



## END-OF-SALE ANNOUNCEMENT

### OVERVIEW

|                              |   |
|------------------------------|---|
| <b>DATE ISSUED:</b>          | 27 Feb, 2017  |
| <b>ISSUED BY:</b>            | Sierra Wireless Product Management  |
| <b>PRODUCTS AFFECTED:</b>    | oMG2000 and oMG500 Series Routers   |
| <b>ORDER CODES AFFECTED:</b> | All oMG2000 and oMG500 Series Routers   |
| <b>FOR DISTRIBUTION TO:</b>  | General Distribution  |
| <b>SUMMARY:</b>              | <p>Sierra Wireless announces the end-of-sale date and last ship date for all oMG2000 and oMG500 Series Routers and associated accessories. This notice contains all relevant milestones and dates for the affected products.</p> <p>The AirLink ® MG90 is now available as a functional replacement for both the oMG2000 and oMG500. (<a href="http://www.sierrawireless.com/mg90">www.sierrawireless.com/mg90</a>)</p> |

### PRODUCTION MILESTONES

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| <b>END OF SALE DATE:</b> | <b>15-MAY-2017</b> The products cannot be ordered from Sierra Wireless after this date.    |
| <b>LAST SHIP DATE:</b>   | <b>30-DEC-2017</b> The last possible ship date that can be requested from Sierra Wireless. |

### PRODUCT SUPPORT AND SOFTWARE MAINTENANCE

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| <b>ACTIVE SOFTWARE MAINTENANCE PHASE:</b>   | <b>FROM 15-MAY-2017 TO 31-DEC-2018</b> During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).  |
| <b>CRITICAL SOFTWARE MAINTENANCE PHASE:</b> | <p><b>FROM 1-JAN-2019 TO 31-DEC-2020</b> During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.</p> <p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p> |
| <b>END OF SOFTWARE MAINTENANCE:</b>         | <b>31-DEC-2020</b> No new device software will be released after this date.   |

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| <b>END OF NEW SUPPORT ATTACHMENT:</b> | <b>31-DEC-2019</b> This is the last date to order a new support contract or to renew an existing support contract for the products.  |
| <b>END OF SUPPORT:</b>                | <b>31-DEC-2020</b> The last date to receive applicable service, product repairs and support for the product as entitled by active service contracts or by warranty terms and conditions. |

## REPLACEMENT PRODUCT LINE

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| <b>REPLACEMENT PRODUCT:</b>                       | <p>The AirLink® MG90 is a functional replacement for the oMG2000 and the oMG500.</p> <p>The AirLink® MG90 simplifies deployments by consolidating all North American variants into just three part number references.</p> <ul style="list-style-type: none"> <li>• MG90, LTE-A – 1102695</li> <li>• MG90, Dual LTE-A – 1102716</li> <li>• MG90, LTE-A + Band14 - 1103007</li> </ul> <p>More information on the MG90 can be found at <a href="http://www.sierrawireless.com/mg90">www.sierrawireless.com/mg90</a></p> |
| <b>MIGRATION FROM oMG2000 and oMG500 to MG90:</b> | <p>Customers who have deployments of oMG2000 and oMG500 add to their deployments with the AirLink MG90. The MG90 offers the full feature set of the oMG, with next generation LTE Advanced, 802.11ac Wi-Fi, and integrated Bluetooth capabilities.</p> <p>For customers who require 3G EV-DO connectivity, Sierra Wireless plans to release a version of the MG90 supporting EV-DO in mid-2017.</p> <p>A full FAQ covering oMG to MG90 migration will be available by 24-February 2017.</p>                          |

## CONTACT

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|--------------------------|---|
| <b>SALES:</b>            | <p><a href="http://www.sierrawireless.com/sales">www.sierrawireless.com/sales</a></p> <p>1-877-687-7795</p> |
| <b>CUSTOMER SUPPORT:</b> | <p><a href="http://www.sierrawireless.com/support">www.sierrawireless.com/support</a></p>                   |

## REVISION HISTORY

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|---------------------|--|
| <b>7 FEB, 2017</b>  | Rev1: Initial announcement                                       |
| <b>27 FEB, 2017</b> | Rev2: Extended End of New Support Attachment date to 31-Dec-2019 |