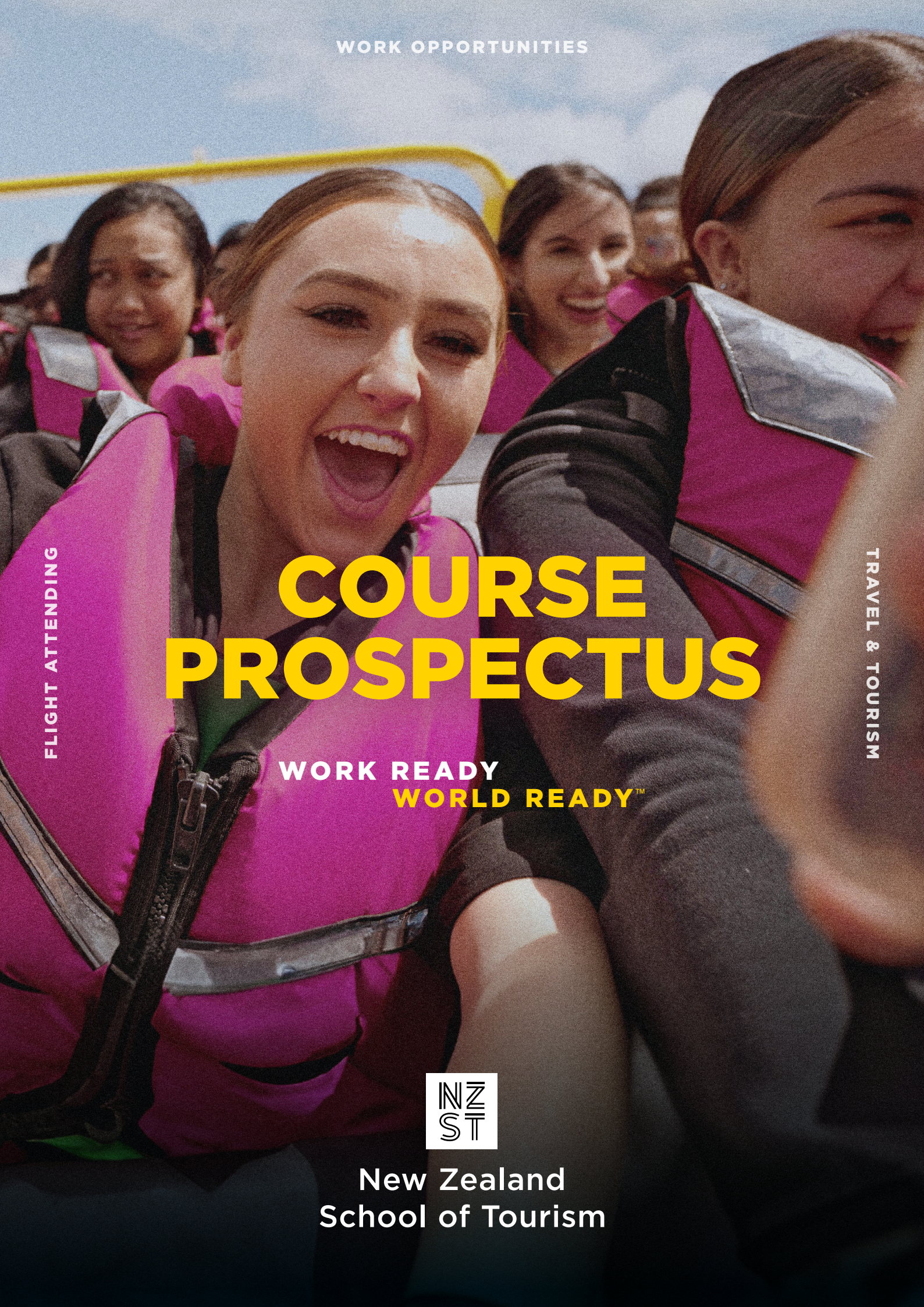

WORK OPPORTUNITIES
FLIGHT ATTENDING
TRAVEL & TOURISM
COURSE PROSPECTUS
WORK READY
WORLD READY™
NZ ST
New Zealand
School of Tourism



WHY CHOOSE US?

NZ School of Tourism is the country's longest-standing and most well-known education provider for tourism, travel, and flight attending careers. You'll have heaps of fun studying with us, and we'll help you get your dream job.

Studying with us is your ticket to adventure!

Whether it's our fun study tours to popular tourist destinations, learning how to nail a job interview, getting hands-on experience with real aircraft equipment, making lifelong friends or going on a paid internship overseas, there's a lot to love about NZ School of Tourism.

Check out what makes us different below.

Industry Leaders

We've been NZ's travel and tourism study leader since 1985. Our industry contacts and national job fairs give students the opportunity to secure jobs before they've even graduated!

Study Tours

Fun and educational domestic tours are included in all courses from Level 4 onwards, giving students the opportunity to experience our tourism industry first-hand.

Internships

Our Level 5 and 6 students have the opportunity to complete a paid domestic or international internship as part of their study.

Free Study Options

Free study options may be available for eligible learners. Talk to us to explore your options and check your eligibility.*

Trusted Professionals

All programmes are approved by NZQA and are eligible for student loans and allowances.



We have campuses in:

AUCKLAND
HAMILTON
WELLINGTON
CHRISTCHURCH

*Eligibility criteria apply. Please see General Information on page 7 for more.

STUDENT STORY: MIRACLE



"I always remind myself that my why is bigger than my fears."

— MIRACLE FAUO'O

NZST graduate Miracle Fauo'o is determined and ambitious, with a passion for the tourism industry. In just a year, the 21-year-old rose from Receptionist to Accounts Receivable Clerk at Pullman Hotels and Resorts, a testament to her dedication and hard work.

Her commitment to study during her time at NZST did not go unnoticed – in 2023, she was awarded the New Zealand School of Tourism Student of the Year for the Auckland Airport campus.

"I always remind myself that my why is bigger than my fears. Being raised as a young Samoan Teine (girl) I am raised to be respectful of those around me, I've always held that close to me. I kept my head in them books first before wanting to head out to do anything else."

She attributes much of her growth to NZST's supportive learning environment, which deepened her passion for tourism. Now holding three NZST qualifications, she dreams of becoming a General Manager at Accor Hotels.

Looking ahead, Miracle envisions traversing the globe, immersing herself in diverse cultures beyond her own, fuelled by her insatiable thirst for adventure and knowledge.

"I kept my head in my books first before wanting to head out to do anything else."

— Miracle Fauo'o

OUR COURSES

LEVEL 3 16 WEEKS | ON CAMPUS

Certificate in Tourism
(Tourism and Travel)

Why you'll love it: Discover where your passion lies in the world of travel & tourism.

Course Overview

Take off on an adventure with our travel and tourism programme! Gain customer service and communication skills, and learn about tourism destinations and more. This course is the perfect place to start your career in the travel and tourism industry.

LEVEL 4 16 WEEKS | ON CAMPUS

Certificate in Tourism

Why you'll love it: You'll visit tourism attractions such as Hobbiton or the Redwood Tree Walk in Rotorua.

Course Overview

Elevate your tourism game! Gain a deep understanding of NZ's tourism industry interest tourism, hotel and hospitality operations and more. Your tutors are industry experts and you'll learn from them in a fun and collaborative environment. Take that next step towards an exciting career in tourism.

LEVEL 4 16 WEEKS | ON CAMPUS

Certificate in Flight Attending & Aviation

Why you'll love it: You'll spend time training in our fully operational 737 cabin at our Auckland Airport campus.

Course Overview

This course covers all things aviation, from grooming to customer service, safety and emergency procedures and more. Ideal for those dreaming of a career in flight attending and airline operations.

LEVEL 5 32 WEEKS | ON CAMPUS

Diploma in Tourism & Travel Management

Why you'll love it: Gain insider knowledge about how Walt Disney World operates.

Course Overview

This is one of the most exciting programmes we offer! Featuring modules such as tourism marketing, accounting and finance, HR, social media, tourism operating environment, NZ tourism industry - supply and demand, plus the opportunity to do a paid internship, this course will help you channel your passion for tourism into a real-world job.

LEVEL 5 32 WEEKS | ON CAMPUS

Diploma in Hotel & Hospitality Management

Why you'll love it: Learn the ins & outs of running hotels and managing events!

Course Overview

This programme prepares you for a career in the hotel and hospitality industry. You'll learn conference and event planning, understand how hospitality businesses operate, and develop skills in accommodation, food and beverage management, and sales and marketing - all within a fast growing New Zealand industry. You can also have the opportunity to partake in domestic or international internships!

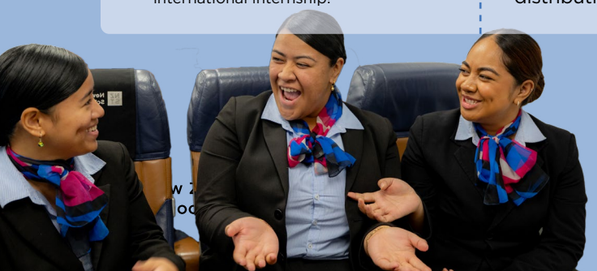
LEVEL 6 32 WEEKS | ON CAMPUS

Diploma in Tourism & Travel

Why you'll love it: Get the chance to experience a paid domestic or international internship!

Course Overview

This course will give you the skills you need to start your journey into a leadership role within the exciting industry of hospitality, resorts and hotel management. You'll be trained to international standards on business operations like marketing, finance, customer service, environmental management, strategic leadership, tourism business investment, sales and distribution, ensuring you're ready to take on the world when you graduate.



"NZ School of Tourism is different from other places. I found it fun and exciting, which made it a great environment to learn in."

— Rebecca

FLIGHT PLAN

Certificate in Tourism
(Tourism and Travel)
16 WEEKS | ON CAMPUS
LEVEL 3

TRAVEL AND TOURISM ROUTE:

Open the door to a world of possibilities and discover what makes you fly in the exciting world of travel and tourism.

CAREER OPPORTUNITIES:

- Travel agent
- Theme park operations
- Tour guide
- Conference and events manager
- Hotel reservations

...and loads more!

Certificate in Tourism
16 WEEKS | ON CAMPUS

Certificate in Flight Attending & Aviation
16 WEEKS | ON CAMPUS

LEVEL 4

Diploma in Tourism & Travel Management
32 WEEKS | ON CAMPUS
LEVEL 5

Diploma in Hotel & Hospitality Management
32 WEEKS | ON CAMPUS
LEVEL 5

Diploma in Tourism & Travel
32 WEEKS | ON CAMPUS
LEVEL 6

FLIGHT ATTENDING & AVIATION ROUTE:

If you're a people person who wants to wake up in a different city every day, flight attending or aviation could be the perfect fit.

CAREER OPPORTUNITIES:

- Flight attendant
- Flight operations
- Airport guide
- Ticketing manager
- Flight reservations
- Airport customer service representative

...and loads more!

OUR COURSES START AT
LEVEL 3 AND GO RIGHT THROUGH TO LEVEL 6

New Zealand School of Tourism



YOUR TICKET TO THE WORLD

Internships and work placements are a key part of studying with NZ School of Tourism, giving you the opportunity to live and work in amazing locations while you earn your qualification. They're also super important in giving you the practical experience and skills needed to help you find a job once you graduate!

Here is just a taste of where your studies could take you.

Disney World

FLORIDA, USA

Where dreams come true

Ever dreamed of working at the most magical place on Earth? With amazing attractions, rides, shows, parades, fireworks, themed restaurants, and Disney characters at every turn, this opportunity will give you an experience you will remember forever.

NZ School of Tourism is Disney's preferred partner in NZ

Montage Deer Valley

UTAH, USA

The dream alpine escape

As the flagship location of the 5-star Montage brand, the elegant mountain getaway of Montage Deer Valley provides an exceptional location to sharpen your tourism skills. Located in the mountain community of Park City, the retreat is home to a 35,000-square-foot spa sanctuary, inspired dining and year-round activities including mountain biking, skiing and fly fishing.

Ritz-Carlton Naples

FLORIDA, USA

An oceanfront paradise

The Ritz-Carlton is one of the most renowned and regarded hotel names in the world and an amazing place to hone your skills in hotels and resorts. Located in Naples, Florida (not Italy!) the Ritz-Carlton is one of the Sunshine State's most glorious beachfront resorts. On your days off you'll hang out at the beach with your new friends or maybe try your hand at golf or watersports!

*Please note: Only Level 5 and above students are eligible to apply for Internships. Positions are subject to availability and additional entry requirements. Please speak with an NZST crew member for more information.

WE ARE ADDING NEW AND EXCITING INTERNSHIP DESTINATIONS ALL THE TIME!

GENERAL INFORMATION

ENTRY CRITERIA

For all of the most up to date entry requirements, please visit the NZST website nzschooloftourism.co.nz

INTERNSHIPS

Internships in New Zealand and overseas are currently an option for Level 5 & 6 students. Some internships have costs and eligibility criteria. Refer to our website for all the details.

LOANS & ALLOWANCES

Youth Guarantee

The Youth Guarantee scheme provides eligible domestic students with the opportunity to study this programme tuition-free.
Eligibility criteria and conditions apply

Student Loan Scheme

If a New Zealand student is not eligible for Fees Free then they should be eligible to get a student loan.

NZ citizens, Australian citizens residing in NZ, NZ residents who have been residing in NZ for 3 years or more and citizens of Tokelau, Niue or Cook Islands are eligible for the Government Student Loan Scheme. Subject to certain conditions students are entitled to borrow the following:

- Compulsory course fees
- Course related costs
- Living costs

Course Related Costs

If you're eligible for fees free study, you still need to apply for a Student Loan if you want to borrow the course-related costs or living costs components. If you need a student loan for course related costs or living costs you will still need to apply through Studylink. It is important that you complete your Studylink application as soon as possible. This is done on their website at www.studylink.govt.nz

Processing Applications

Information for both the allowance and student loan schemes are available from Studylink on their website. Our friendly sales team can check your documentation, authorise photocopies of birth certificates and other documents if needed.

IMPORTANT INFORMATION

Work Ready, World Ready™ Criteria

Students must meet the criteria outlined in the Student Handbook to be eligible for the following components:

- Any domestic family trips
- Flight attending practicals
- Conference & events work experience
- Any domestic or international study tours
- Job fairs
- Future enrolments

A copy of the Student Handbook can be found on the downloads page of our website.

Class Times

Our programmes offer a choice of AM and/or PM sessions* to support those who have work and other commitments. Contact the NZST team to learn more about our morning and afternoon class times.

Eligibility for New Zealand School of Tourism Certificates

To gain the New Zealand School of Tourism certificates listed you need to achieve competency in all subjects and meet our Work Ready, World Ready™ criteria.

Please refer to the Student Handbook on the downloads page of our website for more details.

Programme Inclusions and Exclusions

Detailed information on what is included and excluded can be found in the Student Handbook on the downloads page on our website, or requested from your campus.

Corporate Dress

At New Zealand School of Tourism we want you to be Work Ready, World Ready™ so students are expected to come in uniform.

For more details contact your friendly sales team at the campus on 0800 10 20 20. Your Studylink course related costs can assist you with the purchase of this.

Additional Programme Information

Additional information covering recognition of prior learning, assessment procedures, academic policies etc can be found by either requesting a copy of the Student Handbook from the campus or from the downloads page of our website.

Withdrawal, Refund & Complaints Procedures

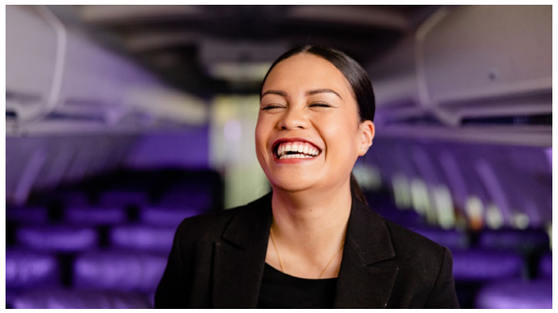
Please refer to our Student Handbook from the downloads page of our website for information relating to these procedures.

Industry Relationships

All Industry Relationships are current at the time of printing but may be subject to change.

*Subject to availability.

New Zealand School of Tourism is one of the trading names for the registered PTE Yoobee Colleges Ltd. Your enrolment is with Yoobee Colleges Ltd and your qualification is issued by Yoobee Colleges Ltd.



OUR CAMPUSES

Our fun, high-energy campuses are where the magic happens!

You'll get to study and hang out with like-minded people while getting the ultimate learning experience from the best.

We have campuses throughout the country, so drop in to meet our friendly team and see what makes us different!

Keen to get started?

Whether it's our fun study tours to popular tourist destinations, learning how to nail a job interview, getting hands-on experience with real aircraft equipment, making lifelong friends or going on a paid internship overseas, there's a lot to love about NZ School of Tourism.



NEXT STEPS

You can contact any of our campuses on:

0800 10 20 20

NZSCHOOLOFTOURISM.CO.NZ

Scan the QR code, and fill-in our online enrolment form to find out more and start your study journey!

New Zealand School of Tourism