



GNX-6 EXT u-blox Lara R202 Firmware Update

OVERVIEW

DATE ISSUED:	December 5, 2019
ISSUED BY:	Sierra Wireless GNX Product Management
PRODUCTS AFFECTED:	All GNX-6 LTE device with an external antenna containing u-blox Lara R202 radio modules Sierra SKUs 1104398 1104400 1104401 1104402 1104403 1104519 1104520 1104189 1104255 1104257 1104259 1104261 1104284
FOR DISTRIBUTION TO:	Customers using the GNX-6 EXT with u-blox Lara R202 module
SUMMARY:	Sierra Wireless received notice that a u-blox Lara R202 radio module firmware update is available that will resolve a potential issue where this radio module may fail to connect to an available LTE network and will connect to 3G network if available.
POTENTIAL IMPACT:	GNX-6 EXT u-blox devices that do not receive this update may experience a loss of LTE connectivity.
CALL TO ACTION:	We encourage customers with GNX-6 EXT u-blox devices in the field to initiate a firmware-over-the-air update in the coming weeks to avoid any unforeseen issues. We will work with each customer to assist with this update.

PRODUCT SUPPORT

WHEN IS THIS UPDATE AVAILABLE:	For products in the field this update is available now. New products from our factory now ship with the updated firmware.
---------------------------------------	--

CONTACT

SUPPORT:	Ryan Clemons GenX Mobile - Field Applications Engineer Cell +1 (480) 370-1718 RClemons@sierrawireless.com
-----------------	--

REVISION HISTORY

5-DEC-2019	Initial Release
-------------------	-----------------