



END-OF-SALE ANNOUCEMENT

OVERVIEW

DATE ISSUED:	Mar 2, 2017
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	GX400 Series Gateways
ORDER CODES AFFECTED:	All GX400 Series Gateways
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	<p>Sierra Wireless announces the end-of-sale date and last ship date for all GX400 Series Gateways. This notice contains all relevant milestones and dates for the affected products.</p> <p>The AirLink ® GX450 is available as a functional replacement for GX400. www.sierrawireless.com/gx450</p>

PRODUCTION MILESTONES

AFFECTED MODELS:	GX400 (AT&T , ROW/CANADA and AU/NZ variants)
END OF SALE DATE:	30-APR-2017 The product cannot be ordered from Sierra Wireless after this date.
LAST SHIP DATE:	30-DEC-2017 The last possible ship date that can be requested from Sierra Wireless.
REASON	Component obsolescence

AFFECTED MODELS:	GX400 (VERIZON and SPRINT variants)
END OF SALE DATE:	30-SEP-2017 The product cannot be ordered from Sierra Wireless after this date.
LAST SHIP DATE:	30-DEC-2017 The last possible ship date that can be requested from Sierra Wireless.
REASON	Component obsolescence

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	FROM 30-APR-2017 TO 31-DEC-2017 During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).
CRITICAL SOFTWARE MAINTENANCE PHASE:	FROM 1-JAN-2018 TO 31-DEC-2019 During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.

	<p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
END OF SOFTWARE MAINTENANCE:	31-DEC-2019 No new device software will be released after this date.

CONTACT

SALES:	www.sierrawireless.com/sales 1-877-687-7795
CUSTOMER SUPPORT:	www.sierrawireless.com/support

REVISION HISTORY

FEB 28, 2017	Rev1: Initial announcement
MAR 2, 2017	Rev2: Added AU/NZ variants

AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1101207	GX400 (HSPA+, AT&T, AC)	GX450 (LTE/HSPA+, AT&T, DC)	1102363
1101276	GX400 (HSPA+, AT&T, DC)		
1101529	GX400 (HSPA+, AT&T, AC; WIFI)	GX450 (LTE/HSPA+, AT&T, DC; WIFI)	1102364
1101528	GX400 (HSPA+, AT&T, DC; WIFI)		
1101870	GX400 (HSPA+, AT&T, AC; I/O)	GX450 (LTE/HSPA+, AT&T, DC; I/O)	1102366
1101815	GX400 (HSPA+, AT&T, DC; I/O)		
1101633	GX400 (HSPA+, ROW/CANADA, AC)	GX450 (LTE/HSPA+, NA GENERIC, DC) GX450 (LTE/HSPA+, INTL, DC)	1102371 1102375
1101634	GX400 (HSPA+, ROW/CANADA, DC)		
1101645	GX400 (HSPA+, ROW/CANADA, AC; WIFI)	GX450 (LTE/HSPA+, NA GENERIC, DC; WIFI) GX450 (LTE/HSPA+, INTL, DC; WIFI)	1102372 1102376
1101646	GX400 (HSPA+, ROW/CANADA, DC; WIFI)		
1101873	GX400 (HSPA+, ROW/CANADA, AC; I/O)	GX450 (LTE/HSPA+, NA GENERIC, DC; I/O) GX450 (LTE/HSPA+, INTL, DC; I/O)	1102374 1102378
1101874	GX400 (HSPA+, ROW/CANADA, DC; I/O)		
1101209	GX400 (EVDO, VERIZON, AC)	GX450 (LTE/EVDO, VERIZON, DC)	1102326
1101275	GX400 (EVDO, VERIZON, DC)		
1101524	GX400 (EVDO, VERIZON, AC; WIFI)	GX450 (LTE/EVDO, VERIZON, DC; WIFI)	1102360
1101525	GX400 (EVDO, VERIZON, DC; WIFI)		
1101879	GX400 (EVDO, VERIZON, AC; I/O)	GX450 (LTE/EVDO, VERIZON, DC; I/O)	1102362
1101808	GX400 (EVDO, VERIZON, DC; I/O)		

1101208	GX400 (EVDO, SPRINT, AC)	GX450 (LTE/EVDO, SPRINT, DC)	1102367
1101274	GX400 (EVDO, SPRINT, DC)		
1101522	GX400 (EVDO, SPRINT, AC; WIFI)	GX450 (LTE/EVDO, SPRINT, DC; WIFI)	1102368
1101523	GX400 (EVDO, SPRINT, DC; WIFI)		
1101876	GX400 (EVDO, SPRINT, AC; I/O)	GX450 (LTE/EVDO, SPRINT, DC; I/O)	1102370
1101875	GX400 (EVDO, SPRINT, DC; I/O)		
1101949	GX400 (EVDO, SPRINT, AC; ETHERNET)	GX450 (LTE/EVDO, SPRINT, DC; ETHERNET)	1102369
1102176	GX400 (EVDO, SPRINT, DC; ETHERNET)		
1101776	GX400 (HSPA+, AU/NZ, AC)	GX450 (LTE/HSPA+, INTL, DC)	1102375
1101778	GX400 (HSPA+, AU/NZ, DC)		
1101777	GX400 (HSPA+, AU/NZ, AC; WIFI)	GX450 (LTE/HSPA+, INTL, DC; WIFI)	1102376
1101779	GX400 (HSPA+, AU/NZ, DC; WIFI)		
1101878	GX400 (HSPA+, AU/NZ, AC; I/O)	GX450 (LTE/HSPA+, INTL, DC; I/O)	1102378
1101877	GX400 (HSPA+, AU/NZ, DC; I/O)		