Our Tariff-ABC.

Important information form A to Z

EARLY CHECK-IN
Enjoy your exclusive advantage with the VIP tariff options 1 and 2: Use the amenities in all public areas on board even before your scheduled arrival time. Please note the separate information about cabin availability. You will find the earliest possible check-in time in your travel documents. Unfortunately, this service is not available in US ports. If you book a TUI Cruises flight to your place of departure, the check-in is always coordinated with your individual flight times.

EARLY BOOKING BENEFITS
There are limited allocations of early booking discounts for bookings of all cruises in the PRO tariff. The early booking discount is available until the respective expiry date at the latest. If you change your booking to a different accommodation category, the early booking contingent of the new category applies.

VIP TARIFF OPTION
For bookings in the PRO tariff, you can also choose a VIP tariff option. VIP tariff options 1 and 2 are limited, subject to availability and have to be booked for all adults in a cabin.

SUITES AND JUNIOR SUITES GUESTS
In addition to exclusive access to the X-Lounge and the Excellence service, our Suites and Junior Suites guests can make the most of special additional services, such as: a separate check-in area, early check-in included and free internet access.

INTERNET
A data volume of 350 MB in the PRO tariff and 100 MB in the PLUS tariff is included on board per person and cruise (for all persons in the cabin aged 2 and over). Unused data expires and is non-refundable and non-transferable. Additional internet tariffs can be reserved in advance in the My Cruise portal or on board. Upgrades and offsetting of the data volume included to another tariff are not possible. The inclusive volume will be made available on board first.

INTERNET UPGRADE
In place of the data volume already included, you get 7 GB in VIP tariff option 1 and 3 GB in VIP tariff option 2. This means that you can stay in contact with your loved ones even more easily and for longer. Unused data expires and is non-refundable and non-transferable. Additional internet tariffs can be reserved in advance in the My Cruise portal or on board. Upgrades and offsetting of the included data volume to another internet tariff are not possible. The volume included will be made available on board first; once this has been used up, you can use a different internet tariff.

CABINS IN THE PRO TARIFF
In the PRO tariff, you can select your very own cabin of choice on your favorite deck or you can leave the choice of your specific cabin number within the category you have booked to us. If no specific cabin number is selected, accommodation can also be arranged at short notice (at the earliest 6 weeks before departure) in a higher category up to a Premium Veranda Cabin, subject to availability. You will be given your cabin number with your travel documents approx. 4 weeks before departure. If you have not selected a cabin number and are booking a combined journey made up of several individual cruises, for example a 14-day cruise in the Mediterranean or around the Canary Islands, or if you combine several cruises yourself, it may be necessary to change cabins during your journey. For SPA Balcony Cabins, Premium Veranda Cabins, Family Cabins and Suites, you select your cabin number when you make your booking. We also have cabins in the front section of our ships in which the balconies are expressly designated as non-smoking. The non-smoking balconies are indicated by colored shading on the deck plan and there is a free choice of them in the PRO tariff. Smoking is still permitted on any of the balconies not marked in this way.

IRONING SERVICE
Did your favorite blouse or pair of trousers come out of your suitcase all creased? In VIP tariff option 1, we will take care of the ironing for you on board (max. 3 items per adult and cruise). You will be given all the information about how this works and when you have to hand in your items on board.

LAUNDRY SERVICE
Extend that holiday feeling when you get home and let us take care of your laundry: true to the motto “from cruise to wardrobe”, one laundry bag is included per adult and cruise in VIP tariff option 1. So your washing machine can continue to enjoy a break, even when you are back home. You will be given all the information about how this works and when you have to hand in your items on board.

COMFORT PILLOW
As part of VIP tariff option 1, you can enjoy the benefits of a comfort pillow perfectly designed for the needs of back and side sleepers, in addition to the standard pillow. Its special shape brings the promise of a relaxing sleep in various positions.

EXCLUSIVE BREAKFAST
Would you like to enjoy breakfast at one of the loveliest places on the ship? Then the breakfast included in VIP tariff option 1 is just right for you. You can start your day in total relaxation here every day.

CABINS IN THE PLUS AND PUR TARIFF
In the PLUS and PUR tariff, you can select from the Inside, Outside and Balcony Cabin category and leave the choice of cabin location and number to us.
When booking a Balcony Cabin, accommodation can also be provided in the following categories, subject to availability: Premium Veranda Cabin, Combi Balcony or SPA Balcony Cabin (without SPA package), cabins with a non-smoking balcony. Exception of Balcony Cabin in the PLUS tariff: Accommodation is provided mainly in the price categories Balcony Cabin A to C or in one of the cabin categories specified above. If you book a combined voyage made up of several individual cruises, for example a 14-day journey in the Mediterranean or around the Canary Islands, or choose to combine several cruises yourself, you may need to change cabins during your trip. Good to know: Your cabin can also have disabled access, or you can choose a family cabin, a cabin with restricted view, with a porthole instead of a window, with or without connecting doors and with or without separate beds.

SHORE EXCURSIONS
You get a 20% discount in the PRO fare type and a 10% discount in the PLUS fare type for shore excursions arranged and organized by TUI Cruises (for all persons in the cabin aged 4 and over) during the entire cruise. These can be booked in the Meine Reisen portal, the *Mein Schiff*® app and/or booked on board. Individual services such as Shuttle and Hop On Hop Off tickets, entrance tickets, travel tickets, private excursions, special and private arrangements for individuals or groups and bookings made directly with other tour operators are excluded.

SEPARATE CHECK-IN AT THE PORT TERMINAL
Make the most of the benefits of the priority check-in with the VIP tariff options 1 and 2.

LATE CHECK-OUT – STAY LONGER ON BOARD ON YOUR DISEMBARKATION DAY
As a guest in VIP tariff options 1 or 2, you can stay longer on board on the day you disembark. Please leave your cabin by 09:00 hours*, then you can spend extra time in the public areas on board, including after the official end of the cruise at 11:00 hours*. You will be told the latest time by which you have to leave the ship on board. Unfortunately, this service is not available in US ports. If you book a TUI Cruises flight departure, the airport transfer is always coordinated with your individual flight times.

EARLY RESERVATION OF SHORE EXCURSIONS
With VIP fare type options 1 and 2, you have the opportunity to book your preferred excursions in advance in the Meine Reisen portal. Of course, you can also benefit from the 20% discount in the PRO fare type with early reservation, too. In the Meine Reisen portal we will let you know the date for the start of early

booking individually for your cruise. Further Information is available at **www.meinschiff.com/en**

* Time changes are possible due to operational reasons.

Further information can be found at www.meinschiff.com/en/faq

All details valid as of November 2026.