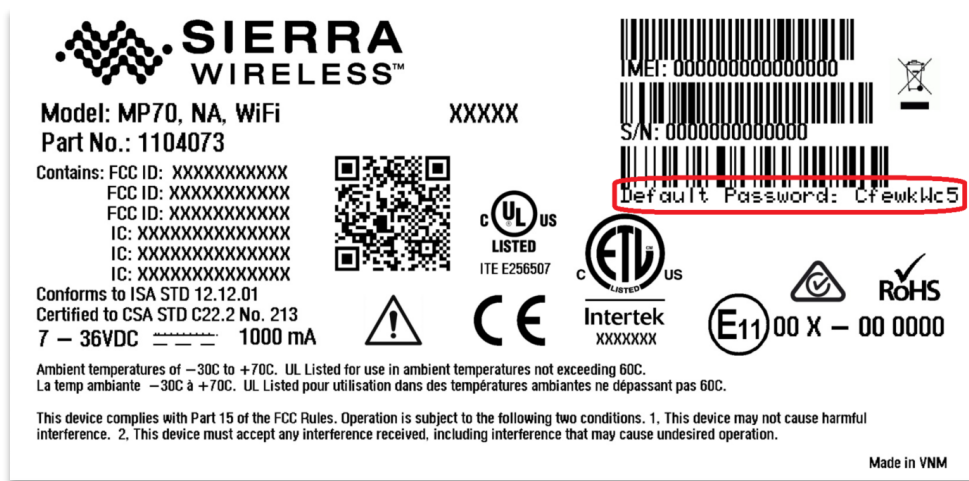


## Introducing Unique Default Passwords

Date of Issue: Oct 28, 2019

### Sierra Wireless AirLink® Gateways & Routers

This notice provides guidance on an upcoming change on user access to the ACEmanager local user interface on AirLink devices. Sierra Wireless is introducing unique default passwords to the GX, ES, RV and MP Series gateways and routers. The unique default password can be found on the back of the device, printed on the device label (as shown below):



Sierra Wireless is taking this step to further enhance security on Airlink devices. While the unique password will improve the default security on your devices, we still strongly recommend that this unique default password is changed before the device is deployed.

Resetting a device to *factory defaults* will reset the device to use the unique default password. Therefore, Sierra Wireless recommends recording the unique default password on the device label. Sierra Wireless will be unable to provide passwords retrospectively.



The table below shows the timeframe when the devices with unique default password start to ship from Sierra Wireless:

<b>Product</b>	<b>Shipping</b>
<b>MP70</b>	Sep, 2019
<b>RV50/X</b>	Nov, 2019
<b>ES450</b>	Nov, 2019
<b>GX450</b>	Nov, 2019

Note: Sierra Wireless RMA returns of the *above-mentioned devices* after Oct 2019 will be shipped to customers with unique default passwords.

### Further Information

For further information and technical support, please contact your authorized AirLink® reseller or Sierra Wireless representative. To contact Sierra Wireless, please visit

<https://www.sierrawireless.com/company/contact-us>.