

Bulletin: Change to AirLink® R2C/eSIM Support

Semtech Corporation Branding:

- Semtech Corporation acquired Sierra Wireless Inc in January 2023 and our branding is evolving

OVERVIEW

DATE ISSUED:	06-Dec-2023
ISSUED BY:	Semtech Enterprise Solutions Product Management
PRODUCTS AFFECTED:	Select AirLink® LX40/60 LTE and RV55 LTE Routers
VARIANTS AFFECTED:	See table below
FOR DISTRIBUTION TO:	AirLink® Customers & Channel Partners
	<p>Who should read this Bulletin?</p> <ul style="list-style-type: none"> • Read this Bulletin if you use the embedded SIM (eSIM) available in select AirLink routers with Ready to Connect (R2C) Sierra/Semtech Connectivity. • No action is required if you are not using the R2C/eSIM functionality with Sierra/Semtech Connectivity. <p>Background and Summary of Change:</p> <ul style="list-style-type: none"> • Currently, select AirLink LX40/60 LTE and AirLink RV55 LTE routers are manufactured with eSIMs to support R2C. • In the future, these select AirLink routers will be manufactured without an eSIM. When this change occurs, these routers will no longer support the R2C/eSIM functionality, and an external 2FF SIM will need to be inserted into the router to connect to a cellular network. <p>When will this change occur?</p> <ul style="list-style-type: none"> • Routers shipping from Sierra/Semtech after February 1, 2024 will no longer support the R2C/eSIM functionality. <p>What do I need to do if I use the R2C/eSIM functionality?</p> <ul style="list-style-type: none"> • Please contact Sales to arrange for the supply of external 2FF SIMs for use in your routers. <p>What do I need to do if I don't use the R2C/eSIM feature?</p> <ul style="list-style-type: none"> • No action is required. <p>How can I determine if my router supports R2C/eSIM?</p> <ul style="list-style-type: none"> • Routers delivered after February 1, 2024 will not support R2C/eSIM. <p>May I activate my existing stock of R2C routers after February 1, 2024?</p> <ul style="list-style-type: none"> • Yes. Routers with the R2C/eSIM capability may be activated in the future.

PRODUCT SUPPORT AND MAINTENANCE

**END OF R2C
FUNCTIONALITY:**

1-Feb-2024: Routers shipping from Sierra/Semtech after this day will no longer support R2C/eSIM.

CONTACT

SALES:

www.sierrawireless.com/sales

CUSTOMER SUPPORT:

Ask for support here:

- www.sierrawireless.com/support

Sign up to the Source for product resources and subscribe to product bulletins here:

- <https://www.sierrawireless.com/sso/signup>

Sign up for Sierra Wireless Security Bulletins here:

- <https://www.sierrawireless.com/company/iot-device-security/security-bulletins>

REVISION HISTORY

06-Dec-2023

Initial announcement

IMPACTED ROUTERS

SKU	Router Description
1104181	LX40 LTE EMEA
1104182	LX40 LTE EMEA WI-FI
1104579	LX40 LTE NA
1104573	LX40 LTE NA WI-FI
1104046	LX60 LTE EMEA
1104047	LX60 LTE EMEA WI-FI+GNSS
1104580	LX60 LTE NA
1104572	LX60 LTE NA Wi-Fi+GNSS
1104493	LX60 LTE NA WI-FI+GNSS+TELEMETRY
1104337	RV55 LTE EMEA
1104335	RV55 LTE NA
1105047	RV55 LTE NA w/o GNSS