# **Se** fullstory

### **ENTERPRISE PLAN**

# Upgrade your plan, upgrade your data ecosystem

Create experiences that win loyal customers for life with Al-ready behavioral data at enterprise-scale.

Get in touch with your Account Executive or visit **fullstory.com** to learn more

# For organizations that need to discover trends, plan roadmaps, improve conversions, and take actions faster.



### Unmatched data capture

Automatically capture, index, and semantically structure the data behind every user action.

- Unstructured stream
- Al-assisted signals
- Instrumented events
- Unbiased, first-party data
- Mobile data capture (add-on\*)



### Enterprise-grade access controls

Promote cross-team collaboration with allocated user roles, permissions, and integrations.

- Role-based access controls
- Multi-organization management (addon\*)
- Data quality
   monitoring &
   recommendations
- Integrations,
  webhooks, & APIs



### Premium product analytics

Analyze and act on web and mobile user behavior in digestible visuals.

- Dashboards & funnels
- Conversion analysis
- Journey mapping
- Retention analysis
- Real-time metric alerts



## Superior session insights

Watch replays to improve the customer experience and decrease time-to-resolution.

- Session replay
- Heatmaps and conversion maps
- Find & fix insights
- Al-powered session summaries
- Shareable session links



## Industry-leading security & privacy

Reduce risk with robust privacy settings that never capture sensitive information.

- SAML Single Sign-On (SSO)
- Sensitive data detection
- Configurable form privacy
- Persistent data encryption using AES-256 standards



### NEVV!

**Data Direct bundle** 

Add Data Direct to your Enterprise plan to connect behavioral data to your data ecosystem.

- Data warehouse integration
- Individual visit API
- Streaming webhooks
- Split processing– designated product analytics sampling percentage