

Media release

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dormakaba to acquire Alliants, connecting hotel access with digital guest experience

Rümlang, 15 September 2026 – dormakaba has signed a binding agreement to acquire Alliants, the guest experience technology partner behind more than 100,000 hotel rooms for the world's leading hospitality brands. The acquisition will strengthen dormakaba's position as a global hospitality access solutions leader. It expands the company's hospitality offering beyond physical access control, connecting room entry with digital guest engagement to support a seamless guest journey while preserving customer choice.

Founded in 2009 in Southampton, United Kingdom, Alliants provides proprietary guest experience software and managed services that help hotels serve guests from pre-arrival through their stay and beyond. Its capabilities include concierge, contactless check-in, mobile key, payments, messaging, and agentic AI. The company operates globally and employs more than 100 people. With a strong track record of delivering hotel room keys to both Apple Wallet and Google Wallet, Alliants' digital hotel key technology was recognized by TIME Magazine as one of the best inventions of 2025.

By pairing Alliants' powerful and established experience platform with dormakaba's global portfolio and scale, hotels will have the option for an end-to-end solution across digital guest engagement, access, and hotel operations.

Both dormakaba and Alliants will remain interoperable with other providers across the tech stack providing real choice for hotels to work with other manufacturers and software partners to best fit their needs.

Till Reuter, CEO of dormakaba, says: "Hotel owners and operators increasingly view access and guest experience as part of the same strategy. Alliants adds proven technology and deep hospitality expertise that help us better serve hotels today and as their needs evolve. Hospitality is a key growth vertical for dormakaba, and this acquisition reflects our continued investment in the sector globally while broadening the value we can deliver to hotel customers."

Tristan Gadsby, CEO and Founder of Alliants, says: "Access and guest experience stopped being separate problems some time ago; the industry's tooling just hasn't caught up. Alliants brings the digital guest journey, and dormakaba brings a proven track record in access and a presence in more than 130 countries. Together we can offer hotels one route through it – without asking them to give up the partners they already trust."

The parties have agreed not to disclose further details or the financial terms of the transaction. The agreement was signed today, and dormakaba expects the transaction to close after regulatory approval, expected within this year.

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About dormakaba Group

dormakaba is a leading global provider in the access solutions market. The company reimagines access by setting industry standards for smart systems and sustainable solutions across the lifecycle of a building. More than 15,000 employees worldwide provide their expertise together with distribution partners to a growing customer base in more than 130 countries. dormakaba supports its customers with a broad, innovative portfolio of integrated access products, solutions and services that easily fit into building ecosystems to create safe, secure and sustainable places where people can move around seamlessly.

dormakaba is listed on the SIX Swiss Exchange and is headquartered in Rümlang near Zurich (Switzerland). It generated a turnover of CHF 2.8 billion in financial year 2025/26.

SIX Swiss Exchange: DOKA

Further information about dormakaba Group on www.dormakabagroup.com/en
Insights and inspirations from the world of urbanization blog.dormakaba.com

The latest on corporate topics, products and innovation from dormakaba Group at www.dormakabagroup.com/en/newsroom

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