

AirLink® Complete



IS NOW



Your AirLink Router Includes AirLink Complete!

AirLink Complete is a subscription service that combines Semtech's best-in-class AirLink Management Service (ALMS) network management software, industry-leading technical support and up to 5-years of extended hardware warranty.

REMOTE DEVICE
& SECURITY
MANAGEMENT
*with AirLink
Management
Service (ALMS)*



OUT-OF-BAND
MANAGEMENT
(AirLink XR80 router only)

HARDWARE
WARRANTY

TECHNICAL
SUPPORT

Register Your Routers Today

Register your routers with ALMS to activate your included AirLink Complete subscription.

This simple step validates your ownership of the router and grants you access to technical support. It also helps you safeguard against potential threats through active monitoring of your support and warranty dates and timely alerts on newest fixes and features.

HOW TO REGISTER?

You or your Partner can register your routers directly from within your ALMS account.

For new customers, you can create your ALMS account at www.sierrawireless.com/account-registration



AirLink Management Service

ALMS enables you to remotely deploy, monitor and maintain multiple AirLink routers. With ALMS, you can easily manage all of your AirLink routers, identify problems, apply firmware updates, reduce downtime and lower your total cost of ownership.



Technical Support

Industry-leading technical support, including:

- 24/7/365 technical support from wireless experts via phone or online
- Unrestricted critical firmware updates for the life of the router
- Unrestricted access to The Source for documentation and software



Extended Hardware Warranty

You can extend your AirLink router's hardware warranty for up to 5 years with a current AirLink Complete subscription.

AIRLINK PREMIUM UPGRADE *(Optional)*

This optional service upgrade encompasses all the benefits of AirLink Complete, enhanced with:

- **Advanced Mobility Reporting:** Offers comprehensive coverage and fleet reporting to monitor your network and vehicles.
- **Advance Replacement:** Provides same-day shipping for in-warranty router replacements, minimizing downtime, spare inventory and keeping your operations running smoothly.

SEMTECH CONTACT INFORMATION

Sales and Support

1-877-687-7795

sierrawireless.com/airlink_sales

Technical Documentation

source.sierrawireless.com/

airvantage/alms/

General Information

www.sierrawireless.com