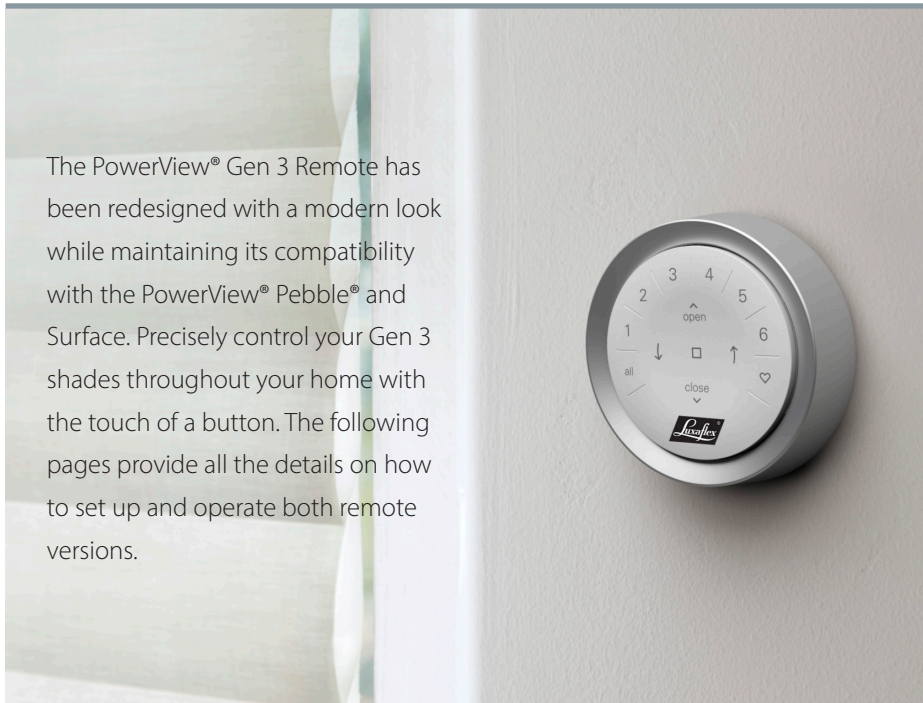# PowerView® Automation Gen 3

REMOTE CONTROL GUIDE

The PowerView® Gen 3 Remote has been redesigned with a modern look while maintaining its compatibility with the PowerView® Pebble® and Surface. Precisely control your Gen 3 shades throughout your home with the touch of a button. The following pages provide all the details on how to set up and operate both remote versions.

Table of Contents

Key Components

GEN 3 REMOTE MODULE

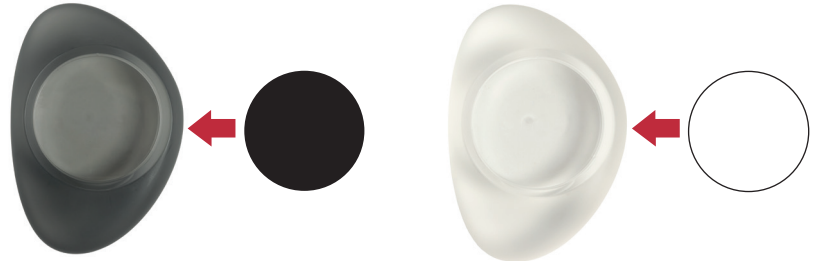BATTERIES INCLUDED
WITH REMOTE

PEBBLE®
SURROUND

OR

WALL SURFACE
SURROUND

IMPORTANT: The PowerView® Gen 3 Remote will not operate a shade until the shade and remote have been added and configured to a Home in the PowerView® App.

GETTING STARTED: First, activate the remote by pulling both plastic tabs from the back battery compartment.

NOTE: If placing the remote module into a Pewter or Clear Frost Pebble®, ensure the provided colour insert is seated at the bottom of the Pebble® cutout.

Inserting the remote module into the PowerView® Pebble® (hand-held):

1. Centre the Luxaflex® logo on the remote module above the indentation on the bottom rim of the Pebble®.
2. Align the ribs on the remote module with the grooves on the Pebble®.
3. Gently push the remote module into the Pebble® until it fits smoothly.

◯ Ribs on remote to be aligned with the ---- grooves on the Pebble®.

CENTRE LOGO

Mounting the PowerView® Surface:

1. Choose a location to mount the Surface.
2. Orient the Surface mounting plate so that the Luxaflex® logo is horizontal and height. Mark screw holes.
3. Mounting the Surface onto **drywall**? Use a ⁷⁄₃₂" drill bit to drill pilot holes. Tap drywall anchors into the pilot holes until the flange of the anchor is flush with the drywall.
   Mounting the Surface onto **wood**? Use a ³⁄₃₂" drill bit to drill screw holes.

4. Attach the Surface mounting plate using the screws provided.
5. Align the Surface ring with its mounting plate. Twist the Surface ring clockwise to lock it in place.

Inserting the remote module in the Surface:

1. Align the ribs on the remote module with the grooves on the Surface.
2. Gently push the remote module into the Surface until it is snug.

◯ Ribs on remote to be aligned with the ---- grooves on the Surface.

CENTRE LOGO

LEHA

IMPORTANT: All remotes (independent of how many are in a project) are programmed solely through the PowerView® App.
Download the PowerView® App from the Apple or Google Play store or scan this QR code.

PowerView®

HOW TO CONFIGURE A REMOTE

NOTE: A single shade or multiple shades can be added to a single GROUP. Additionally, a single shade can be assigned to more than one GROUP. We recommend only similar shades be included in a GROUP because of differences in product features and operation.

Remotes can be set up in one or two ways:

1. During the initial Home setup process
2. After the Home is created by navigating to "More" ➜ "Accessories" ➜ "Remotes"

The PowerView® App will guide you through the entire process, from configuration to syncing your remotes. Please follow each step carefully in the app to successfully set up all remotes.

DEACTIVATING THE REMOTE'S "RAISE-TO-WAKE" FEATURE

The remote's LEDs will automatically turn on whenever the remote is picked up. This feature is useful for immediately seeing which shade GROUP buttons were activated last. Deactivating this feature will help conserve battery life.

To deactivate, press and hold the GROUP 6 button on the remote for 5 seconds, or until LEDs start flashing. To activate the LED again, follow the same steps. Press and hold the GROUP 6 button for 5 seconds, or until LEDs start flashing.

Please note, regardless if the "Raise-to-Wake" feature is on or off, the remote's LEDs will turn on when any button is pressed.

REMOVING A SHADE FROM A GROUP

1. Open the PowerView® App and navigate to "More" ➜ "Accessories" ➜ "Remotes".
2. Select the desired remote.
3. In the virtual remote configuration page, select the GROUP that you want to remove a shade from.
4. Select the editing tool button in the bottom right-hand corner of the screen.
5. Select the shade you want removed from the GROUP. The orange circle with the checkmark should disappear to confirm which shades are assigned to that GROUP. Then select "Done".
6. Select "Sync" and follow the prompts to sync your remote to complete the removal process.

SETTING FAVOURITE POSITIONS

Each Gen 3 shade has two FAVOURITE positions. Each shade has two default FAVOURITE positions based on the shade type.

To set a new FAVOURITE position:

1. Open the PowerView® App and navigate to "More" ➜ "Shades" ➜ Select the specific shade.
2. In the Shade Settings page, you will see both FAVOURITE settings. Select which position you want to modify.
3. Adjust the shade to the new desired position and select "Done". The new FAVOURITE position is now saved.

Once the shades have been joined to a GROUP or multiple GROUPS, the remote is ready to operate. Multiple shades can be operated at the same time.
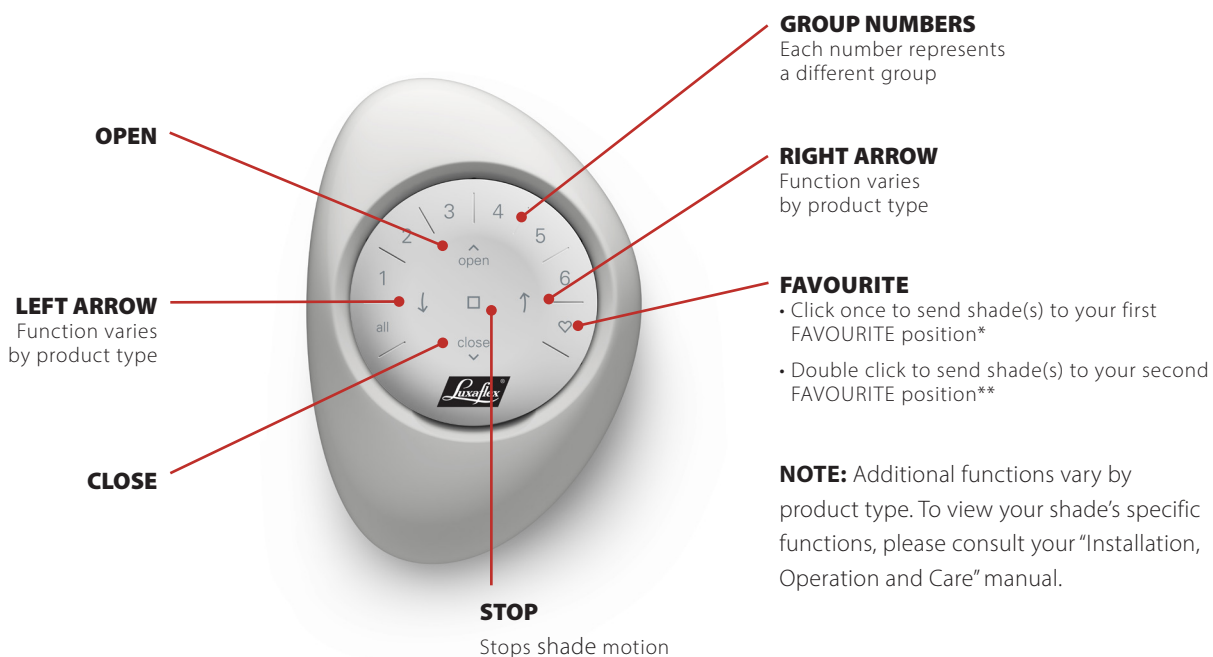
NOTE: Some PowerView® Gen 3 shades offer variable operation from the basic operation listed here.

BASIC OPERATION

1. To wake up the remote, simply pick it up or press STOP. The last GROUP(S) selected will be highlighted and active.

2. Press ALL or GROUP 1–6 button(s) to select specific shade(s) to operate. Selected GROUP button(s) will light to show they are selected.

   a. Multiple GROUP buttons may be selected at the same time.

   b. To deselect a GROUP, press the GROUP button again. The backlit GROUP button will go out.

3. Press ▲ OPEN to open the selected shade(s).

4. Press ▼ CLOSE to close the selected shade(s).

5. For shade(s) with vanes, louvers, slats, or a middle rail*, press the ⟩ RIGHT ARROW to close the shade and open the vanes, rotate the vanes to the right, tilt the louvers/slats up or fully raise the middle rail.

6. For shade(s) with vanes, louvers, slats, or a middle rail*, press the ⟨ LEFT ARROW to close the vanes, rotate the vanes to the left, tilt the louvers/slats down or fully lower the middle rail.
   NOTE: Single-function shades will not operate by pressing the ARROW buttons.

7. Press ■ STOP to stop shade/vane/louver/slat movement anywhere along its travel.

8. While a shade is in motion, press the opposite of its motion (▲ OPEN or ▼ CLOSE) to reverse direction.

9. Press ♥ FAVOURITE to send selected shade(s) to your first FAVOURITE position. Double click FAVOURITE to send selected shade(s) to your second FAVOURITE position.

OPEN

LEFT ARROW
Function varies by product type

CLOSE

GROUP NUMBERS
Each number represents a different group

RIGHT ARROW
Function varies by product type

FAVOURITE
• Click once to send shade(s) to your first FAVOURITE position*
• Double click to send shade(s) to your second FAVOURITE position**

NOTE: Additional functions vary by product type. To view your shade's specific functions, please consult your "Installation, Operation and Care" manual.

STOP
Stops shade motion

* The default favourite positions vary based on the shade type.

** Both favourite positions can be updated in the PowerView® App under Shade Settings.

Battery Replacement

REPLACING BATTERIES IN THE REMOTE

Replacing the batteries in the remote module will not cause the loss of any shade programming, including GROUPS and FAVOURITES. The remote uses two CR 2032 batteries.

1. For the PowerView® Gen 3 Remote with Pebble®, slide your thumb in the indentation, gently lift and remove the remote module from the Pebble®. For the PowerView® Gen 3 Remote with Surface, remove the Surface from its mounting plate by twisting the Surface counter-clockwise. Push the remote module out from the back of the Surface.

2. Using a flat-head screwdriver, rotate the safety screw counter-clockwise two times.
3. Remove the back cover from the remote.
4. Using a finger or small screwdriver, gently lift and remove the old batteries.

5. Insert new batteries in their correct orientation, making sure each is snug.
6. Align and replace the back cover onto the backside of the remote module.
7. Using the flat-head screwdriver, rotate the screw clockwise two times or until the screw is snug.
8. Align the ribs on the remote module with the grooves on the Pebble® or the Surface.
9. Gently push the remote module into the Pebble® or the Surface until it fits smoothly.

1. None of the backlit buttons illuminate on my remote when I press the buttons.

   • Check to make sure the batteries are inserted properly and are new.

   • If the batteries are inserted properly and the lights still do not turn on, the batteries are likely dead and need to be replaced. Refer to "Battery Replacement" on page 5.

2. The shade is not responding to the PowerView® Gen 3 remote.

   • **NOTE:** A shade will not operate until it is joined to a GROUP.

   • Check that the correct GROUP number is selected. The LED on that GROUP number will light up. You can also check which GROUP number the shade is joined to on the remote in the PowerView® App. You can find this under "More" ➔ "Accessories" ➔ "Remotes."

3. My shade operates when I press OPEN or CLOSE, but not when I press either of the arrow buttons.

   • The arrow buttons are for operating specific product lines. To see if your shade has operational capabilities with the arrow buttons, please refer to your product's "Installation, Operation and Care" instructions.

   • If your shade has operational capabilities with the arrow buttons, calibrate it using the PowerView® App. Select "More" ➔ "Shades" ➔ Select the affected shade ➔ "Advanced Options" ➔ "Calibrate Shade." The shade will then run a calibration sequence. After the shade has finished calibrating, try operating the shade again with the arrow buttons on the remote.

4. How do I reset the remote?

   • There is no resetting Gen 3 remotes. All remote configuration (adding, modifying and deleting remotes) is done through the PowerView® App. Select "More" ➔ "Accessories" ➔ "Remotes" to configure remotes.

5. The lights on my remote are red. What does this mean?

   • The batteries are getting low and need to be replaced.