

AM/AMM 2.18 Google Maps Authentication

OVERVIEW

DATE ISSUED:	12-Jan-2026
ISSUED BY:	Semtech Product Management
PRODUCTS AFFECTED:	AirLink [®] Manager (AM)/ Airlink [®] Mobility Manager (AMM)
FOR DISTRIBUTION TO:	All AM/AMM Customers
OVERVIEW:	<p>Google has announced the deprecation of Google Maps Client ID authentication, which can no longer be used after May 31, 2026. After this date, instead of using a client ID, applications must use API Key credentials to authenticate Google Maps API service traffic.</p> <p>AM/AMM 2.17.6.1 and older releases currently rely on Client ID authentication for address lookup in selected features. To maintain functionality and comply with Google's requirements, Semtech will incorporate the required API key migration into an updated AMM 2.18 release.</p>
IMPACT:	<p>Customers who upgrade to 2.18 before May 31, 2026 will not experience any loss of functionality.</p> <p>If AM/AMM is not upgraded to 2.18 before the Google deprecation deadline, almost all map-related features will cease to function as expected.</p>

<p>AFFECTED FEATURES:</p>	<p>Map Tracker Reports</p> <ul style="list-style-type: none"> • Coverage Map • Coverage Trails • Cellular Technology map • Cellular Technology Trail • Bandwidth Coverage Map • Client Usage Map • Fuel Fillup • Unauthorized usage • Gateway Trips • Gateway Trip Coverage • Trip Replay • Zone Maps • Asset History • Vehicle Assets • Congregation Times
<p>UPGRADE PATH:</p>	<p>Semtech will provide AMM 2.18 release that includes the required migration from Google Maps Client ID to API key authentication.</p> <ul style="list-style-type: none"> • The update is targeted and limited in scope • No additional functional changes are included • Impact is minimal and focused on the affected features <p>Availability: Early February 2026</p>
<p>DEPLOYMENT GUIDANCE:</p>	<p>On-prem AM/AMM: Customers must upgrade to the updated AMM 2.18 release before May 31, 2026 to maintain functionality. This applies to both AMM and AM servers.</p> <p>Hosted AMM: No action is required on the part of customers using Hosted AMM, as upgrades are scheduled and managed by Semtech. All hosted AMM servers will be upgraded before the API change takes effect.</p>

ACTION REQUIRED:

Customers should:

- Plan an upgrade to the updated AMM 2.18 release when it becomes available.
- Open a support ticket with Semtech Support to coordinate the upgrade planning or assistance.
- Note that upgrades are performed subject to current support status; self-upgrade from 2.17.6 is supported but does require an upgrade key from Semtech Support.

PRODUCT SUPPORT

CONTACT

SUPPORT:

Ask for support here:

- sierrawireless.com/support

Sign up to the Source for product resources and subscribe to product bulletins here:

- sierrawireless.com/sso/signup

Sign up for Security Bulletins here:

- sierrawireless.com/company/iot-device-security/security-bulletins

REVISION HISTORY

12-Jan-2026

Initial Release