Season Ticket Holders and Members will be able to purchase FA Premier League Home Match Tickets through the Ticket Exchange if they do not already have a Match Ticket for a Match.

Domestic Cup Home Matches

Chelsea FC may, at its discretion, make Home Match Tickets for Domestic Cup Matches available to sell and be purchased on the Ticket Exchange.

FA Premier League Away Matches

Chelsea FC may, at its discretion, make Away Match Tickets for FA Premier League Matches available to sell and be purchased on the Ticket Exchange.

18. Delivery of Match Tickets

Home Match Tickets will be sent via the Official Club App in most cases or otherwise may be sent via email by print@home.

Chelsea FC's responsibility for Match Tickets ends from the moment the Match Tickets are sent. In the case of any Match Tickets sent by post, Chelsea FC is not responsible for any failings of the postal system.

Match Tickets will be made available to activate in the Official Club App from approximately 48 hours before the relevant fixture.

Match Tickets sent via print@home will be emailed to the lead Supporter who made the booking.

The relevant opposition club will determine how Away Match Tickets will be delivered in each case.

19. Touting information

If you pay more than the face value of a Match Ticket or have bought a Match Ticket(s) from a tout or an unauthorised online ticket agency or reselling platform, such Match

Ticket will be invalid and you will be refused entry to or ejected from the Ground. The unauthorised sale of football tickets is a criminal offence under UK law. Distribution of Match Tickets is only permitted in accordance with the Conditions of Issue.

Chelsea FC will only sell Match Tickets at face value plus any administration charge.

20. Match Ticket prices

All Match Ticket prices can be found [here](#).

21. Supporters segregation

Home Match Tickets and Season Tickets are for the use of Supporters only. By applying for these and/or using the same, a Supporter warrants and represents that they are a supporter of Chelsea FC and, in particular, that they are not supporters of the opposition team at any given Match. Any Ticket Holder who breaches this warranty and representation is liable to be ejected from the Ground with no refund or other compensation.

22. Waiting list

Chelsea FC will operate a waiting list for Supporters wanting to buy Season Tickets. Members with a True Blue+, True Blue or Junior tier Membership for the 2026/27 Season will be allocated their place on the waiting list in May 2027 after existing Season Ticket Holders have had the opportunity to renew their Season Ticket. Supporters will be ordered on the waiting list based on the number of loyalty points they earned in the 2023/24, 2024/25 and 2025/26 Seasons.

Should any Season Tickets become available for the 2027/28 Season, Supporters at the top of the waiting list will be contacted.

23. Booking fees

A booking fee of £1 per Match Ticket will be charged for all Match Ticket sales via the online ticketing platform.

24. Seat usage

It is essential that Season Ticket Holders make use of their Season Ticket during the Season. Accordingly, any Season Ticket Holder who fails to attend or to otherwise ensure their Season Ticket is used by another Member to attend, in compliance with this Policy and the Conditions of Issue, at least 13 FA Premier League Home Matches during a Season may be refused the option to renew their Season Ticket for the next Season.

Reasonable adjustments may be applied to this seat usage requirement for Season Ticket Holders with disabilities.