End of Sale Announcement: ES450 SPRINT

OVERVIEW

DATE ISSUED:	Nov 7, 2018
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	ES450 Series Gateways
ORDER CODES AFFECTED:	ES450 Gateways – **SPRINT** variant
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	Sierra Wireless announces the last time buy and last time ship date for the ES450 Series Gateways (SPRINT variant). This notice contains all relevant milestones and dates for the affected products. The affected variant has a suggested replacement, achieved by purchasing the ES450 base model and applying Sprint Radio Firmware as needed. The AirLink ® ES450 Verizon, AT&T NA Generic & INTL variants remain in production. www.sierrawireless.com/es450

PRODUCTION MILESTONES

AFFECTED MODELS:	ES450 (**SPRINT** variant)
LAST TIME BUY:	**30-NOV-2018** The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	**30-DEC-2018** The last possible ship date that can be requested from Sierra Wireless.
REASON:	Simplifying ES450 portfolio.

OTHER MODELS:	ES450 (**VERIZON, AT&T, NA GENERIC** & **INTL** variants)
STATUS:	Remain in production

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	**FROM 1-NOV-2018 TO 31-MAR-2019** During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).

CRITICAL SOFTWARE MAINTENANCE PHASE:	**FROM 1-APR-2019 TO 31-DEC-2020** During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered. A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround. A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.
END OF SOFTWARE MAINTENANCE:	**31-DEC-2020** No new device software will be released after this date.

CONTACT

SALES:	www.sierrawireless.com/sales 1-877-687-7795
CUSTOMER SUPPORT:	www.sierrawireless.com/support

REVISION HISTORY

NOV 1, 2018	Rev1: Initial announcement

AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1102385	ES450, SPRINT, AC	ES450, NA GENERIC, AC with • Sprint Radio Firmware Update* *Sprint Radio Firmware is available on Source	**1102386**