

CHILDREN'S PHYSICIANS – PLATTSMOUTH TRANSITION RESOURCE FAQ



Why Is Children's Physicians – Plattsmouth Closing?

Children's Physicians was informed by the Plattsmouth office's lease holder that our lease would not be renewed. After evaluating various options, Children's Physicians made the difficult decision to close the office.

When Will Children's Physicians – Plattsmouth Close?

The exact closing date has not yet been finalized. Children's Physicians will share that information with families as soon as it is confirmed.

Can My Child Still Be Seen at Plattsmouth Until It Closes?

Yes. We will continue seeing patients at our Plattsmouth office until the closing date is determined. Your care team remains available and ready to see your family.

Where Will My Child's Provider See Patients After the Office Closes?

- Dr. Tina Scott-Mordhorst will see patients at our Children's Physicians – Bellevue office.
- Dr. Hannah Donaldson will see patients at our Children's Physicians – La Vista office.
- Chelsey Fox, APRN-NP, will transition her practice to Dr. Scott-Mordhorst and Dr. Donaldson.

Our team will help transition your child's care without interruption, wherever you choose.

Can My Family Continue Care at Another Children's Physicians Location?

Yes. If families choose not to follow Dr. Scott-Mordhorst or Dr. Donaldson, Children's Physicians has multiple locations across the Omaha metro and surrounding areas. Your child's care team hopes to continue caring for your child at one of these other offices. To find the location that works best for your family, visit [ChildrensNebraska.org/PrimaryCare](https://www.ChildrensNebraska.org/PrimaryCare).

What If We Choose a Different Provider Outside of Children's Physicians?

While we would love to continue caring for your child at another Children's Physicians office, we understand this might not work for every family. If your family decides not to continue care with your child's current pediatrician at another location, our team will do everything we can to ensure a smooth transition of care.

What Will Children's Do to Help Families with Access Issues?

We understand this is a significant change for impacted families and this community – and we are committed to supporting families through this transition to ensure all access and care needs are met. Please speak with a nurse about any specific access or transportation concerns – and they will put you in contact with a social worker. Our Social Work team is here to listen and offer support resources.

How Will Families Be Kept Updated as More Information Becomes Available?

Children's Physicians is committed to clear, ongoing communication with our patient families. Key details, including the official closing date, will be shared with families via Children's Connect as soon as they are finalized. We also will update this online FAQ document with any additional information that might be helpful.