

SUMMER FEATURE RELEASES

Create faster, deeper customer connections

When your customers are dissatisfied, you can't afford to waste a minute. See friction and fix it—fast—with these new features.

Take action in real time

Our new features make it possible to act on data faster than ever. How much is an issue actually impacting customers—and your bottom line?



Metric alerts

Get on-demand notifications through alerts to proactively pivot strategies



One click quantification

Accelerate error diagnosis with automated quantification from session replay



Quick actions

Know what to do next with quick action buttons to key features within FullStory

Find signals in the noise

FullStory's unique (and newly improved) data engine preserves performance in a way screen recording tools can't – all while helping you get meaning from your data:



Dashboard filters

Clarify complex data streams with intuitive dashboard filters



Page flows

Reveal unseen details within page flows to inspire ideas



Rolling windows

Spot trends using rolling windows and averages

Balance innovation with privacy

Now, FullStory users can trim reliance on technical resources with self-serve privacy rules, as well as:



Custom domain proxy

Shield sensitive data via custom domain proxy access configurations



Server-side APIs

Incorporate third-party intel using updated server-side APIs



Metric insights

Get automated insights in plan language on metric cards

“

With FullStory, I feel much more confident that I don't have a single piece of user data that I don't want on my platform.”

Senior director, retail
Forrester TEI report

Reach out to your account team with questions around this suite of new features.