



AirLink® MGOS 4.4.2 Radio Instability Issue

OVERVIEW

DATE ISSUED:	12-Jan-2023
ISSUED BY:	Sierra Wireless Product Management
PRODUCTS AFFECTED:	AirLink® MG90 4G and MG90 5G Routers
FOR DISTRIBUTION TO:	All AirLink® MG90 Customers
	<div data-bbox="480 915 1497 1293" style="border: 1px solid black; padding: 10px;"><p>12-Jan-2023 Additional Guidance on GNSS operations -</p><ul style="list-style-type: none">• Upgrading from MGOS 4.3.1.6 to MGOS 4.4.2 may prevent your MG90 GNSS from operating correctly.• If you upgraded from MGOS 4.3.1.6 to MGOS 4.4.2 and your GNSS is not operating correctly, contact support to receive an MGOS 4.3.1.6 USB image to downgrade.</div>
	<p>Sierra Wireless is requesting that no additional MGOS 4.4.2 upgrades be performed:</p> <ul style="list-style-type: none">• We have removed MGOS 4.4.2 from The Source and from the public repo so MGOS 4.4.2 cannot be installed on any additional AMMs.• We have removed MGOS 4.4.2 from hosted AMMs.• For customers that have upgraded to MGOS 4.4.2 and are experiencing radio issues, please contact Support for further assistance.• For customers that have upgraded to MGOS 4.4.2 and are not experiencing radio issues, we will provide further direction shortly.



We apologize to everyone affected by this radio instability and it's through an abundance of caution that we are asking customers to cease any upgrades to MGOS 4.4.2 until further notice.

PRODUCT SUPPORT

WHEN IS THIS UPDATE AVAILABLE:

MGOS 4.4.2 has been retracted.

CONTACT

SUPPORT:

Support <https://www.sierrawireless.com/support/>
The Source <https://source.sierrawireless.com/>

Sign up to the Source for product resources and subscribe to product bulletins here: <https://www.sierrawireless.com/sso/signup>

REVISION HISTORY

14-Dec-2022

Initial Release

12-Jan-2023

Revised with respect to MGOS 4.3.1.6 GNSS issue