

Your way to the My Cruises on-board portal

You can access the selection of internet tariffs via the free *Mein Schiff*® network:

i

Important tip in advance
To avoid unwanted downloads, we recommend deactivating the background services on your smartphone or tablet. This is how it works:

Android

Play Store

Settings

Do not allow automatic updates

Android

Settings

Device information

Software updates

Switch off automatic updates

Apple

Settings

General

Background updates

Switch off

iCloud

Settings

iCloud

Deactivate apps that use iCloud

1

Activate the **Wi-Fi function** on your smartphone, tablet or laptop and select the **Mein Schiff**® network.

2

Open the **internet window** and enter the URL **meinereisen.meinschiff.com**, if this has not been done automatically.

3

If the **My Cruises on-board portal** does not open, click on **"Advanced settings"** in your browser settings and allow JavaScript, cookies and pop-ups.

4

Log in to your **account**. Use either your e-mail address and password or your first and last name and booking number to do this.

5

Select the **current journey**.

6

Click on the tile **"Internet on board"**.

Book your desired internet tariff

After you have followed steps 1 to 6, you can activate your internet tariff as follows:

Regular booking of an internet tariff

7

Select the desired **tariff** and click on **"Book paid tariff"**.

8

Click on **"Start tariff now"**. You are now connected to the internet.

9

The tariff you have currently booked is always visible to you under the **"Internet on board"** tile on the homepage at **meinereisen.meinschiff.com** and can be paused and restarted there at any time. You can recognise the **current status of your tariff** by the **green dot** (tariff is active) or the **red dot** (tariff is inactive or paused).

Use as a guest of a (junior) suite with included data volume or pre-booked tariff.

7

Click on **"Start tariff"** to use the tariff displayed.

8

You are now connected to the internet.