

Transcript: How to easily stow a foldable wheelchair

This is a transcript for this video: https://www.youtube.com/watch?v=X3uveU8n_JU

[Music]

In this video, we'll demonstrate how to assist a passenger using a foldable wheelchair.

Remember as you approach a passenger who uses any type of mobility device, be sure to pull up as close to the curb as you can so as to minimize that short gap between the vehicle and the curb.

This will ensure the passenger can get in and out of your vehicle the safest way.

If other moving or parked cars are blocking their access to your vehicle, you may need additional assistance navigating to your car.

Always try to find a sidewalk with a curb cut or cut out or open space to park next to for ease of loading.

People who use foldable wheelchairs can typically bear enough weight to stand up while transferring in and out of the vehicle.

Make sure the brakes are engaged before the passenger stands up so the wheelchair is stable for support.

Step one is to ask: ask the passenger if they need help and how you may stow their mobility device.

Foldable wheelchairs can typically be folded by lifting up on the seat.

This causes the middle of the wheelchair to fold or collapse and it makes it possible to stow easily in the trunk.

Before lifting up on the seat, make sure the foot rests are in the up position so they're out of the way when you fold the device.

Once the device is folded release the brakes carefully and bring it to the back of the vehicle for stowage.

Foldable wheelchairs should be lifted by the frame and not the wheels.

Carefully lay it on its side in the trunk.

Remove any nearby items that may shift during transport because a heavy object on a wheelchair could damage it.

At the end of the ride you can again ask the passenger for guidance on how to return.

When returning the device, carefully lift it from the trunk and place it upright on the ground.

Foldable wheelchairs can be unfolded by pushing down on the sides of the seat until it lays flat again and snaps into place.

Bring the device back to the passenger's door and don't forget to engage the brakes again.

And as a courtesy stand behind the passenger until they've transferred back into their wheelchair.

And that's it! Thank you for doing your part to make the Lyft community more inclusive and accessible.