

# Bulletin: Final Notice of End of GNX Life

## OVERVIEW

<b>DATE ISSUED:</b>	10-Feb-2023
<b>ISSUED BY:</b>	Sierra Wireless GNX Product Management
<b>PRODUCTS AFFECTED:</b>	All GNX Tools. All GNX Products
<b>FOR DISTRIBUTION TO:</b>	All GNX Customers
<b>SUMMARY:</b>	<p>As our previous bulletins have noted, the Sierra Wireless GNX Tools and Server will be retired at the end of 2022.</p> <p>This bulletin confirms that we are on track for the GNX Tools and GNX Server retirement at the end of December 2022.</p>

## PRODUCT SUPPORT AND MAINTENANCE

<b>ACTIVE SOFTWARE MAINTENANCE PHASE:</b>	<p><b>UNTIL 30-JUN-2022</b> During this phase the GNX Tools updates will be limited to bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance, the products move to Critical Software Maintenance (see below).</p>
<b>CRITICAL SOFTWARE MAINTENANCE PHASE:</b>	<p><b>FROM 1-JUL-2022 TO 31-DEC-2022</b> During this phase, new GNX Tools updates will be released if a Critical software issue or security vulnerability is discovered.</p> <p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
<b>END OF SOFTWARE MAINTENANCE:</b>	<p><b>31-DEC-2022</b> After this date no new GNX Tools updates will be released and the GNX Tools will no longer be supported.</p>
<b>END OF SUPPORT:</b>	<p><b>31-DEC-2022</b> The last date to receive support for GNX related products including but not limited to GNX hardware products, GNX embedded software &amp; GNX tools except for active service contracts or by extended warranty terms and conditions.</p>
<b>END OF STANDARD PRODUCT WARRANTY:</b>	<p><b>Not Applicable</b></p>

<b>END OF EXTENDED PRODUCT WARRANTY:</b>	<b>Not Applicable</b>
<b>END OF REPAIRS:</b>	<b>Not Applicable</b>

## CONTACT

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<b>SUPPORT:</b>	<a href="https://www.sierrawireless.com/support/">https://www.sierrawireless.com/support/</a> <a href="https://source.sierrawireless.com/">https://source.sierrawireless.com/</a>
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## REVISION HISTORY

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<b>14-Dec-2022</b>	Initial Release
<b>10-Feb-2023</b>	Clarified product support ended on December 31, 2022.