



END-OF-SALE ANNOUNCEMENT

OVERVIEW

DATE ISSUED:	Feb 28, 2017
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	LS300 Series Gateways
ORDER CODES AFFECTED:	LS300 Gateways - AT&T and CANADA variants
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	<p>Sierra Wireless announces the end-of-sale date and last ship date for LS300 (AT&T and CANADA variants) Series Gateways. This notice contains all relevant milestones and dates for the affected products.</p> <p>The AirLink® RV50 and ES450 are available as a functional replacement for LS300. www.sierrawireless.com/rv50, www.sierrawireless.com/es450)</p>

PRODUCTION MILESTONES

AFFECTED MODELS:	LS300 (AT&T and CANADA variants)
END OF SALE DATE:	30-APR-2017 The product cannot be ordered from Sierra Wireless after this date.
LAST SHIP DATE:	30-DEC-2017 The last possible ship date that can be requested from Sierra Wireless.
REASON:	Component obsolescence

MODELS:	LS300 (VERIZON/SPRINT and ROW variants)
STATUS:	Remain in production

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	FROM 30-APR-2017 TO 31-DEC-2017 During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).
CRITICAL SOFTWARE MAINTENANCE PHASE:	FROM 1-JAN-2018 TO 31-DEC-2019 During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.

	<p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
END OF SOFTWARE MAINTENANCE:	31-DEC-2019 No new device software will be released after this date.

CONTACT

SALES:	www.sierrawireless.com/sales 1-877-687-7795
CUSTOMER SUPPORT:	www.sierrawireless.com/support

REVISION HISTORY

FEB 28, 2017	Rev1: Initial announcement
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AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1101428	LS300 (HSPA+, AT&T, AC)	RV50 (LTE/HSPA+, NA, DC)	1102555
1101491	LS300 (HSPA+, AT&T, DC)	ES450 (LTE/HSPA+, AT&T, AC)	1102384
1101999	LS300 (HSPA+, CANADA, AC)	RV50 (LTE/HSPA+, NA, DC)	1102555
1102000	LS300 (HSPA+, CANADA, DC)	ES450 (LTE/HSPA+, NA GENERIC, AC)	1102386