

STANDARD PRODUCT WARRANTY POLICY

Safemark Safes

The Safemark Systems safe is warranted by the manufacturer to be free of mechanical defects for a period of five (5) years after the original purchase of the safe.

This warranty is limited only to the repair or replacement of the unit or parts only that have failed under normal use as determined by dormakaba Canada, Inc., and does not cover labour, removal, installation or transportation. Batteries are not covered by this warranty and will not be replaced. All warranty requests must be made directly to dormakaba Canada Inc. customer service department:

Toll Free: 1.800.999.6213

International: + 1.248.837.3700

In writing to:

dormakaba Canada Inc.

7301 Decarie Blvd.,

Montreal, Quebec H4P 2G7

All returned parts must be accompanied by a Return Material Authorization RMA number from dormakaba Canada Inc.

This limited warranty is expressly in lieu of all other express or implied warranties including warranties of merchantability or fitness for a particular purpose, all of which are expressly denied.

*T4.0 Model is available with two (2) year warranty only.

dormakaba does not warrant the following:

- Normal wear and tear from use;
- Other consumable products used or supplied with the product;
- Flawed or defective product operation(s) caused by unusual or unforeseeable use or condition;
- Repairs or alterations performed by anyone other than dormakaba authorized personnel;
- The use of unauthorized components or sub-assemblies in place of components supplied with the product;
- Any products or systems in which dormakaba product is incorporated;
- Force majeure;
- Improper operation or maintenance of the product;
- Installation of the product, unless dormakaba is responsible for the installation.