



OUR COMMITMENT TO SAFETY

You have always trusted us to provide you a safe experience and we are committed to taking more rigorous steps to ensure your safety while providing you a true terrain experience.

AIR PURIFICATION + FILTRATION

We have invested in ActivePure® technology, the air purifying system that eliminates harmful contaminants in the air and on surfaces while also reducing exposure to common bacteria and viruses and their effects on health and wellness.

Our system uses the highest-rated MERV filters possible, keeping our air as clean as possible from airborne particulates.

KEEPING IT CLEAN

We're meeting and exceeding all CDC guidelines for sanitation including the addition of hand sanitization stations displayed at entrances of event venues to match our venues' aesthetic. We'll also ensure our doors are propped open to eliminate high touch surface areas and promote airflow.

SERVICE STYLE

We will offer alternative formats for the presentation and service style of each course in an effort to follow any new suggested practices, while maintaining the true terrain experience.

MAINTAINING SAFE DISTANCE

- We've created multiple floor-plan options to help honor requests for social distancing, including the use of our outdoor spaces weather permitting.
- Additional high-top tables will be available to decrease the amount of people congregating at one table.

STAFF HEALTH + SAFETY

Employees are routinely washing their hands and taking part in temperature checks. We have also mandated the use of masks for all employees. Couples and their guests are not required to wear a mask within the parameters of our private space.

CULINARY + BEVERAGE OPTIONS

- Stationary Hors D'oeuvres can be altered upon request to transition to small composed plates of your selection to ease any queuing.
- Buffet Stations will include attendant/s to serve guests instead of self-serving stations.
- First courses, bread, butter and toasts can be pre-set upon request allowing for quicker service leaving guests seated for a shorter period of time.
- Terrains signature bread pots will transition into individual mini bread pots at each place setting.
- Family style entrees can transition upon request to plated entrees.
- Individually wrapped straws and coffee stirrers will be available.
- Bartenders will use tongs for garnishes.
- Hand sanitizer will be available at beverage areas and entrances.
- Servers will pass additional beverage needs to ease any queuing.



COVID-19 INFORMATION AND RECOMMENDATION FORM

Due to the outbreak of the novel Coronavirus (“COVID-19”), URBN US Retail LLC (“URBN”) is working to protect you, your guests, our community, and our staff. We ask that our guests disclose their health history to URBN in advance of your event, and remind you that you are assuming a risk by attending the event.

PRIOR TO ARRIVAL

Prior to the arriving at the event, be aware of common symptoms and monitor your health.

- Be alert for symptoms. Watch for:
- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

Take your temperature if symptoms develop. Don't take your temperature within 30 minutes of exercising or after taking medications that could lower your temperature, like acetaminophen Follow CDC guidance if symptoms develop.

DO NOT ATTEND IF

- You, or any members of your household have experienced any of the symptoms listed below or have been near others that may be symptomatic of COVID-19, within the last 14 days.
- You, or any members of your household believe you have been exposed to someone with a suspected and/or confirmed case of COVID-19.
- You, or any members of your household, have been diagnosed with COVID-19, or you have consulted with any medical professional regarding potential symptoms of COVID-19 within the last 30 days.
- You are NOT comfortable with being seated WITHIN six (“6”) feet of other guests and being WITHIN six (“6”) feet of other guests in certain common areas and travel paths.

DURING THE EVENT

While at the event, we strongly recommend you take the following precautions whenever possible.

WASHING YOUR HANDS

- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth with unwashed hands.

AVOID CLOSE CONTACT WITH OTHERS

- Put distance between yourself and other people.
- Remember that some people without symptoms may be able to spread virus.
- Wherever possible, stay at least 6 feet (about 2 arms' length) from other people.
- Keeping distance from others is especially important for people who are at higher risk of getting very sick.

COVER YOUR MOUTH AND NOSE WITH A CLOTH FACE COVER WHEN AROUND OTHERS

- You could spread COVID-19 to others even if you do not feel sick.
- We recommend that everyone wear a cloth face cover
- Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.

COVER COUGHS AND SNEEZES

- If you are around others and do not have on your cloth face covering, remember to always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow and do not spit.
- Throw used tissues in the trash.
- Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.