

Contact Reference Guide

Products		Customer Service		Technical Support	
Field Service Branches		service.us@dormakaba.com	SERVICE BRANCH CONTACTS		
Installation for AHS & ACS Solutions			785-207-0303	install.us@dormakaba.com	
Best, Precision	855-365-2407 US	bas-cshelp.us@dormakaba.com			
	888-539-7226 CAN	canadaorders.ca@dormakaba.com			
Design Hardware	877-258-1262	dh-cshelp.us@dormakaba.com	800-392-5209	dhw.support.US@dormakaba.com	
dormakaba	800-523-8483 US	dormadhw.cshelp.us@dormakaba.com			
	888-539-7226 CAN	orders.ca@dormakaba.com			
PowerPlex	800-849-8324	kwscustomerservice.amer@dormakaba.com	800-849-8324	kwstechnicalsupport.amer@dormakaba.com	
Simplex	800-849-8324	kwscustomerservice.amer@dormakaba.com	800-849-8324	kwstechnicalsupport.amer@dormakaba.com	
EPlex	800-849-8324	kwscustomerservice.amer@dormakaba.com	800-849-8324	kwstechnicalsupport.amer@dormakaba.com	
Saffire	800-849-8324	kwscustomerservice.amer@dormakaba.com	800-999-6213	lodgingsupport@dormakaba.com	
Lyazon	800-849-8324	kwscustomerservice.amer@dormakaba.com	800-999-6213	lodgingsupport@dormakaba.com	
Omnilock	855-365-2407	bas-cshelp.us@dormakaba.com	800-392-5209	dhw.support.US@dormakaba.com	
Solitaire (Disc)	800-849-8324	kwscustomerservice.amer@dormakaba.com	800-999-6213	lodgingsupport@dormakaba.com	
BEST WI-Q	855-365-2407	bas-cshelp.us@dormakaba.com	800-392-5209	dhw.support.US@dormakaba.com	
Keystone Web	855-365-2407	keystone.support.us@dormakaba.com	800-392-5209	dhw.support.US@dormakaba.com	
RCI	800-265-6630	sales_RCI@dormakaba.com	800-265-6630	eadsupport.ca@dormakaba.com	
Keyscan & Aurora	888-539-7226	eadorders.ca@dormakaba.com	888-539-7226	eadsupport.ca@dormakaba.com	
Oracode	888-217-5654	oracode.customerservice@dormakaba.com	888-217-5654	oracode@dormakaba.com	
Saflok	800-999-6213	lodgingcustomerservice@dormakaba.com	800-999-6213	lodgingsupport@dormakaba.com	
Farpointe	408-731-8700	support@farpointedata.com	408-731-8700	support@farpointedata.com	
Workforce Solutions Technology	866-559-5508	time.clocks.us@dormakaba.com	866-635-2122	support.b-comm.amer@dormakaba.com	
Security Entrances (Alvarado)	800-423-4143	customerservice@alvaradomfg.com	800-423-4143	customerservice@alvaradomfg.com	
Crane Revolving Doors	800-523-8483	craneorders.aas@dormakaba.com	800-523-8483	automaticsupport.us@dormakaba.com	
Automatic Doors	800-523-8483	automaticorders.us@dormakaba.com	800-523-8483	automaticsupport.us@dormakaba.com	
Interior Glass Systems	800-523-8483	glassorders.us@dormakaba.com	800-523-8483	glasstechserv.us@dormakaba.com	
700 Series					
Auditcon					
Apex	888-950-4715	commercial.safe.lock.orders.amer@dormakaba.com	888-950-4715	customer-service-kml.us@dormakaba.com	
LaGard					
Axessors					
Cencon					
X10, XO, CDX	859-652-1768	customer.service@kabamas.com	859-652-1768	technical.support@kabamas.com	