## FT PARTNERS FINTECH INDUSTRY RESEARCH

April 4, 2019

# Willis Towers Watson III IIII

Willis Towers Watson (NASDAQ: WLTW)
Acquires TRANZACT for up to \$1.4 billion





The Only Investment Bank Focused Exclusively on FinTech

## Overview of FT Partners

- Financial Technology Partners ("FT Partners") was founded in 2001 and is the only investment banking firm focused exclusively on FinTech
- FT Partners regularly publishes research highlighting the most important transactions, trends and insights impacting the global Financial Technology landscape. Our unique insight into FinTech is a direct result of executing hundreds of transactions in the sector combined with over 17 years of exclusive focus on Financial Technology

## FT Partners' Advisory Capabilities



## FT Partners' FinTech Industry Research





Named Silicon Valley's #1 FinTech Banker (2016) and ranked #2 Overall by The Information



Ranked #1 Most Influential Person in all of FinTech in Institutional Investors "FinTech Finance 40"



Numerous Awards for Transaction **Excellence including** "Deal of the Decade"

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## **Transaction Summary**

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- On March 31, 2019, Willis Towers Watson (NASDAQ: WLTW) announced the signing of an agreement to acquire TRANZACT from Clayton, Dubilier & Rice (CD&R) for up to \$1.4 billion
  - \$1.1 billion will be paid in cash and \$100 million of cash or stock will be paid at close
  - The transaction also includes an additional earn-out amount of up to \$200 million, based on financial performance, payable in cash or stock in 2021
- TRANZACT will operate as part of Willis Towers Watson's Benefits
  Delivery and Administration (BDA) business, which focuses on the
  development and delivery of administrative solutions for employers,
  employees and retirees
- Willis is projecting the transaction to be immediately accretive to adjusted EPS, excluding one-time costs of the transaction
- The transaction is expected to close in the third quarter of 2019, subject to regulatory approvals and closing conditions
- CD&R will stay involved through end of the earn-out period to advise on integration and assist TRANZACT's management team with maintaining growth
  - TRANZACT's CEO and other senior team members will remain with the Company

5.4x
EV / 2018 Revenue (1)

Mid – 20%
Adj. Operating Margin

25 – 30%
Standalone CAGR-Next 5 years

30%
CAGR in Medicare
Applications since 2015

## **Investor Commentary**

"We are delighted to announce the acquisition of TRANZACT which represents a significant growth opportunity in the direct-to-consumer U.S. health care space and speaks to Willis Towers Watson's renewed focus on strategic M&A opportunities. This deal will accelerate our direct-to-consumer strategy and help create an end-to-end consumer acquisition platform."

WillisTowers Watson I.I"I"I.I

John Haley CEO

**Russ Fradin** 



"Under a strong leadership team, TRANZACT has built a world class lead generation capability underpinned by cutting edge technology and analytics. We see a bright future for TRANZACT and its valued consumers as part of Willis Towers Watson. The CD&R team looks forward to working closely with Willis Towers Watson to help with integration and growth through 2020."



Operating Partner & Chairman



## **Management Commentary**

"We believe joining our complementary strengths and strategies will greatly benefit TRANZACT's carriers and consumers. The powerful combination of our technology-driven, direct-to-consumer solutions and Willis Towers Watson's scale, leading infrastructure and participant engagement capabilities creates a unique and differentiated capability in the marketplace."



David Graf





## **Transaction Rationale**

## **Combined Strengths**

## 1. Medicare Marketplace Leader

Strengthens Willis' position within the private Medicare marketplace with ~2 million Medicare beneficiaries served

## 2. Lower Customer Acquisition Costs

Scale and digital channels will continue to drive down customer acquisition costs

## 3. Scale

Potentially a \$1 billion revenue Individual Marketplace business by 2021 with significant scale, footprint, and capabilities

## 4. Digital and Technology Enabled

Creates the next generation of health navigation and shopping platform providing unrivaled selection, value, and customer convenience

#### 5. Broad Product Selection

Commitment to maintaining deep relationships with carriers to provide broad product selection to consumers

## 6. New Revenue Source

Diversifies Willis' revenue streams and further reinforces leadership position in the healthcare insurance market

#### **Medicare Market Size**

# TRANZACT offers Willis new reach to an additional 35 million individuals

- o Online portals are becoming a more heavily utilized channel for buying private Medicare
- Online enrollment technology and capabilities will accelerate self-service sales model while lowering direct sales and production costs

## 50 million Broad Medicare Market



Historically targeted public and private sector sponsored retirees

35 million

Individuals without employer sponsored Medicare coverage requiring direct-to-consumer lead gen and customer engagement

10,000

Seniors are retiring every day for the next 10 years

The acquisition enhances Willis Towers Watson's ability to serve the full Medicare market using TRANZACT's customer engagement platform

# TRANZACT

## **TRANZACT Deal History**



Date	Туре	Size (\$ mm)	Enterprise Value (\$ in mm)	Buyer / Investor
03/31/19	Strategic M&A	\$1,400	\$1,400	WillisTowers Watson I.I'I'I.I
06/09/16	Buyout	351	351	CLAYTON  DUBILIER  RICE
10/13/14	Majority Stake	178	280	White Mountains INSURANCE GROUP
10/04/07	Majority Stake	100	185	VSS

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## TRANZACT Overview



## **Company Overview**

CEO:

Headquarters:

Founded:



David Graf Fort Lee, NJ

1997

- TRANZACT provides direct-to-consumer sales and marketing solutions to insurance companies
- The Company offers digital, data and direct marketing solutions to deliver qualified leads, fully-provisioned sales and customer management systems to brands seeking to acquire and manage large numbers of consumers
- TRANZACT has 1,300 employees consisting of 850 licensed agents, 65 digital marketers, and 200 technologists

## Leadership



David Graf CEO



Kevin Waldman CFO



Andy Nelson President



Joe Sorisi CIO



Mitch Ginzburg COO



Bryan Allen Chief HR Officer

#### **Products & Services Overview**

## Marketing

Suite of marketing solutions to help insurance companies stay ahead of competition – TRANZACT provides teams to cover multiple channels, including SEO and PPC, email, and social



## **Technology**

Technology solutions that are data-driven and responsive to customer and business partner needs – Helps partners stay on top of how people buy insurance



#### **Sales**

Licensed sales agents offer specialized support to educate customers



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## Willis Towers Watson Overview

## **Company Overview**

CEO:
Headquarters:
Willis Towers Watson

John Haley

rs: Arlington, VA

Founded: 1828

- With history dating back to 1828, Willis Towers Watson (NASDAQ:WLTW) is a global risk advisor, insurance, and reinsurance broker
  - In 2015, Towers Watson and Willis combined in a merger of equals valued at \$18 billion
- The Company today has 45,000 employees and serves clients in over 140 countries and markets
- Willis designs and delivers solutions to manage risk, optimize benefits, cultivate talent, and expand the power of capital to protect institutions and individuals
- Industries served include:
  - Construction, Financial institutions, natural resources, technology, media, communications, transportation, etc.

## Leadership



John Haley CEO



Mike Burwell CFO



Nicolas Aubert CEO, Willis Limited UK



Joseph Gunn Head of North America

#### 2018 Financials

Market Cap (1)	\$22.7 billion
Revenue	\$8,513 million
EBITDA	\$1,895 million
Net Income	\$695 million
Diluted EPS	\$5.27

#### Stock Performance (NASDAQ:WLTW)

<b>#000</b>		LTM High	03/05/19	\$182.04
\$200		LTM Low	10/24/18	\$134.84
\$180				سمهرا
\$160	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	m	لسمه بهم	
\$140	· · · ·	home	VY	
\$120				
Apr-18	Jul-18	Oct-18	Jan-19	

## **Selected Recent Acquisitions**

Date	Company	Deal Amount (\$ in mm)	Sector		
01/19		\$1,400	Insurance		
09/15	BROVADAONE	15	Insurance		
05/15	Acclaris  A Willis Towers Watson Company	140	Healthcare		
04/15	savilleconsulting	64	Human Capital Services		

## Selected FT Partners InsurTech Research - Click to View



SquareTrade's \$1.4 billion Sale to Allstate



Lennar's Co-Lead Investment in Hippo



Goji's Sale to Seeman Holtz P&C



Next Insurance's \$83 million Series B Financing



The Carlyle Group Acquires Majority Stake in Sedgwick for \$6.7 billion



Devoted Health Raises \$300 million in Series B Financing



Wefox Group Raises \$125 million in Series B Financing



Cambridge Mobile Telematics Raises \$500 million in Financing

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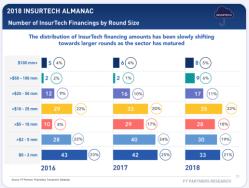
## FT Partners Research - Annual InsurTech Almanac

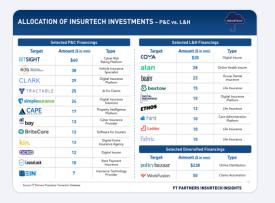


## Highlights of the report include:

- 2018 and historical InsurTech financing and M&A volume and deal count statistics
- Largest InsurTech financings and M&A transactions in 2018
- Most active InsurTech investors
- Corporate VC activity and strategic investor participation
- Other industry, capital raising and M&A trends in InsurTech







## **Leading Advisor Across the InsurTech Landscape**

#### Consumer Protection Plans

# Financial Technology Partners LP FTP Securities LLC is pleased to amounce its role as exclusive strategic and financial advisor to Square in its sale to Alistate for total consideration of \$ 1,400,000,000 FINANCIAL FINENCIAL FOR CONFINENCE IN THE CONFINENCE IN

## Telematics / Connected Car Solutions



#### Small Business Insurance



#### Homeowners Insurance



#### **Title Insurance**



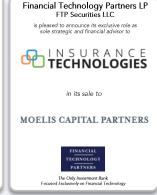
#### Small Business Insurance







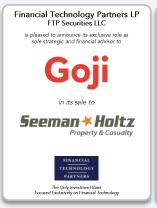
#### Sales Automation Software



## Agency Management / Marketing Technology



#### Personal Lines Insurance Distribution



#### **P&C Claims**

Wholesale Brokerage



## FT Partners Advises Lennar on its Investment in Hippo

#### Overview of Transaction

- On November 14, 2018, Lennar Corporation ("Lennar") announced it has coled a \$70 million minority investment in Hippo with Felicis Ventures, along with participation from all major existing shareholders
  - The investment brings the total amount of funding raised by Hippo to \$109 million
- Lennar Corporation (NYSE:LEN) is the one of the leading homebuilders in the United States
- Headquartered in Mountain View, CA, Hippo is a leading property and casualty InsurTech start-up, offering homeowners insurance as well as a number of more specialized products
- Hippo has helped cut premium costs for its customers by up to 25%, seen
  policy sales grow by 30% month over month, and now covers more than \$25
  billion in total property value
  - Hippo is accessible to more than 50% of the US homeowner population, and that number is expected to increase to over 60% by the end of 2018

#### **Significance of Transaction**

- With the new funding, Hippo will accelerate growth while continuing to deliver a modernized home insurance product that includes world-class customer experience on a national scale
- The transaction also offers a clear path for Lennar to continue to streamline the home buying experience for its customers

#### FT Partners' Role

- FT Partners served as exclusive strategic and financial advisor to Lennar
- This transaction underscores FT Partners' deep FinTech expertise and its continued success in providing buy side advisory to top-tier strategic investors

# FTP Securities LLC

is pleased to announce its role as exclusive strategic and financial advisor to



in its minority investment in



with participation from new and existing investors

for total consideration of

\$70,000,000



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## FT Partners Advises Goji on its Sale to Seeman Holtz

#### Overview of Transaction

- On November 13, 2018, Goji announced it has been acquired by Seeman Holtz Property & Casualty ("SHPC")
- Headquartered in Boston, MA, Goji operates an online analytics and data-driven distribution platform for personal lines of insurance that matches clients with the right coverage at the best prices, through an integrated network of national insurance carriers
  - Goji is a licensed insurance agency in 41 states that writes policies for clients on behalf of insurance carriers
- SHPC will integrate Goji's technology platform throughout its divisions and verticals to optimize operational efficiency, better address clients needs and increase production
- This acquisition marks SHPC's 50<sup>th</sup> acquisition

## Significance of Transaction

- Through the acquisition, Goji's clients will gain access to the 400+ carrier relationships and the 50 state agent licenses of SHPC
- SHPC will continue to expand its access to more digital marketing channels and partnerships, further enhancing its online digital marketing and customer acquisition capabilities

#### FT Partners' Role

- FT Partners served as exclusive strategic and financial advisor to Goji
- FT Partners previously advised Goji on its \$15 million financing in November 2017
- This transaction highlights FT Partners' strong expertise across the InsurTech landscape

# Financial Technology Partners LP

is pleased to announce its role as exclusive strategic and financial advisor to



in its sale to





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## FT Partners Advises Next Insurance on its Financing

#### **Transaction Overview**

- On July 11, 2018, Next Insurance announced an \$83 million Series B financing round led by Redpoint Ventures
  - Other investors that participated in the round include Nationwide,
     Munich Re, American Express Ventures, Ribbit Capital, TLV Partners,
     SGVC and Zeev Ventures
  - Elliot Geidt, Partner at Redpoint Ventures, will join the board of Next Insurance
- Founded in 2016 and headquartered in Palo Alto, CA, Next Insurance is the leading digital insurance company for small businesses
  - Next Insurance champions technological innovation and sophisticated uses of AI and machine learning to improve customer experience and streamline the insurance purchasing process
- In May 2018, Next announced its new status as a licensed insurance carrier, allowing the Company to write policies independently, as well as to have more freedom over underwriting, setting of prices, and configuring of policies

## **Significance of Transaction**

- The funding will enable Next Insurance to continue its expansion throughout
  the US as a full service insurance carrier, further innovate claims handling, offer
  coverage to many more classes of business, and significantly grow internal
  operations in both the US and Israel
- The Series B round brings Next Insurance's total funding to \$131 million in just two years

#### FT Partners' Role

- FT Partners served as exclusive strategic and financial advisor to Next Insurance and its Board of Directors
- This transaction underscores FT Partners' successful track record generating highly favorable outcomes for leading InsurTech companies

# Financial Technology Partners LP

is pleased to announce its role as exclusive strategic and financial advisor to



in its Series B financing led by



for total consideration of

\$83,000,000



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## FT Partners Advises SquareTrade in its Strategic Sale

#### Overview of Transaction

- On November 28, 2016, SquareTrade announced its \$1.4 billion all-cash strategic sale to the Allstate Corporation
- Headquartered in San Francisco, CA, SquareTrade offers top-rated protection plans trusted by millions of consumers for electronics and appliances
  - SquareTrade's branded products are sold through major retailers
- Allstate is the largest publicly held personal lines property and casualty insurer in America serving more than 16 million households nationwide
- More details available in Allstate's transaction <u>press release</u> and <u>investor</u> presentation

#### Significance of Transaction

- This transaction expands Allstate's protection offering to consumer electronics, connected devices and appliances
- SquareTrade substantially increases Allstate's customer relationships while providing both strong near-term and long-term growth opportunities

#### FT Partners' Role

- FT Partners served as exclusive strategic and financial advisor to SquareTrade and its Board of Directors
- This transaction demonstrates FT Partners' continued leadership position as the "advisor of choice" to the highest quality FinTech companies
- FT Partners represented <u>SquareTrade in its \$238 million strategic growth</u> investment with <u>Bain Capital and Bain Capital Ventures</u>
- FT Partners also recently represented Bain Capital Ventures' portfolio company Enservio in its sale to Solera demonstrating our long-term trusted relationship

# FTP Securities LLC

is pleased to announce its exclusive role as sole strategic and financial advisor to



in its sale to



for total consideration of

\$ 1,400,000,000



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## FT Partners Advises Insureon on its \$31 million Financing

#### Overview of Transaction

- On October 21, 2015 Insureon ("Insureon" or the "Company") announced a \$31mm Series B minority investment round
  - Investment round led by Oak HC/FT ("Oak")
  - Existing investor Accretive LLC ("Accretive") also participated
- Insureon is the leading insurance online marketplace for small and micro businesses
  - Serves retail clients directly and also supports banks, brokerages and insurance companies through a wholesale offering
  - Coverage provided for 175,000+ small businesses
- Oak HC/FT is a \$500mm venture capital fund focused on investing in healthcare and financial services technology companies
- Accretive is a leading private investment firm specializing in the creation of disruptive technology companies

## Significance of Transaction

- Creates opportunity for Insureon to accelerate its growth in the small business insurance sector
- Enables Insureon to increase its investment in technology development, and enhance its sales and marketing capabilities

## FT Partners' Role

- FT Partners served as exclusive strategic and financial advisor to Insureon and its Board of Directors
  - Follows FT Partners' role advising Insureon on its 2014 acquisition of Insurance Noodle from Willis
- Transaction demonstrates FT Partners' continued success advising top-tier companies and achieving outstanding results within the Insurance IT and Services sector

# Financial Technology Partners LP FTP Securities LLC

is pleased to announce its exclusive role as



in its equity capital raise led by



for total consideration of

\$31,000,000



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## **Award-Winning Investment Banking Franchise Focused on Superior Client Results**

LendIt	2049	Top Investment Bank in FinTech			
	2018	тор investment ванк in Filtrech			
	2018	Steve McLaughlin Ranked #1 for the Second Year in a Row on Institutional Investor's FinTech 40 List			
Institutional Investor	2017	Ranked #1 on Institutional Investor's FinTech 40 List			
Institutional Investor Annual Ranking	2015 & 2016	Ranked Top 5 on Institutional Investor's FinTech 35 List			
,g	2006 – 2008	Consecutively Ranked (2006, 2007 and 2008) among the Top Bankers on Institutional Investor's "Online Finance 40"			
The Information	2016	Ranked #2 Top Technology Investment Banke Dealmakers"	r on The	Information's "Silicon Valley's Most Popular	
	2018	Corporate / Strategic Deal of the Year	2011	Boutique Investment Bank of the Year	
	2018	Cross Border Deal of the Year	2011	Deal of the Decade	
	2017	Investment Banker of the Year	2010	Upper Middle Market Deal of the Year, \$500 mm+	
2018 -2004	2016	Investment Banking Firm of the Year	2010	IT Services Deal of the Year, Below \$500 mm	
ANNUAL AWARDS	2016	Cross Border Deal of the Year	2010	Cross-Border Deal of the Year, Below \$500 mm	
	2015	Dealmaker of the Year	2007	Dealmaker of the Year – Steve McLaughlin	
WINNER	2015	Technology Deal of the Year	2007	Business to Business Services Deal of the Year	
M&A Advisor Awards	2014	Equity Financing Deal of the Year	2007	Computer & Information Tech Deal of the Year, \$100 mm	
	2014	Professional Services Deal of the Year, \$100 mm+	2007	Financial Services Deal of the Year, \$100 mm+	
	2012	Dealmaker of the Year	2004	Investment Bank of the Year	
	2012	Professional Services Deal of the Year, \$100 mm+			

## The FT Partners Senior Banker Team

Name / Position	Prior Background	Experience / Education	Years of Experience
<b>Steve McLaughlin</b> Founder, CEO and Managing Partner	Goldman Sachs	<ul> <li>Formerly with Goldman Sachs in New York and San Francisco from 1995-2002</li> <li>Former Co-Head of Goldman Sachs' Financial Technology Group (#1 market share)</li> <li>Wharton M.B.A.</li> </ul>	24
<b>Paul VanderMarck</b> Managing Director	R <u>M</u> S	<ul> <li>Formerly Chief Product Officer at Risk Management Solutions, a global technology business in the catastrophic risk space</li> <li>25+ years of experience as an InsurTech operating executive</li> <li>Experienced advisor and investor in the InsurTech space</li> </ul>	27
<b>Larry Furlong</b> Managing Director	Goldman Sachs	<ul> <li>Formerly with Goldman Sachs in New York, London and Los Angeles from 1995-2004</li> <li>Wharton M.B.A.</li> </ul>	23
<b>Greg Smith</b> Managing Director	Merrill Lynch J.P.Morgan	<ul> <li>Formerly award winning Equity Research Analyst at Merrill Lynch, J.P. Morgan and Hambrecht &amp; Quist</li> <li>20+ years of experience covering FinTech as both an Analyst and Investment Banker</li> </ul>	23
<b>Osman Khan</b> Managing Director	Â pwc	<ul> <li>Formerly Managing Director and Head of FIG M&amp;A at Alvarez &amp; Marsal</li> <li>15+ years FIG deal, consulting and assurance experience at PwC</li> <li>40 Under 40 M&amp;A Advisor Award Winner in 2013</li> <li>LSE (BSc w/Honors), MBS (MBA w/Distinction), ICAEW (FCA)</li> </ul>	22
<b>Steve Stout</b> Managing Director	J.P.Morgan First Data	<ul> <li>Formerly Global Head of Strategy at First Data</li> <li>Formerly Led J.P. Morgan Payments Investment Banking Practice</li> <li>Former Equity Research Analyst on #1 ranked team at UBS</li> <li>Former Economist at the Federal Reserve Bank</li> </ul>	21
<b>Mike Nelson</b> Managing Director	SUNTRUST	<ul> <li>Formerly head of FinTech M&amp;A at SunTrust Robinson Humphrey</li> <li>Kellogg M.B.A.</li> </ul>	19
<b>Tim Wolfe</b> Managing Director	Goldman Sachs	<ul> <li>Formerly with Goldman Sachs from 2000-2002</li> <li>40 Under 40 M&amp;A Advisor Award Winner 2013</li> <li>Harvard M.B.A.</li> </ul>	17
<b>Kate Crespo</b> Managing Director	RAYMOND JAMES®	<ul> <li>Formerly with Raymond James' Technology &amp; Services investment banking</li> <li>12+ years of FinTech transaction execution experience</li> <li>Dartmouth M.B.A.</li> </ul>	17
<b>Timm Schipporeit</b> Managing Director	Morgan Stanley Index Ventures	<ul> <li>Formerly with Morgan Stanley as Senior Executive Director of European Technology Investment Banking Team in London</li> <li>Formerly a Venture and Growth Investor focused on FinTech at Index Ventures</li> </ul>	16
Andrew McLaughlin Managing Director	Deloitte.	<ul> <li>20+ years experience executing / implementing financial and operational strategy</li> <li>Formerly with Deloitte Consulting</li> </ul>	13