

Technical Bulletin: AirLink OS 5.1.77 ALMS Configuration

OVERVIEW

DATE ISSUED:	17-Dec-2024
ISSUED BY:	Semtech Enterprise Solutions Product Management
PRODUCTS AFFECTED:	AirLink [®] RX55, XR60, XR80, and XR90
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	<p>Semtech is issuing a technical bulletin in relation to an issue that will occur when using AirLink OS 5.1.77 and the AirLink Management Service (ALMS) platform. While an ALMS operation that contains a task associated with a router is incomplete, the router's configuration is not accessible from ALMS even if the router's specific task is complete. The ALMS operation must be fully completed for all devices in the operation for any of the router's configuration to become accessible through ALMS.</p> <p>For example, during an ALMS operation that is performing a group software update, the user cannot access a router's ALMS-based configuration UI until the update operation is complete for all routers (or the operation times out for routers that are offline during the update).</p>
ISSUE DETAILS:	Impacted Routers: AirLink RX55, XR60, XR80, and XR90 routers that are running AirLink OS 5.1.77 and are using ALMS.
RECOMMENDED ACTIONS:	<p>This issue will be addressed in a new AirLink OS 5.1 version to release in early January 2025.</p> <p>5.1.77 has been removed from the Source and deprecated from ALMS, preventing further upgrades.</p> <p>If you are experiencing this issue, we recommend either waiting for the operation to complete for all tasks or cancelling the operation and re-issuing the operation for tasks that were incomplete.</p> <p>We recommend waiting for the new version of AirLink OS 5.1 to be released before upgrading.</p> <p>If you have already upgraded to AirLink OS 5.1, please be aware of the issue when performing upgrades from ALMS.</p> <p>A release bulletin will be issued when the new AirLink OS 5.1 is available.</p>

CONTACT

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REVISION HISTORY

17-Dec-2024	Initial announcement
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