



Fee Schedule

Singapore

28 March 2025

FX Conversion Services, Payout Services and Collection Services

Description	Standard Fee (SGD)
FX Rates [1]	
Customer Mark-Up / Margin (AUD, USD, HKD, CNY, JPY, EUR, GBP, CAD, CHF, NZD, SGD)	0.40%
Customer Mark-Up / Margin (MYR, IDR, KRW, PHP, THB, VND, INR, NPR, PKR, BDT, TRY, LKR)	0.60%
Customer Mark-Up / Margin (Other Currencies)	0.60%
FX Quotes [2]	
1-Minute Quote Validity	0.02%

15-Minute Quote Validity	0.08%
30-Minute Quote Validity	0.10%
1-Hour Quote Validity	0.12%
4-Hour Quote Validity	0.20%
8-Hour Quote Validity	0.25%
24-Hour Quote Validity	0.30%
Collections	
Global Account Creation Fee	\$0

Global Account Receiving Funds Fee	0.60% for KRW collections 0% for other currencies
Payouts	
Payout in CNY	0.10%
Local Payout Fee	\$0
SWIFT (SHA) Payout Fee [3]	\$20 per payout
SWIFT (OUR) Payout Fee [4]	\$35 per payout
Other Fees & Charges	

API Integration Set Up Fee	To be advised.
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Notes:

Effective 29 April 2024: For FX Conversions in Major Currencies that are required as a result of amendments or cancellations, the above FX margin will apply. For currencies other than the Major Currencies (which cannot be held in the Wallet), the FX margin applied to the original conversion will be used.

[1] The customer mark-up / margin will be included as the FX Exchange Rate that is used to convert one currency for another currency. If any currency is not listed, it will be treated as an “other currency”.

[2] The Quotes mark-up / margin will be included in addition to the customer mark-up / margin in FX Rates [1] as the FX Exchange Rate that is used to convert one currency for another currency. This feature is only available for customers on API version 2024-06-30 or later.

[3] SHA: Both the client (sender) and beneficiary will pay fees to the sending bank i.e. fees for the outgoing transfer. Beneficiaries will receive the amount transferred less the intermediary banks' fees.

[4] OUR: The client pays for the wire transfer fees charged by intermediary banks.

Online Payments Services

The following pricing is quoted on a 'blended' pricing basis for Local Payment Methods. The General Fees specified, except for the Foreign Currency Settlement Fee, are applicable to the acceptance of Local Payment Methods. All fees set out in this schedule are exclusive of GST/VAT (if applicable), unless otherwise indicated.

Defined terms in this Fee Schedule have the meaning given to them in Airwallex's Online Payment Terms, which can be found here: <https://www.airwallex.com/sg/terms>.

1. General Fees

Description	Airwallex Fee	Charging Method
Gateway Fee (Cards)	SG\$0.50	per attempted or actual Transaction; includes Fraud & 3DS where applicable
Gateway Fee (Local Payment Methods)	SG\$0.50	per attempted or actual Transaction; includes Fraud & 3DS where applicable
Foreign Currency Settlement Fee [2]	1.00%	per settlement of a non-SGD Transaction in the same non-SGD currency
FX Conversion Fee [2]	2.00%	per conversion of a Transaction currency into the Settlement Currency
Refund Fee [1]	SGD\$0.50	per Refund request

Chargeback Fee [1]	SGD\$15.00	per Chargeback request
Account Updater Fee [3]	SGD\$0.35	per Card update

Notes:

[1] These fees exclude any additional fees or charges imposed by a Network. Such fees and charges will be passed onto you by Airwallex.

[2] The Foreign Currency Settlement Fee is not applicable to Transactions made by Local Payment Methods. The Foreign Currency Settlement Fee and the FX Conversion Fee are separate fees. Depending on the specific foreign currencies involved in a Transaction, only one of these would be charged at once.

[3] Account Updater automatically updates your customers' saved card information for Visa and Mastercard cards. The fee only applies to Enterprise customers. This feature is enabled by default to increase transaction success rates. To disable this, contact your Account Manager.

Some of these fees may appear as one combined fee on your invoice. For example, an International Card transaction may appear as one fee that combines the Payment Method Fee and Foreign Currency Settlement Fee in the same line item. If you have any questions about the fees on your invoice, please contact us and we can help clarify any questions.

2. Pre-chargeback Service Fees

The following fees apply

Description	Standard Fee (SGD)	Charging Method
Visa rapid-dispute-resolution (RDR) Service Fee	\$21.00	Per RDR case
Collaboration Resolution Fee	\$34.00	per accepted Collaboration case

3. Payment Method Fees (Blended)

Description	Airwallex Fee	Charging Method
Domestic Cards (Visa, Mastercard, American Express, JCB, Diners, Discover and UnionPay)	3.30%	per Transaction

International Cards (Visa, Mastercard, American Express, JCB, Diners, Discover and UnionPay)	3.60%	per Transaction
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4. Local Payment Methods (Blended)

Description	Airwallex Fee	Charging Method
Refer to: https://www.airwallex.com/sg/online-payments-capability		

5. Subscription Management (API only)

Description	Airwallex Fee	Charging Method
Collect recurring subscription payments from your customers	0.40%	per successful transaction

6. Cards

Description	Standard Fee (SGD)
Expenses	
Expense Management Service Fee	\$5 per active Employee Cardholder[1] per calendar month

[1] An Employee Cardholder is active if they have been verified and has an Employee Card that has not been cancelled or has not expired during the relevant month.

If you have any questions about the fees deducted from your Airwallex account, please contact us and we can help clarify any questions. For more information on billing, please see our Expenses FAQs.