

## Media release

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# dormakaba brings room key in Apple Wallet to Resorts World Las Vegas

**INDIANAPOLIS, June 16, 2025 – dormakaba, a global leader in access solutions, and Alliants, a leading provider of guest experience technology, bring room key in Apple Wallet to guests at Resorts World Las Vegas, a premier destination on the Las Vegas Strip.**

Room keys in Apple Wallet at Resorts World Las Vegas are an essential part of delivering an easy and contactless guest experience from check-in to check-out, while also providing additional security and privacy benefits for guests. Guests with a room key in Apple Wallet can seamlessly access their room and hotel facilities by holding their iPhone or Apple Watch near the door's NFC reader. With Express Mode, guests do not need to wake or even unlock their device to use their room key – they can simply tap and enter. If their iPhone needs to be charged, guests can still use their device to unlock their room or common areas with automatic Power Reserve.

Adding a room key to Apple Wallet is easy. Guests can select the link in their reservation email and follow the on-screen instructions – with no need to download an app. Upon completing check-in and receiving a room assignment, their key will be automatically activated and ready to be used on their iPhone or Apple Watch.

Guests can securely share their room key with other iOS users via their favorite messaging apps or AirDrop – all directly from Apple Wallet. All guests need to do is tap “Share” on their room key in Apple Wallet, and afterwards, they can easily manage or revoke their shared keys from one place.

Room key in Apple Wallet takes full advantage of the privacy and security features built into iPhone and Apple Watch. When a guest uses a room key in Apple Wallet, data is never shared with Apple or stored on Apple servers. If an iPhone or Apple Watch is misplaced, the guest can disable their room key by placing their device in lost mode, online or in the Find My app.

The end-to-end solution at Resorts World includes dormakaba Quantum™ Pixel+ electronic hotel locks, supported by infrastructure enhancements such as the RAC5 Multi-Floor Controller and Perimeter Access Control and managed by the on-premise Ambiance™ Access Management Software and Ambiance Mobile Key with LEGIC Trusted Services, a certified Apple Credential Provider. For guests, Alliants provides a mobile check-in suite that features a seamless room key in Apple Wallet integration.

"We have always been pioneering on our quest to provide the best guest experience – and we've never been afraid to be on the leading edge, especially when it comes to offering digital-first experiences like room key in Apple Wallet to our guests," said Shannon McCallum, Vice President of Hotel Operations, [Resorts World Las Vegas](#). "Partnering with dormakaba allows us to provide the best possible guest experience – which, at Resorts World, is priceless."

Read and watch the full customer success story [here](#).

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## About dormakaba Group

dormakaba is a leading global provider in the access solutions market. The company reimagines access by setting industry standards for smart systems and sustainable solutions across the lifecycle of a building. More than 15,000 employees worldwide provide their expertise together with distribution partners to a growing customer base in more than 130 countries. dormakaba supports its customers with a broad, innovative portfolio of integrated access products, solutions and services that easily fit into building ecosystems to create safe, secure and sustainable places where people can move around seamlessly.

dormakaba is listed on the SIX Swiss Exchange and is headquartered in Rümlang near Zurich (Switzerland). It generated a turnover of CHF 2.8 billion in financial year 2023/24.

SIX Swiss Exchange: DOKA

Further information about dormakaba North America on [www.dormakaba.us](http://www.dormakaba.us)

Further information about dormakaba Group on [www.dormakabagroup.com/en](http://www.dormakabagroup.com/en)

Insights and inspirations from the world of urbanization [blog.dormakaba.com](http://blog.dormakaba.com)

The latest on corporate topics, products and innovation from dormakaba at [www.dormakabagroup.com/en/newsroom](http://www.dormakabagroup.com/en/newsroom)

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