

Transcript: How to easily stow a rigid frame wheelchair

This is a transcript for this video: <https://www.youtube.com/watch?v=ynVcJOwiTPA>

[Music]

In this video, we'll show the best way to help a passenger who uses a rigid frame wheelchair.

With guidance from the passenger and your assistance, a rigid frame wheelchair can easily fit in your trunk.

Even if a passenger is traveling by themselves, they can likely transfer into and out of your vehicle independently.

Remember, just as you would with someone who's using a folding wheelchair, standing behind the passenger to make sure the wheelchair doesn't move during the transfer is a great way to help.

Many people who use rigid frame wheelchairs use them full time, so they'll likely have a seat cushion that can be removed and brought inside the vehicle with them.

Seat cushions are molded to fit a person's body, so it's so important to not lay anything on top of them that may cause damage to them.

The best thing is to keep the seat cushion with the passenger in the vehicle.

A rigid frame chair can typically be broken down and stowed in three separate pieces: the frame and two wheels.

The wheels can be removed by pushing in on the button in the center of the wheel.

While keeping the button pushed in, pull out on the wheel to detach it from the frame and place the wheels on the ground next to the vehicle.

Then, carefully lift the frame and lay it down in the trunk then place the wheels next to the frame.

Nothing should ever be placed on top of the wheels because the spokes can be damaged easily if something heavy is placed on top of them.

Before returning the device to the passenger, remove the frame from the trunk.

And then to reattach the wheels again, push the button in the middle of the wheel while inserting the long pipe-like locking device into the wheel opening on the frame.

Release the button once the wheel is inserted and gently pull on the wheel to make sure they're locked in place.

Do the same for the other wheel, then carefully bring the device back to the passenger.

Ask the passenger if you can help engage the brakes to help them safely transfer back to their device.

Then once again stand behind them to stop the device from moving while they're transferring in.

Thank you for doing your part to make the Lyft community more inclusive and accessible!