



Additional services and service fees for Posti Freight from May 1, 2026

Additional services

The necessary additional services must be specified in advance in the transport order. Posti has the right to add a missing additional service and charge the additional service and service fees based on the price list. The prices and rates are quoted excluding VAT.

Read the product terms of the additional services.

Transport of dangerous goods (TDG).....30 %*

Transporting goods and articles classified as dangerous in the Finnish Act on the Transport of Dangerous Goods.

Heated transport..... 20 %*

Transport in a heated (>+0 degrees Celsius) cargo space. Available on weekdays from October 1 to April 30.

Fossil-Free Transport (allocated share)..... 10 %*

The shipment receives an allocated share of Posti transports powered by fossil-free energy (electricity, biogas or renewable diesel). Read more about **fossil-free transport**.

Consumer pick-up..... EUR 26.00 / shipment

Charged every time a shipment is picked up from a private customer. Includes a scheduled pick-up time. One weekday of additional delivery time is reserved for pick-up from private customers.

Consumer delivery EUR 26.00 / shipment

Charged every time a shipment is delivered to a private customer. Includes a digitally scheduled delivery time. One weekday of additional delivery time is reserved for delivery to private customers.

Delivery time agreed by telephone..... EUR 9.20 / shipment

Instead of digitally agreeing on a delivery time, we contact the recipient by phone.

* Increase of the price of transport without the fuel surcharge.

Electronic notice of arrival **EUR 0.40 / shipment**

Posti sends electronic notice of arrival about the shipment to the mobile phone number or email address indicated by the sender in the EDI message.

Scheduled delivery **EUR 30.00 / item**

Delivery according to a schedule agreed in advance. Scheduled Delivery does not include selecting the delivery day.

Chosen delivery day **EUR 25.00 / shipment**

Delivering the item on the selected delivery day according to the service register. The available options are 1–10 weekdays after the first possible delivery day.

Call before pick-up **EUR 5.50 / shipment**

A call at least an hour before arrival.

Call before delivery **EUR 5.50 / shipment**

A call at least an hour before arrival.

Pick-up from a specific location **EUR 32.00 / 30 min****

Transferring a shipment that is packed on a transport unit from an agreed location that can be accessed directly with a pallet jack. If the agreed location cannot be directly accessed with a pallet jack, the content of the shipment is not carried. It must be possible for only one person to handle the shipment.

Delivery to specific location **EUR 32.00 / 30 min****

Transferring a shipment that is packed on a transport unit to an agreed location that can be accessed directly with a pallet jack. If the agreed location cannot be directly accessed with a pallet jack, the content of the shipment is not carried further. It must be possible for only one person to handle the shipment.

Carry out **EUR 40.00 / 30 min****

Carrying of packages with a chargeable weight of under 35 kg from a specific location, such as a particular floor, office, etc. It must be possible for only one person to handle the shipment.

Carry in **EUR 40.00 / 30 min****

Delivering packages with a chargeable weight of under 35 kg to a specific location, such as a floor, office, etc. It must be possible for only one person to handle the shipment.

Transport package removal **EUR 32.00 / item**

The shipment is unloaded from the transport unit and the packaging material is removed and recycled or as appropriate. It must be possible for only one person to handle the packaging materials of the shipment.

If the customer wants the shipment to be unloaded to a specific location, the Delivery to Specific Location service must be ordered separately.

** Charged based on every beginning 30 min period.

Crane pick-up for loads.....price from EUR 125.00 / shipment

Pick-up by crane. Crane transport requires an extra weekday of delivery time. Prices are based on chargeable weight.

| Pick-up zone | 0–5000 kg | >5000 kg |
|--------------|-----------|--------------|
| A | EUR 125 | EUR 0.03 /kg |
| B | EUR 185 | EUR 0.04 /kg |
| C | EUR 230 | EUR 0.05 /kg |
| X | EUR 290 | EUR 0.06 /kg |
| X2 | EUR 450 | EUR 0.09 /kg |

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Handing over to the addressee in person..... EUR 5.00 / shipment

The shipment is handed over only to the addressee specified on the shipment. The service includes a call to the recipient at least an hour before delivery.

Handing over without signature..... free

Delivery to the recipient's address even if the recipient is not there.

Delivery to terminal..... EUR 18.00 / shipment

The sender delivers the item to a terminal. Max. chargeable weight 2,500 kg.

Pick-up from terminal..... EUR 18.00 / shipment

The recipient picks up the item from a terminal. Max. chargeable weight 2,500 kg.

Long shipment..... EUR 31.00 / shipment

Transporting shipments that are over 2.4 m long. One weekday of additional delivery time is reserved for the transport.

When calculating the shipping weight of a shipment over 5 meters long, the pallet weight is always considered in addition to the weight and volumetric weight.

The transport of shipments longer than 7 meters must be agreed separately.

Transport to recycling..... **EUR 35.00 / shipment**

In connection with the delivery of the shipment, Posti picks up an old product from the recipient in exchange for the new product and appropriately transports it to recycling or disposal. For each new product, the customer can have one corresponding product recycled.

Installation (ready for use)..... **EUR 49.00 / shipment**

The exact content of the Installation (Ready for Use) additional service is agreed separately with the sending customer. It is not possible to perform licensed installation tasks in the service. The maximum installation time is 15 minutes.

Service fees

If carrying out the delivery requires a service that is not included in the service level agreement, Posti has the right to charge the customer for the work according to the price list. The prices and rates are quoted excluding VAT.

Transport documents and ordering

Manual entry of transport order **EUR 16.00 / shipment**

To be charged when there is no electronic order. Posti staff manually enters the customer's order, e.g. a phone or email order.

Attaching and linking a unique package id **EUR 3.00 / package**

Posti staff attaches a package ID, such as a logistics unit label or SSCC tag, to the package. All transport units must be equipped with a unique ID, and its number must be marked in the electronic order.

Rollcage fee..... **10,00 €/rollcase**

Using Posti's rollcage as a transport unit.

Proof of delivery (EPOD) **EUR 8.00 / shipment**

Delivering a copy of the electronic waybill on the customer's request.

Shipment data report..... **EUR 30.00 / assignment**

A report on the customer's own shipment data.

Manual order correction / supplementation..... **EUR 10.00 per edit**

The order or waybill has an incorrect/missing contract number, chargeable weight, address information, phone number, TDG markings, additional services or other information concerning the transport.

Åland islands clearance fee..... **EUR 39.00 / shipment**

If the customs declaration information required for the Åland Islands is missing from the shipment, Posti charges the customer for the work.

Hourly rates

All extra work must be paid by the hour. For instance, transfers between the terminal and the pick-up or delivery location.

Hourly rate, posti ltd's personnel..... **EUR 22.50 / 30 min****

For example, when the delivery of the shipment requires several people.

Hourly rate, terminal..... **EUR 22.50 / 30 min****

For example, reserving a forklift for nonstandard handling of the customer's shipment.

Hourly rate, for van..... **EUR 22.50 / 30 min****

Hourly rate, for truck..... **EUR 36.00 / 30 min****

Hourly rate, for road train..... **EUR 48.00 / 30 min****

Loading and unloading

Loading, exceeding the waiting and loading times..... **EUR 48.00 / 30 min****

The freight transport service includes 15 minutes of loading and unloading time per 5,000 kg of chargeable weight. Waiting time is included in the loading and unloading time. After this time has passed, a fee will be charged according to the hourly rate.

Loading and unloading loads of over 10 tonnes

by a truck with tail lift..... **EUR 10.00 / chargeable weight tonne**

Loads weighing over 10,000 chargeable weight are loaded or unloaded at the recipient's address that does not have an unloading dock. (For example, construction site deliveries.)

Special transportation

Special transport..... **agreed separately**

For example, worldwide transports

Transport on saturdays, sundays, or public holidays..... **agreed separately**

Second pick-up or delivery..... **EUR 54.00 / attempt**

For example, a second pick-up or delivery attempt caused by the sender's or the recipient's mistake. Other unnecessary driving is charged by the hour, based on the vehicle type.

** Charged based on every beginning 30 min period.

Transport equipment

Palletizing..... **EUR 15.00 / pallet**

Charged when a loose package weighing over 35 kg is palletized to enable safe handling or transport. The palletizing fee is also charged if Posti has to palletize the shipment again, for example, because of packaging problems.

Late return of transport equipment, swap body/container trailers **EUR 40.00 / day**

Late return of transport equipment, trailer..... **EUR 70.00 / day**

Late return of transport equipment, cage pallet, rolltainer or similar..... **EUR 10.00 / day**

Pallets..... **EUR 10.00 / pallet**

Terminal payments

Terminal payment..... **EUR 36.00 / shipment**

The shipment is delivered to and picked up from the same terminal, and the service does not include transport by Posti.

Terminal storage fee..... **EUR 0.70 / 100 kg / day**

Min. EUR 10 / shipment

If the delivery of the shipment is delayed from the delivery day specified in the service level agreement (SLA) for a reason attributable to the customer or recipient, a storage fee is charged per each new day. The first storage day is free of charge.

Customs terminal storage fee **agreed separately**

Invoicing

Corrections and re-billing..... **EUR 30.00 / invoice**

The fee is charged if the correction was required due to reasons attributable to the customer.

Reminders costs for late payment

If a payment reminder must be sent for the invoice, the payment reminder fee according to the Debt Collection Act will be charged

Paper invoice..... **EUR 6.50 / invoice**

Invoicing surcharge (invoices under EUR 100)..... **EUR 10.00 / invoice**