



AT&T 3G Sunset Impacts to GNX-5P/6 Devices

OVERVIEW

DATE ISSUED:	24-Sep-2021
ISSUED BY:	Sierra Wireless GNX Product Management
PRODUCTS AFFECTED:	All SKUs
FOR DISTRIBUTION TO:	All GNX Customers
SUMMARY:	<p>AT&T announced that the AT&T 3G network sunset process will commence on February 1, 2022. Soon after February 1, 2022, all 3G-only devices will cease to connect to the AT&T network. Unfortunately, due to AT&T network changes, all GNX LTE products will require a GNX firmware update to continue to connect to AT&T 4G network and this upgrade must be completed by February 1, 2022 to continue to connect to the AT&T LTE network. GNX devices fall into the following groups:</p> <p><u>Group 1:</u> GNX devices that will cease to function-</p> <ul style="list-style-type: none">• All AT&T 3G GNX devices• Refer to Bulletin GNX Supported Products August 1 2021 <p><u>Group 2:</u> GNX devices that require a GNX firmware update-</p> <ul style="list-style-type: none">• GNX devices that will require an update to G604.09.06kX prior to February 1, 2022, include:<ul style="list-style-type: none">○ GNX-5P AT&T HL7688 CAT1○ GNX-6 AT&T HL7688 CAT1• Note that an upgrade from GNX firmware release earlier than G604.08.09 <u>MUST</u> first upgrade to G604.08.09 first and then proceed to upgrade to G604.09.06kX• To ensure that there are no unintended consequences we highly recommend testing the upgrade path in a limited capacity before performing this upgrade on a large population of devices. Consider rolling out the upgrade in increasing population sizes. e.g. considering testing 1 device then with 10 devices, then test with 100 devices, and then 1000 devices before upgrading the balance of your fleet <p><u>Group 3:</u> GNX devices that are unaffected-</p> <ul style="list-style-type: none">• GNX devices that are unaffected:<ul style="list-style-type: none">○ GNX-3 Verizon HL7618○ GNX-5P Verizon HL7618○ GNX-6 Telstra HL7650○ GNX-6 External uBlox R202○ GNX-6 HL7800 LTEM



- GNX-5P HL7800 LTEM
- GNX-6 Companion

GNX release notes <https://source.sierrawireless.com/>

PRODUCT SUPPORT

UPDATE AVAILABILITY:

- G604.09.06kX release will be available for download and for over-the-air updates in November 2021
- Prior to the end of 2021, all newly manufactured GNX-5P and GNX-6 devices will ship from the factory with GNX firmware G604.09.06kX and will not need a field upgrade

CONTACT

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REVISION HISTORY

11-Aug-2021	Initial Release
24-Sep-2021	Incorporating additional features requests and moving to G604.09.06kX for the AT&T 3G Sunset fix