

Dear Customer,

Name..... Surname.....
Place and date of birth.....Residence.....
Tax code..... Email address.....
Phone number.....

Before starting our collaboration, the Alpine Guides of the ProUp Team would like to inform you of the following:

The Team is composed of:

- Andrea Ferrari – Alpine Guide, Master of Mountaineering, registered with the professional register of the College of Alpine Guides of Piedmont at number IT-21 A 00271;
- Davide Mazzucchelli – Alpine Guide, registered with the professional register of the College of Alpine Guides of Lombardy at number IT-25 A 00576;
- Davide Canil – Medium Mountain Guide, registered with the professional register of the College of Alpine Guides of Lombardy at number IT-25 C 00483.
- Luca Marchetti – A. Alpine Guide registered with the professional register of the College of Alpine Guides of Lombardy at number IT-25 B 00633;
- Fabio Aliverti – A. Alpine Guide registered with the professional register of the College of Alpine Guides of Lombardy at number IT-25 B 00653;

ProUp Team, through its members, organizes courses, excursions, trips and expeditions in Italy and abroad in the following activities: sport climbing, traditional climbing, skimountaineering, freeride, splitboard, canyoning, trekking, via ferrata, ice climbing, mountaineering, snowshoeing, heliski.

ProUp Team guarantees that all its members are qualified, both normatively and in terms of personal skills, to accompany you in the above activities with the maximum possible safety. Furthermore, all its members are insured with Vittoria Assicurazioni - policy no. 823.014.0000903590 for any damage that may occur to customers due to their actions.

However, the aforementioned activities, due to their nature and the environment in which they are carried out, present objective risks that cannot be avoided. In particular:

- Sport climbing: may involve approaching the climbing wall via mountain and winding paths; the base of the "cliffs" may be uncomfortable and disconnected; there is a risk of falling rocks from above; in the case of lead climbing, there is a risk of a short fall with consequent risk of impact against the wall or protruding parts of it.
- Traditional climbing: like sport climbing, and also there is a risk of breaking holds/supports due to the friability of the rock on the pitches.
- Mountaineering: takes place in open mountains on rocky, glacial, snowy and mixed terrain, therefore with the possibility of: falling rocks, unstable rock, possible breaking of holds/supports, collapse of a snow bridge on a glacier, falling cornices/seracs, falling into a crevasse; at altitude, you may experience symptoms related to so-called "altitude sickness".
- Freeride, Ski Touring, Splitboarding and Heliskiing: these activities involve venturing off-piste, which carries the risk of avalanches. The environment in which these activities take place is "wild" and therefore uncontrolled, unmarked and uninspected, and may present certain risks due to obstacles of various kinds such as: trees, roots, stumps, streams, boulders, holes, depressions, cliffs, cornices, crevasses, fences and other man-made structures. It should be noted that snow conditions can be variable and difficult, causing falls and slips both uphill (with or without skins) and downhill.
- Ice Climbing: this activity mainly takes place in a "wild" environment, with possible approaches made treacherous by the presence of snow covering any unevenness in the terrain and/or ice with the possibility of slipping, risk of avalanches, falling rocks and ice from above, and ice breaking under the weight of the rope team.
- Canyoning: this is a water-based activity that takes place in open water and involves approaching gorges on sometimes difficult trails, descending the canyon on foot. It therefore requires particular attention due to the risk of slipping. The activity takes place in alpine streams, where the water temperature, even in summer, is low (even when protected by neoprene suits). This discipline also includes jumps, dives, so-called "toboggans", and rope descents.
- Trekking and Hiking: these activities involve walking on trails in natural environments, commonly, but not exclusively, in mountainous areas. Depending on the terrain (type of rock) and the morphology of the area, the following may occur: risks of sections of the trail collapsing, even on well-trodden paths; possibility of falling rocks from above (passages under cliffs or rocky buttresses) which may be caused by other hikers,

animals and weather conditions (wind); being in a natural environment, animal bites, insect stings or contact with poisonous/irritating plants may be probable and cause anything from simple discomfort or irritation on the body to more serious consequences (such as allergic reactions or poisoning); there may also be risks associated with: the effects of prolonged exposure to the sun and wind; sudden and unexpected changes in weather (for example, windchill, thunderstorms, lightning); problems arising from high altitude, resulting in so-called "altitude sickness" (hypoxia, transient tachycardia, hyperventilation); problems of fatigue and consequent joint/muscle pain.

- **Snowshoes (or snowshoes):** this is an activity that involves walking on trails on fresh or packed snow, and the risks arising from this activity may be: collapse of snow cornices due to one's own weight or caused by other hikers, animals or weather conditions, possibility of being caught in an avalanche caused by oneself or inability to escape an avalanche coming from above due to the limitation of movement that snowshoes themselves cause.
- **Via Ferrata:** this is an activity that involves walking on a route in a rocky environment where pre-installed artificial structures along the route allow you to climb a hiking-mountaineering route constantly secured to a metal cable. The most important risks associated with this activity are related to falling rocks from above or the failure of a foothold used for progression, which could cause an unexpected, sudden and violent fall. Other risks may be related to the condition of the cables or metal ladders which, even depending on past weather conditions, could be such as to cause minor injuries or lacerations to the hands (metal wires).

The ProUp Team Alpine Guides assure you that they will do everything possible to minimize these risks, but you must be aware that they cannot be eliminated entirely. Furthermore, you must be aware that the carrying out of the aforementioned activities requires a good state of health and adequate physical and athletic preparation, which, by requesting to participate in them, you declare to possess.

ProUp Team informs you that it has taken out an insurance policy with Vittoria Assicurazioni s.p.a. for the benefit of its clients, which insures the risk of accidents that they may suffer during their participation in the activities promoted by the Team. The policy conditions are available on the ProUp Team website.

For the performance of its activities, ProUp Team must be aware of your non-sensitive personal data, which it declares to process in compliance with current legislation for the sole purposes related to your participation in the activities.

During the activities, ProUp Team may take photographic and audiovisual recordings for the benefit of the participants themselves or for its own promotional purposes, which, if you give your consent, it may publish on its website or on its profiles on online platforms or social networks.

ProUp Team distributes a periodic newsletter with information about its activities, which you can receive if you wish.

By signing, you declare that you have read and understood the above and that you have been informed orally by the ProUp Team Guides of everything necessary in relation to the specific activity you will be carrying out, and you consent to the processing of your personal data in the terms indicated.

.....(date and signature)

By signing, you consent to the publication on the website or on the profiles on online platforms or social networks of ProUp Team of the audiovisual material that portrays you in the performance of the activity in which you will participate.

.....(date and signature)

By signing, you request to receive the periodic ProUp Team newsletter at the email address you indicated above.

.....(date and signature)

ProUp Team