

PRODUCT TERMS OF THE NEARBY MAILBOX SERVICE FOR COMPANIES MARCH 1, 2024

1. Scope of Application

These product terms are applied to the contract between Posti Distribution Ltd (Business ID: 0109357–9) (hereinafter “Posti”) and the business customer (“the Customer”) on the location of the delivery location (mailbox) of delivery of mail (“the Nearby Mailbox Service” or “the Service”). Posti’s General Contract Terms for Business Customers are applied complementary to these product terms.

2. Conclusion of the Contract

A contract is concluded after the Customer has informed Posti of approving the quote as specified therein. The Customer shall order the service at least three (3) weekdays before the desired start date of delivery.

3. Nearby Mailbox Service

With the Nearby Mailbox Service, the Customer can place their mailbox in a location other than the mailbox location specified for their address. The location must enable Posti to make deliveries at any time of the day.

Posti will deliver items delivered in Posti’s delivery with the address specified in the Nearby Mailbox contract to the location agreed with the Customer instead of the mailbox location according to the address (Nearby Mailbox). Service does not affect other deliveries.

The Nearby Mailbox Service cannot be suspended for a fixed term. Any delivery interruption has no effect on the invoicing for the Service

3.1 Posti Nearby Mailbox for Companies

The Service is available for the permanent mail addresses of companies and organizations that are located along a public road used around the year on the Finnish mainland and the total return deviation from Posti’s delivery route is a maximum of two kilometers. The permanent address must be the Customer’s address used for permanent business activity and the primary address specified in Posti’s address register. The delivery of items to the company will be carried out in accordance with the delivery schedule.

It is also possible to agree on the delivery point being located inside the building if the mail carrier has continuous direct access to the premises at any time of the day and there is an indoor mailbox or other agreed location marked with the company's information.

3.2. Posti Nearby Mailbox for Housing Companies

The Service makes it possible to agree on delivery to apartment-specific mail slots or apartment-specific mailboxes located outside the building. The agreement always covers all of the apartments of the housing company.

4. Customer's responsibilities

The Customer is responsible for ensuring that mail can be delivered directly and safely to the agreed location starting from the start date of the Service. Tämä tarkoittaa muun muassa mahdollisten porttien ja puomien lukitsemattomuutta, lumen luomista, hiekoitusta liukkaalla, kotieläinten kiinnipitoa sekä valaistusta pimeänä aikana.

The Customer is responsible for the information provided. If the information provided by the Customer is insufficient, conflicting, or incorrect, Posti cannot guarantee the provision of the Service.

5. Prices and payment terms

The prices of the Service valid at each time are specified at Posti's website.

The pricing of **the Nearby Mailbox for Companies service** is based on the Service establishment costs and the changes to Posti's delivery route caused by the Service (distance in meters). A change to the delivery route means the distance from the usual delivery route to the delivery point requested by the customer and the return back to the route.

The pricing of **the Nearby Mailbox for Housing Companies service** is based on the Service establishment costs and the housing company's total number of apartments.

The Services will be invoiced after the start of Service provision. Contracts valid until further notice are invoiced with 12-month invoicing periods.

6. Amendments to the contract terms and prices

Posti will announce amendments to the terms and prices of a Service valid until further notice a minimum of one (1) month before the amendments take effect. The Customer may terminate the contract at any time before the entry into force of the amendments by informing Posti of this in the same way as in the case of termination.

7. Validity and termination of the contract

The Customer and Posti may terminate the Service valid until further notice on fourteen (14) days' notice. The Customer can terminate the Service valid until further notice by e-mail or in writing to Posti Customer Service or via the Posti web service. Posti notifies the Customer of termination in writing or electronically to the Customer's e-mail address or permanent mail address. Posti will not give a refund for unused periods of the Service paid by the Customer.

In addition, the Customer informing Posti of the company permanently moving out of the address specified in the Service by submitting a notification of change of the regular address of the company is also considered termination of the Contract. In this case, the Service will terminate as of the date of the change of address.

8. Delayed payments

In case of delayed payment, Posti charges interest on arrears pursuant to the Finnish Interest Act and collection costs in respect of the time of delay following the due date. Posti has the right to suspend the provision of the Service if the unpaid fee is not paid within reasonable time of a payment reminder. Posti has the right to transfer debt collection to a professional debt collector.

9. Entry into force

The Product Terms enter into force on March 1, 2024, and they replace any previously valid Posti Distribution Ltd's Nearby Mailbox Service (former Direct to Door Service) Product Terms.