TRAVEL INSURANCE

CAREFREE HOLIDAYS.

Hand in Hand ist HanseMerkur

The following insurance policies are arranged by TUI Cruises for HanseMerkur Reiseversicherung AG.

	Mein Schiff® Premium Protection	Mein Schiff® Cancellation Insurance	Mein Schiff® International Health and Emergency Cover
Travel cancellation insurance*	●	●	
Travel curtailment insurance*	●	●	
Travel health insurance	●		●
Travel accident insurance	●		●
Emergency insurance including "guardian angel" on cruises	●		●
Travel luggage insurance	●		●

TRAVEL CANCELLATION INSURANCE*

If you cancel a travel booking for an insured reason or start a trip late, we will reimburse you for the contractually owed cancellation costs or the additional outward travel costs incurred if you start your trip late for an insured reason. Insured reasons are, for example:

- Unexpectedly serious illness and accidental injury
- Death
- Pregnancy
- Job loss / job change / short-time work
- Taking up an employment relationship

TRAVEL CURTAILMENT INSURANCE*

An unexpected serious illness or accident leads to premature curtailment of the trip. HanseMerkur will reimburse your unused travel services. HanseMerkur will also reimburse the full travel price if the cruise is curtailed in the first half of the cruise (maximum within the first eight days) and also covers the additional return journey costs. Insured reasons are, for example:

- Serious accidental injury
- Unexpected serious illness
- Transport delay

The costs for the return journey to the ship will be reimbursed if the journey is interrupted due to illness or accident.

TRAVEL HEALTH INSURANCE

Reimbursement of costs for:

- Outpatient treatment by a doctor abroad and on board, dentist, alternative practitioner
- Inpatient treatment in hospital (private patient status) including operations, patient transport
- Medically prescribed medicines and dressings as well as accident-related aids
- Medically expedient and reasonable return transport
- Childcare for children up to the age of 18
- Telephone costs for contacting the emergency services
- Search, rescue and recovery costs in the event of an accident up to 15,000 €
- **No deductible**

TRAVEL ACCIDENT INSURANCE

Helps in the event of accidents while travelling, e.g. typical diving-related health problems. Sums insured:

- 20,000 € in the event of death
- Up to 40,000 € in the event of disability
- Up to 5,000 € for transportation costs to the nearest hospital after an accident
- **No deductible**

EMERGENCY INSURANCE INCL. "GUARDIAN ANGEL" ON CRUISES

Help in the case of emergencies that may happen to the insured person during the cruise, e.g. help with

patient transport up to 2,500 €

- Loss of means of payment and documents

Your "Guardian Angel" will cover the costs of the outward and return journey in the event of damage of at least 2,500 € to property at home as well as the deductible charged by your comprehensive motor vehicle insurance up to 500 € in the event of damage to a car left behind at home.

- Worldwide travel emergency call

24-hour service (telephone charges depend on the respective provider): +49 40 55 55-7877

TRAVEL LUGGAGE INSURANCE

Reimburses the costs of necessary replacement purchases up to a max. 500 €, if the travel luggage is not delivered on time within one day by a shipping company. Reimbursement of the current value of personal items carried and/or purchased while travelling if they are lost, damaged or destroyed.

* DEDUCTIBLE

- When booking a **premium without deductible** there is no deductible in case of an insured event.
- In case of an insured event with a **premium with deductible,** the deductible is always 20 %**.**

Mein Schiff® Premium Protection | Europe[1] up to 45 days

Perfect protection before, during, and after your cruise

Travel price until	Per person Code PEPS with deductible*	HI component[4]	Per person Code PEPO without deductible	HI component[4]	Per couple** or family*** Code PEFS with deductible*	HI component[4]	Per couple** or family*** Code PEFO without deductible	HI component[4]
750 €	49.00 €	25.00 €	59.00 €	25.00 €	115.00 €	51.00 €	129.00 €	51.00 €
1.500 €	89.00 €	25.00 €	111.00 €	25.00 €	115.00 €	51.00 €	129.00 €	51.00 €
2.500 €	129.00 €	38.00 €	158.00 €	38.00 €	169.00 €	51.00 €	199.00 €	51.00 €
4.000 €	195.00 €	38.00 €	255.00 €	38.00 €	215.00 €	76.00 €	299.00 €	76.00 €
5.000 €	259.00 €	38.00 €	339.00 €	38.00 €	259.00 €	76.00 €	349.00 €	76.00 €
7.500 €	375.00 €	53.00 €	449.00 €	53.00 €	389.00 €	76.00 €	519.00 €	76.00 €
10.000 €	485.00 €	53.00 €	619.00 €	53.00 €	469.00 €	76.00 €	599.00 €	76.00 €
15.000 €	669.00 €	53.00 €	834.00 €	53.00 €	875.00 €	106.00 €	1,109.00 €	106.00 €
20.000 €	925.00 €	53.00 €	1,135.00 €	53.00 €	875.00 €	106.00 €	1,109.00 €	106.00 €
25.000 €	1,189.00 €	74.00 €	1,429.00 €	74.00 €	1,235.00 €	127.00 €	1,485.00 €	127.00 €
30.000 €	1,415.00 €	74.00 €	1,699.00 €	74.00 €	1,529.00 €	127.00 €	1,835.00 €	127.00 €
35.000 €	1,659.00 €	74.00 €	2,022.00 €	74.00 €	1,779.00 €	127.00 €	2,135.00 €	127.00 €
40.000 €	1,899.00 €	74.00 €	2,319.00 €	74.00 €	1,999.00 €	127.00 €	2,479.00 €	127.00 €

Mein Schiff® Premium Protection | World[2] up to 45 days

Perfect protection before, during, and after your cruise

Travel price until	Per person Code PWPS with deductible*	HI component[4]	Per person Code PWPO without deductible	HI component[4]	Per couple** or family*** Code PWFS with deductible*	HI component[4]	Per couple** or family*** Code PWFO without deductible	HI component[4]
750 €	55.00 €	36.00 €	66.00 €	36.00 €	125.00 €	72.00 €	143.00 €	72.00 €
1.500 €	95.00 €	36.00 €	119.00 €	36.00 €	125.00 €	72.00 €	143.00 €	72.00 €
2.500 €	149.00 €	74.00 €	189.00 €	74.00 €	179.00 €	72.00 €	209.00 €	72.00 €
4.000 €	209.00 €	74.00 €	285.00 €	74.00 €	255.00 €	149.00 €	349.00 €	149.00 €
5.000 €	285.00 €	74.00 €	359.00 €	74.00 €	299.00 €	149.00 €	379.00 €	149.00 €
7.500 €	399.00 €	96.00 €	479.00 €	96.00 €	425.00 €	149.00 €	529.00 €	149.00 €
10.000 €	509.00 €	96.00 €	645.00 €	96.00 €	519.00 €	191.00 €	665.00 €	191.00 €
15.000 €	689.00 €	96.00 €	859.00 €	96.00 €	925.00 €	191.00 €	1,159.00 €	191.00 €
20.000 €	949.00 €	96.00 €	1,155.00 €	96.00 €	925.00 €	191.00 €	1,159.00 €	191.00 €
25.000 €	1,235.00 €	117.00 €	1,479.00 €	117.00 €	1,295.00 €	234.00 €	1,555.00 €	234.00 €
30.000 €	1,465.00 €	117.00 €	1,759.00 €	117.00 €	1,599.00 €	234.00 €	1,919.00 €	234.00 €
35.000 €	1,729.00 €	117.00 €	2,075.00 €	117.00 €	1,849.00 €	234.00 €	2,219.00 €	234.00 €
40.000 €	1,969.00 €	117.00 €	2,399.00 €	117.00 €	2,059.00 €	234.00 €	2,551.00 €	234.00 €

Note on premium cover (Europe and World): travel cancellation insurance, travel curtailment insurance, travel health insurance (without deductible), travel accident insurance (without deductible), emergency insurance (without deductible) including "guardian angel" on cruises, travel luggage insurance for individuals up to 2,000 €, families up to 4,000 € (without deductible).

Special tariffs for couples and families*****

Mein Schiff® Travel cancellation insurance incl. travel curtailment insurance | Europe[1] and world[2]

Protection before the cruise

Travel price until	Per person Code RAPS with deductible*	Per person Code RAPO without deductible	Per couple** or family*** Code RAFS with deductible*	Per couple** or family*** Code RAFO without deductible
500 €	32.00 €	36.00 €	37.00 €	40.00 €
750 €	39.00 €	49.00 €	45.00 €	49.00 €
1,000 €	51.00 €	65.00 €	64.00 €	69.00 €
1,250 €	65.00 €	80.00 €	75.00 €	85.00 €
1,500 €	75.00 €	89.00 €	75.00 €	85.00 €
2,000 €	88.00 €	105.00 €	99.00 €	115.00 €
2,500 €	109.00 €	145.00 €	128.00 €	155.00 €
3,000 €	139.00 €	175.00 €	139.00 €	175.00 €
4,000 €	169.00 €	229.00 €	199.00 €	269.00 €
5,000 €	219.00 €	309.00 €	199.00 €	269.00 €
6,000 €	259.00 €	339.00 €	269.00 €	339.00 €
8,000 €	349.00 €	469.00 €	335.00 €	455.00 €
10,000 €	349.00 €	469.00 €	399.00 €	545.00 €
12,000 €	535.00 €	696.00 €	515.00 €	655.00 €
15,000 €	535.00 €	696.00 €	695.00 €	925.00 €
20,000 €	785.00 €	989.00 €	695.00 €	925.00 €
25,000 €	999.00 €	1,199.00 €	1,049.00 €	1,259.00 €
30,000 €	1,225.00 €	1,469.00 €	1,345.00 €	1,615.00 €
35,000 €	1,450.00 €	1,739.00 €	1,589.00 €	1,909.00 €
40,000 €	1,669.00 €	1,999.00 €	1,809.00 €	2,209.00 €

Mein Schiff® International Health and Emergency Cover Europe[1] up to 45 days

Per person Code AKEP without deductible	HI component[4]	Pro Paar** oder Familie*** Code AKEF without deductible	HI component[4]
37.00 €	25.00 €	69.00 €	50.00 €

Mein Schiff® International Health and Emergency Cover World[2] up to 45 days

Protection during the cruise

Per person Code AKWP without deductible	HI component[4]	Pro Paar** oder Familie*** Code AKWF without deductible	HI component[4]
52.00 €	35.00 €	95.00 €	70.00 €

Extension protection for the premium protection insurance

Extension cover | Worldwide + Europe. up to 100 days cruise duration				
	for individuals	**HI**	**for couples* and for families****	**HI**
	Premium per person / day	**component [4]**	Premium per couple / family / day	**component [4]**
With deductible	5.50 €	3.00 €	10.50 €	6.00 €
Without deductible	5.90 €	3.00 €	11.50 €	6.00 €

Extension cover for international health and emergency cover insurance

Worldwide + Europe, up to 100 days cruise duration				
	for individuals	**HI**	**for couples* and for families****	**HI**
	Premium per person / day	**component [4]**	Premium per couple / family / day	**component [4]**
With deductible	–		–	
Without deductible	3.50 €	3.00 €	6.90 €	6.00 €

Note on *Mein Schiff*® International Health and Emergency Cover (Europe and worldwide): travel health insurance (without deductible), travel accident insurance (without deductible), emergency insurance including "guardian angel" when on cruises (without deductible), travel luggage insurance for individuals up to 2,000 €, families up to 4,000 € (without deductible).

Insurance cover that has already been booked cannot be cancelled or reimbursed and there will be no reduction in the insurance premium if the price of the trip is reduced.
Deadline to take out insurance cover: policy can be taken out immediately upon booking, but no later than 30 days before departure. If there are less than 30 days between booking and departure, the policy must be taken out within three working days of booking the trip. Deadlines do not apply to Mein Schiff international health and emergency cover, which can be booked at any time up to one day before departure. This information is only an example of the insurance cover. You can obtain the complete terms and conditions from your travel agent. You can also access the terms and conditions online at www.hmrv.de/en/insurance-conditions. The insurance cover is governed by the tariff descriptions shown and the insurance conditions of HanseMerkur Reiseversicherung AG, which are available to view at **meinschiff.com/en/customer-service/travel-insurance**

General information about our brokerage activities

We offer you a consultation. In return, we receive commissions and other benefits that are included in the insurance premium. Our IHK registration number can be found on the website **meinschiff.com/en/customer-service/travel-insurance**
The complaints office for disputes with insurance companies or intermediaries: Versicherungsombudsmann e. V., P.O. Box 080632, 10006 Berlin, www.versicherungsombudsmann.de

[1] The Europe tariff is valid for the following regions: Mediterranean, Western Europe, Canary Islands, Great Britain, Norway, Iceland & Svalbard, Baltic Sea & Baltic Countries and short trips.|
[2] Tariff World is valid for the following regions: Asia, Caribbean & Central America, North America, Cape Verde, Orient, South Africa & Namibia and transatlantic journeys.
[3] Please ask your travel agent for prices over and above the specified travel prices.| For insurance bookings with deductible, the deductible is 20% per insured person.
[4] HI component: The premium specified in the columns "HI component" for travel health insurance (HI) are already included in the overall premium.
HI is tax-free in accordance with Section 4 no. 5 VersStG.
** Definition of a couple: two adults.
*** A family is defined as a maximum of two adults and accompanying children (min. 1 child, max. 7 children) up to the age of 21 - up to nine people in total. No family relationship or joint residence is required.

Easily report damage online
hmrv.de/en/claim-service

NOTE

The prices quoted are only valid for persons resident in Germany.