

# Squeaky makes switching easy and risk-free!

Our step by step timeline makes it simple to switch your business electricity to Squeaky.



## LET'S GET STARTED

### 1. Find out when you can switch

You can only switch away from your current supplier when you're out of contract, and you have to give notice at the right time (unless you're a micro business)

DONE?



## IN A FEW MINUTES

### 2. Get your Squeaky quote

Have a copy of your renewal letter or recent bill at the ready. A quote only takes a few minutes, and we'll never share your details.

DONE?



## IN 24 HOURS

### 3. Have a good read of your quote

We'll tell you which generator you'd be supplied by. Our quotes are generated 'live' and so are only valid for a day (but you can refresh as many times as you want).

DONE?



## WHENEVER YOU WANT

### 4. Call us with any queries

Our friendly customer service team are available on 0345 504 6309 to help with any questions on your quote, reassurance about Squeaky, or advice on business electricity in general.

DONE?



## YAY!

### 5. Accept your Squeaky offer

You can decide on a 1 or 2 year fixed contract. You can complete the whole switching process online or over the phone - whatever you prefer!

DONE?



## IN 2 - 3 DAYS

### 6. Sign your contract and set-up payment

We'll send you an email with a link to sign your contract online, and another to set up the direct debit for your monthly payments.

DONE?



## AS SOON AS YOU CAN

### 7. Give notice on your old contract

But first make sure you don't owe your old supplier any money, or they will refuse the switch.

DONE?



## WHEN WE START THE SWITCH

### 8. Email us a meter reading

We'll share this with your old supplier. This makes sure that you don't pay twice for any electricity during the switch. It's easier than you think...

DONE?



## 2 - 6 WEEKS

### 9. Relax while we switch you over

Remember there's zero risk of getting cut off. We'll keep you up to date with what's happening. And we'll try to make it happen as quickly as we can.

DONE?



## BOOM!

### 10. Switch Complete!

DONE?

Check out the online version of this guide at [www.squeaky.energy/guide](http://www.squeaky.energy/guide)