# Kiwis' attitudes to investing

Produced by Sharesies and NZX Smartshares July 2018.

Research by Colmar Brunton.

Sharesies and Smartshares joined together to understand New Zealanders' attitudes towards investing.



#### Sharesies

Sharesies is an online platform the makes it more accessible to invest. We believe everyone deserves the opportunity to grow their wealth-no matter how much money they have.

Our goal is for all New Zealanders to know that investing is accessible to them, and to create a generation of motivated and confident investors.

We're excited to learn more and share insights about how Kiwis currently feel about investing.



#### NZX Smartshares

NZX Smartshares is New Zealand's main provider of Exchange Traded Funds (ETFs), where with one purchase you get an investment in a range of shares.

Smartshares is always wanting to better understand New Zealanders' attitudes to investing so we can offer ETFs that appeal to a wider audience.

So, we have teamed up with Sharesies to better understand the broader public's attitude to shares and investing in general. We'll use the findings from this research to inform our product offering and communications with investors.

Here's what we found...

# Attitudes towards money

While the majority of New Zealanders feel confident managing their money (69%), in control of their spending (71%), and plan for the future (73%), not everyone feels they have enough money to live the life they want (35%).

Money can be a source of guilt and stress for a lot of people (41%). Younger age groups (18-24 year olds) feel they could do with the most help managing their money.

#### Hands up if you agree...

The good		The not so good	
I'm in control of my spending	71%	I feel guilty spending money on myself	41%
I get what I want from my money	56%	Thinking about money is stressful	41%
I'm confident managing my money	69%	l often run out of money	24%
I have enough money to live the life I want	41%		
Dealing with money is interesting	55%		
I plan for the future	73%		
I'm good with my money	62%		
I can understand financial jargon	45%		
I am comfortable talking about money with my friends and family	53%		

#### Day-to-day what's your biggest priority?

On the whole, most people are focused on keeping healthy, spending time with family and staying out of debt.

This differed slightly by gender-keeping healthy and spending time with friends and family are more likely to be priorities amongst women, while men are significantly more likely to say making money motivates them.

Keeping healthy	58%
Spending time with friends and family	44%
Ensuring my family is taken care of	36%
Keeping out of debt	30%
Managing your money well	27%
Having a job you enjoy	23%
Travelling/seeing the world	22%
Saving for retirement	17%
Making money	13%
Buying a home	11%
Being successful in your job	10%
Getting a good education	5%

# **Financial situation**

Most common responses included:

#### If you were given \$50 right now, what would you do with it?



crafting - service trainers alcohol day **tood** phone hair kiwisaver movie gift cocktails keyboard book mobile plants ts treat blinds dentist christmas baby bonus down donate birthday dinner gear credit ps4 grandchildren novel children puffer share nappies present holiday sehold shoes te debt kfc things wool lotto takeaways night mortgage sports son coffee xbox massage out music concert wine rent fortnite milk travel jar meal daughter money piggybank car special <sub>club</sub> fu hide family electric clothes box emergency taxi expenses public deposit date snacks C video DIII buy lego fuel eat something shopping trade pocket renovation filter cheese vet morning  $_{tools}$  card hold grand flowers slippers invest fees bonds give sweater kids jacket purse keep occasion pet end beer nice specialty drink rainbows champagne record

#### Which best describes your current financial situation?

l never have enough money to cover my expenses	l manage to cover expenses but there's nothing left over for luxuries or savings	I cover my expenses with no problem and can easily spend or save	l cover my expenses and there is a little left over to spend or save
4%	19%	28%	48%

#### Are you happy with your current financial situation?

Very unhappy	I	Unhappy	Ι	On the fence	I	Нарру	Very happy	
4%		18%		30%		39%	8%	

# Attitudes towards saving and investing

#### How are Kiwis currently saving and investing?

- The most common form of savings is through a savings account (72%) at a bank, and the majority plan to keep it there (56%).
- The most common form of investments are Kiwisaver (65%), and owning your own home (59%).
- 1 in 5 Kiwis own shares-3% say they have a Sharesies account!
- 4% of New Zealanders don't have any form of investments, and they aren't planning on getting any investments in the next 5 years.

#### What's stopping Kiwis from investing in shares?

With 20% saying they own shares, this means 80% of New Zealanders do not currently have shares at all! Either from not having the cash to spare (36%), not knowing how (34%), or a belief that investing in shares is risky (31%).

#### Who is more likely to have shares?

Knowledge is power, with those who feel knowledgeable about the share market more likely to own shares, as well as males, those over 60 and Aucklanders.

Shares uptake increases when Kiwis enter their late 20's, declines during their 30's, and starts to continue on an upwards rise as Kiwis enter their 40's.

#### Which savings or investments do you currently have?

Savings account	72%
KiwiSaver	65%
Own a home	59%
A term deposit	30%
Shares	18%
Other superannuation scheme	17%
Rental property	14%
Bonds	10%
A unit trust or managed fund	6%
Investment portfolio managed by an advisor	6%
Another type of investment	4%
A Sharesies Portfolio	3%
Government bonds	3%
Peer to peer lending	3%
Gold or other commodities	3%
Commercial property	2%
A property company or syndicate	2%
Capital notes or hybrid bonds	2%
Cryptocurrency	2%
Derivatives	1%
Equity crowdfunding	1%
I don't have any of these	4%

#### Are you currently saving, and what for?

Travel or a holiday	46%
For retirement	41%
To renovate or repair my own home	25%
To pay off debt	25%
To buy or repair a car	17%
A deposit for a house	14%
For my or my children's education	12%
To give or send money to family	7%
To start a family	6%
A wedding	5%
To start or buy a business	4%
To start an investment portfolio	4%
To move overseas	3%
Other	6%
Not currently saving	11%

#### What would you consider doing with your savings?

Keep them in a bank account	56%
Place them in a term deposit	54%
Purchase property	44%
Buy shares	33%
Buy bonds	19%
Buy gold or other commodities	9%
Peer to peer lending	6%
Invest in a private entity, not on the stock exchange	6%
Buy cryptocurrency	5%
Equity crowdfunding	3%
Other	2%
Not sure	7%

#### What best describes your attitude towards risk when you're thinking about what to do with your investments?

I am a conservative investor, I want all my money in low risk/low return investments	25%
I am a cautious investor, I want most of my money in low risk investments, but I am happy to put a little in moderate or high risk investments	48%
I am a considered investor, most of my money is in moderate to high risk investments	13%
I am a risk taker with my money, I like high risk/high return investments	3%
Don't know	11%

#### How would you go about reaching your financial goals?

I would choose a safe investment which grows slowly but steadily even it it means slower growth												ven if t	here v	st possib was a hig k involve	gh				
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4%		6%		11%		14%	13%		20%		16%		9%		1%		1%	

#### Overall

Cautious	Ι	Medium risk	I	Risk taker	
20%	l I	63%		11%	

#### What would you do for \$1000 to invest?

Sell stuff on Trademe	40%
Spend less on takeaways	39%
Spend less on clothes	33%
Dine out less	31%
Travel locally instead of internationally	20%
Pause Netflix subscription for a month	16%
Ask for a payrise	11%
None of these	22%

#### When it comes to investing in shares...

Idea	% Agree
Investing in shares is risky	62%
Investing in shares is more risky than investing in property	50%
Investing in shares is a good way to grow my money	39%
I understand how investing works	35%
Investing in shares is only for people with a lot of money	35%
Investing in shares is a good way to save for retirement	31%
NZ would be a wealthier country if people invested in shares	22%
Investing in shares is a good thing to do no matter how much money you have	22%
Investing in shares will make more money than investing in property	15%

#### How knowledgeable do you feel about the share market?

66% feel like they're not knowledgeable about the share market.

Not at all	Not that	Don't know	A little bit	Very
knowledgeable	knowledgeable		knowledgeable	knowledgeable
39%	27%	3%	27%	5%

#### How much money do you think you need to invest in shares each month for it to be worthwhile?

\$1-19	3%
\$20-\$100	19%
\$101-\$500	26%
\$501-\$1,000	11%
\$1,001-\$5,000	9%
\$5,001 or more	6%
Don't think you need to make monthly payments	25%

#### If you had \$50 to invest right now, what would you invest in?

Most popular sectors to invest in are technology, renewable energy and healthcare.

Technology	23%
Renewable energy	22%
Healthcare	18%
Food	8%
Agriculture	4%
Developing markets	4%
Don't know	18%

#### If you had the chance to invest \$5 a day to create an investment portfolio, would you?

I can invest \$5 a day without changing my habits	59%
I want to invest \$5 a day but I'd need to change my habits	23%
I'd be unable to invest \$5 a day	8%
I'm not interested in investing	9%

### If you're already an investor....

#### What do you do when there is a dip in the share market?

Nothing-it doesn't bother me	22%
I keep an eye on it and ride it out	55%
I buy more shares	16%
I sell shares	1%
Other	1%

# What source of information do you trust to provide investment advice?

Professional investment/Financial advisors	20%
I search online	15%
Sorted.co.nz	4%
My accountant/resources my accountant provides	5%
My bank/resources my bank provides	4%
Friends and family	7%
I follow expert commentators in the media	8%
Seminars/Webinars or conferences	2%
Other	1%
I don't trust one source any more than another	35%

#### If you're not an investor...

#### What's stopping you from investing in shares?

I don't have enough money to invest	36%
I don't know how to invest	34%
I think investing in shares is risky	31%
I'd prefer to have cash savings	18%
I'm saving for a house	8%

#### What kind of investor do you think you'd be?

A "DIY" investor who likes to select their own investments	32%
A "discusser" who likes to discuss investing with friends or family members	28%
A "do it for me" investor who likes to have a financial advisor select investments	29%
A "non-investor" who does not get involved at all in investment decisions	6%
A "delegator" who likes their partner to make these kind of decisions	5%

How likely are you to have any investments in the next 5 years?

Not at all likely	Not that likely	Don't know	Quite likely	Very likely
30%	18%	23%	23%	5%

# KiwiSaver

- 65% of people have KiwiSaver
- 84% are currently contributing to it
- 69% don't think it will be enough to fund their retirement.
- 64% of people haven't changed KiwiSaver provider-most switch when they change their main bank.
- 35% of working age New Zealanders have not signed up to KiwiSaver and 70% don't intend to.

#### How much money do you think you'll need for retirement for the lifestyle you'd like to have?

Less than \$100,000	4%
Between \$100,001 and \$500,000	21%
Between \$500,001 and \$1,000,000	27%
Between \$1,000,001 and \$1,500,000	17%
Between \$1,500,001 and \$2,000,000	7%
More than \$2,000,001	10%

# Home ownership

Property is still thought of as the best form of investment above owning shares, and 50% believe it's not as risky as the share market.

18-24 year olds in particular have not been put off the goal of one day owning their own house. 92% would like to eventually own their own home, with only 4% believing it will be unachievable. However, it's still a distant dream for some, with 22% of young New Zealanders believing it will be at least another 10 years away.

Older New Zealanders are a little more pessimistic about the prospect, with higher proportions believing it is more unachievable the older they get.

People who either don't want or don't think homeownership will ever be achievable are happy to let their savings sit at the bank (42%), with only 10% saying they would invest in shares. There is also 1 in 10 who just don't think they will ever have any spare cash (11%).

#### The option for people who don't want to buy a house?

- 42% say they'll they'll keep their money in a savings account
- 28% don't think they'll have spare money
- 11% will top up their KiwiSaver.

# **Research methodology**

Colmar Brunton conducted a 15-minute online survey using their Fly Buys panel. Fieldwork was conducted between 11th June–18th June 2018. A total of n=1000 New Zealanders aged 18+ took part in the research. Results are weighted by age, gender, and region to ensure the results are representative of the New Zealand population. The margin of error for overall results n=1000 is +/- 3.1%.