



End of Sale Announcement: RV55 CBRS (US only)

OVERVIEW

DATE ISSUED:	Nov 6, 2023
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	RV55 LTE-A Pro CBRS (US only) Routers
SKU AFFECTED:	1104873
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	<p>Sierra Wireless announces the last time buy and last time ship date for the RV55 Router CBRS (US only) variant. This notice contains all relevant milestones and dates for the affected products.</p> <p>The RV55 LTE-A Pro CBRS only variant (SKU 1104873) is being superseded by RV55 LTE-A Pro variant (SKU 1104302) which supports CBRS band and commercial carriers (Verizon, AT&T/FirstNet, US Cellular, T-Mobile, Telus, Rogers, Bell, Southern Linc). The CBRS only variant included AC adapter and antennas whereas the RV55 LTE-A Pro variant includes a DC cable.</p> <p>All other variants of AirLink @ RV55 remain in production.</p>

PRODUCTION MILESTONES

AFFECTED MODELS:	RV55 LTE-A Pro CBRS (US only) variant
LAST TIME BUY:	30-NOV-2023 The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	31-DEC-2023 The last possible ship date that can be requested from Sierra Wireless.
REASON:	Superseded by the RV55 LTE-A Pro variant (SKU 1104302)

OTHER MODELS:	All other RV55 LTE and LTE-A Pro variants
STATUS:	Remain in production

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	FROM 1-JAN-2024 TO 31-DEC-2024 During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance, the products move to Critical Software Maintenance (see below).
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CRITICAL SOFTWARE MAINTENANCE PHASE:	<p>FROM 1-JAN-2025 TO 31-DEC-2026 During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.</p> <p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
END OF SOFTWARE MAINTENANCE:	31-DEC-2026 No new device software will be released after this date.
END OF STANDARD PRODUCT WARRANTY:	31-DEC-2026 End of standard product warranty period for devices shipped on the last time ship date.
END OF EXTENDED PRODUCT WARRANTY:	31-DEC-2028 End of extended warranty period (optional) for devices shipped on the last time ship date. Subject to availability, product may be substituted with a suitable alternative during this period.
END OF REPAIRS:	31-DEC-2028 The last date to receive product repairs for devices out of warranty. Subject to availability.

CONTACT

SALES:	www.sierrawireless.com/sales 1-877-687-7795
CUSTOMER SUPPORT:	www.sierrawireless.com/support

REVISION HISTORY

Nov 6, 2023	Rev1: Initial announcement
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AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1104873	RV55, 4G LTE-A Pro Router, CBRS, Wi-Fi, includes AC adapter and Antennas	RV55, 4G LTE-A Pro Router, North America, Wi-Fi, includes DC cable	1104302
		(Optional) Paddle 4G Cellular Antenna	6001110
		(Optional) Paddle Wi-Fi Antenna - 2.4/5GHz	6001111