

AM/AMM 2.18 General Availability

DATE ISSUED:	18-Nov-2025
ISSUED BY:	Semtech Product Management
PRODUCTS AFFECTED:	AirLink [®] Manager (AM)/ Airlink [®] Mobility Manager (AMM)
FOR DISTRIBUTION TO:	All AM/AMM Customers
OVERVIEW:	<p>We are pleased to announce the Release of AirLink Mobility Manager (AMM) / AirLink Manager (AM) 2.18 on October 30, 2025.</p> <p>This release marks a major milestone in our device management platform journey — introducing AirLink OS-based device support on AM/AMM for the first time.</p> <p>AM/AMM 2.18 enables unified management of ALEOS, MGOS, and AirLink OS-based devices, enabling customers to manage a mixed fleet of devices through a single platform.</p>
AirLink OS VERSION REQUIREMENT:	<p>AirLink OS version 5.3 is required for AM/AMM 2.18-based device management.</p> <p>Supported AirLink OS device models in this release:</p> <ul style="list-style-type: none"> • XR90 • XR80 • XR60 • RX55 Wi-Fi Plus
KEY HIGHLIGHTS:	<p>Introduction of AirLink OS Support:</p> <p>AMM 2.18 introduces basic device management capabilities for AirLink OS-based devices, laying the foundation for full AirLink OS integration in future releases.</p>



	<p>Unified Device Management Platform: Users can manage ALEOS, MGOS, and AirLink OS-based devices through a single platform, reducing operational overhead.</p> <p>Investment Protection: Customers can continue to leverage their existing AM/AMM infrastructure for new AirLink OS-based devices.</p>
<p>FEATURES:</p>	<p>This AM/AMM release contains basic device management capabilities for AirLink OS. Additional functionality will be added in subsequent releases.</p> <p>Support for AirLink OS devices in AMM 2.18:</p> <ul style="list-style-type: none">• Device registration with AM/AMM• Device remote UI access via AM/AMM• Device monitoring and troubleshooting• AirLink OS configuration template apply via AM/AMM• AirLink OS firmware upgrade via AM/AMM. <p>To be supported for AirLink devices in future AM/AMM releases:</p> <ul style="list-style-type: none">• Report generation for AirLink OS devices• Telemetry dashboard• AirLink OS with AM/AMM HA mode deployment• API support, etc. <p>Please refer to the Source for details.</p>
<p>DEPLOYMENT PLAN:</p>	<p>AMM scheduled maintenance upgrades can be tracked on the Sierra Wireless Status Page: status.sierrawireless.com.</p> <p>Demo Server: The Demo Server upgrade has been successfully completed and is now available for customer evaluation. Please contact Sales if you are interested in evaluating our demo server.</p> <p>AM/AMM Hosted (Cloud): The upgrade rollout for hosted AMM instances is currently in progress, with two instances being upgraded each week. All hosted AMM upgrades are expected to be completed by the end of January 2026.</p> <p>On-Premises Deployment: On-premises deployments are scheduled to begin in January 2026. Customers interested in upgrading existing AM/AMM</p>



CONTACT AND SUPPORT:	deployments are requested to contact our Technical Support team for coordination.
	Contact Sales <ul style="list-style-type: none">• sierrawireless.com/how-to-buy/contact-sales/
	Contact Support <ul style="list-style-type: none">• sierrawireless.com/support/
	Sign up to the Source for product resources and subscribe to product bulletins here: <ul style="list-style-type: none">• sierrawireless.com/sso/signup Sign up for Security Bulletins here: <ul style="list-style-type: none">• sierrawireless.com/company/iot-device-security/security-bulletins

REVISION HISTORY

INITIAL RELEASE:	18-Nov-2025
-------------------------	-------------