

Mobile authorization code overview

You can use a mobile authorization code (MAC) to approve a transaction in a telephone call. We can send authorization requests to you at an email address, a telephone number, or both.

Mobile authorization contact methods

Method	Notes
Telephone	We place an automated phone call to the specified number. The call prompts you to enter the mobile authorization code that you specified. You can enter a valid code on the phone to approve the draft.
Email address	We send an email to the address. You can log in to online banking or mobile banking to approve the draft.

Configuring a mobile authorization code

If your account uses a mobile authorization code, you can use the Mobile Authorizations page to configure your code.

Note: You must have the transaction enabled in **Settings > Mobile Authorizations** and have Approve rights for the transaction. This allows the Approvals Widget to display on the Home page.

To configure a mobile authorization code

1. In the navigation menu, click or tap **Settings > Mobile Authorizations**.
2. In the **Mobile Authorization Code** field, enter a unique 4 digit code.
3. Select the Transaction Types that you agree to approve.
4. Do one or more of the following:
 - a. Click or tap **Add Email** and enter your contact address in the **E-Mail Address** field. Click or tap **Save**.
 - b. Click or tap **Add Phone** and select the country for the phone from the Country drop-down list. Enter the phone number in the **Phone Number** field. Click or tap **Save**.
5. On the Mobile Authorizations page, click or tap **Submit**.