

## Sierra Wireless Product Bulletin: AMM 2.16 Pre-requisite to MG90 firmware update

### Minimum version of AMM 2.16 is required to upgrade to MGOS 4.2 or later

Date of Issue: November 15, 2018

#### Products covered by this bulletin

- MG90
- AMM

### Description

Sierra Wireless advises all customers planning an MG90 upgrade to MGOS 4.2 or later firmware via the AMM, to first ensure that their AMM has been updated to version 2.16 or later.

MGOS 4.2 and later firmware requires a minimum AMM version of 2.16. **Upgrading MGOS firmware on older AMM versions can result in non-functional MG90's requiring a USB-stick install to recover.**

### Recommended Actions

Sierra Wireless recommends customers contact Sierra Wireless Technical Support to schedule an AMM upgrade at their earliest convenience.

### Support Contact Information

Sierra Wireless Technical Support is available by phone or email from 6:00 to 17:00 PST, Monday to Friday.

Phone (Toll Free): 1-877-687-7795

Web: [portal.sierrawireless.com](http://portal.sierrawireless.com)